

How net new customers fueled 196% BNPL growth

Gaming isn't one-size-fits-all, and neither is how players pay. Ahead of the 2024 holidays, GameStop wanted to meet **debit-first and budget-conscious** customers where they are, in-store and online. With omni-channel solutions and a shared-contribution model that made smarter payments possible without breaking margins or the backend, **GameStop leaned on Zip BNPL to deliver.**



196%

increase in BNPL transaction volume*

2x AOV

compared to sitewide average*

Fast, flexible, and cost-conscious

In November 2024, GameStop rolled out Zip in nearly 2,800 stores with no POS integration or technical roadblocks. By April 2025, Gamestop expanded Zip online with a virtual card integration—a fast, low-lift approach that preserved engineering resources.

Within months, Zip increased BNPL transaction volume by 196* percent. With a \$136* average order value, Zip purchases more than doubled the sitewide average.

"We launched in-store using a no-integration approach that enabled a fast, frictionless rollout. It was exactly what we needed to move quickly during the busiest season of the year." —GameStop

More choice, more wins

With strong results and shopper demand on the rise, GameStop's now gearing up to launch Pay-in-8¹ online. By choosing a smarter BNPL partner, they proved that Power to the Players doesn't stop at the shelf. It ends at checkout. And with Zip, it ends in a win.

Products used

No-POS integration

(ii) Virtual card

In-Store Marketing Assets

Join the thousands of merchants winning with Zip.

Become a Zip merchant