McAllister Towing Policies

SAFETY. Safety First. Our goal is zero injuries, zero spills, and zero incidents. McAllister is a family run company committed to the safety and wellbeing of its people. Every employee is expected to maintain safety in the workplace. Before undertaking any job, our first priority is to make sure the work can be done safely, for everyone.

QUALITY. Quality is a tradition at McAllister, with over 160 years of unsurpassed, uninterrupted service to our customers through our commitment to continual improvement.

CUSTOMER SERVICE. Our job is to serve our customers. As a team working closely together, our role is to ensure that our customers receive personalized, prompt attention and high-quality service at all times.

HEALTH. We are committed to maintaining a safe, healthy, and productive workplace for all employees. We have zero tolerance for drug or alcohol abuse.

SECURITY AND CYBER SECURITY. As a trusted operator within America's critical maritime infrastructure, McAllister is committed to safeguarding our people, vessels, facilities, operations, information, and systems from current and emerging physical and cyber threats through vigilance, preparedness, resilience, and adaptive risk management.

ENVIRONMENT. Our goal is to have sustainable operations that cause zero harm to the environment. McAllister is committed to protecting the environment through efficiency, adherence to high standards and responsible stewardship of our biodiverse ecosystems.

HUMAN RESOURCES. McAllister believes in and practices affirmative action and encourages professional development and upward mobility. Every customer, vendor, job applicant and employee is entitled to, and receives opportunity, dignity and respect.

SUSTAINABLE DEVELOPMENT. We integrate environmental stewardship, social responsibility, and ethical governance into all aspects of our operations and decision-making.

ETHICS AND CONDUCT. At McAllister, the high road is the only road. We conduct operations in compliance with all applicable laws, requirements and standards. We demand our representatives protect confidential information, avoid conflicts of interest and conduct themselves fairly and truthfully at all times.

ANTI-CORRUPTION AND ANTI-BRIBERY. It is our policy to conduct all of our business with integrity. We are committed to acting professionally, fairly and in an honest and ethical manner in all our business dealings and relationships wherever we operate or propose to operate, and implementing and enforcing effective systems to counter bribery and corruption. We will uphold all laws relevant to countering bribery and corruption in all the jurisdictions in which we operate.

HUMAN RIGHTS. At McAllister, we support human rights in our operations and business relationships. We recognize the importance of respecting and promoting human rights as outlined in the Universal Declaration of Human Rights and relevant U.S. laws and regulations.



Brian Buckley McAllister
President

August 31, 2026