

Visier Artificial Intelligence Addendum

Last updated: March 11, 2025

This Visier Artificial Intelligence Addendum (the "Artificial Intelligence Addendum") is applicable to artificial intelligence technologies present within the SaaS Services provided by Visier to Customer pursuant to the Agreement. This Artificial Intelligence Addendum is made part of the Agreement. If there is any conflict between this Artificial Intelligence Addendum and any other part of the Agreement, this Artificial Intelligence Addendum will control with respect to matters within its scope. Capitalized terms used but not defined in this Artificial Intelligence Addendum have the meanings ascribed to them in the Agreement. This Artificial Intelligence Addendum will automatically terminate upon termination of the Agreement. Should a party execute this Artificial Intelligence Addendum as "Customer" that is not party to the Agreement, this Artificial Intelligence Addendum will be void and not legally binding.

1. Compliance with AI Law. Visier will develop and deploy artificial intelligence technologies within the SaaS Services in full compliance with AI Law. Visier will actively monitor changes in AI Law. In the event of material changes to AI Law, Visier will promptly update its SaaS Services, including any applicable artificial intelligence models, algorithms, and data processing procedures, to ensure continued compliance with AI Law.
2. Protection of Customer Data. Visier will not use Customer Data to train any artificial intelligence technology. Visier will maintain technical and organizational measures designed for the protection of the security, confidentiality and integrity of Customer Data, as set forth in the Safeguards Policy. Customer Data will be used solely for the purposes defined in the Agreement.
3. Responsible AI Development. Visier recognizes the profound impact of artificial intelligence and is committed to its responsible development and deployment. Visier will adhere to principles of fairness, accountability, transparency, and explainability in our artificial intelligence technologies. This includes implementing safeguards and engaging in ongoing internal reviews and ethical assessments of artificial intelligence technologies within the SaaS Services.
4. Transparency. Visier believes in transparency with our customers regarding our use of artificial intelligence technologies. Visier will provide clear and accessible information about artificial intelligence technologies used as part of the SaaS Services. This may include details about the types of models used, the data used to train these models, the purposes for which artificial intelligence is used, and the measures taken to ensure responsible and ethical artificial intelligence practices. Customers can access this information through Visier's website, documentation, and other communication channels.
5. Definitions.
 - 5.1 "Agreement" means collectively the Master Software as a Service Agreement, the Order(s), and all amendments, addendums and supplements thereto, including, without limitation, this AI Addendum, entered into by and between Visier and Customer for the provision of SaaS Services.
 - 5.2 "AI Law" means that legislation that regulates artificial intelligence and is applicable to Visier's provision of the SaaS Services to Customer pursuant to the Agreement.

[Signature Pages Follow]

Visier and Customer have caused this Artificial Intelligence Addendum to be signed by their duly authorized representatives.

CUSTOMER:

VISIER:

Signature

Signature

Print Name

Print Name

Title

Title

Date

Date