

PEACE OF MIND LIMITED WARRANTY

You (or "Owner") remain our top priority even after we have completed your project. Accordingly, if within one (1) year of installation of your project, you have any questions or concerns regarding the quality of our installation or the products that were used in your project, contact us, and at no cost to you, we will visit you and discuss the options. If we determine that a workmanship issue exists, we will simply fix the issue. If we determine that a product issue may exist, we will work with you to file a claim under the manufacturer's warranty. If the manufacturer honors the underlying warranty claim, West Shore Home will provide the necessary labor to install the component or product provided by the manufacturer at no cost to you.

How to Obtain Service: To submit a claim under this Peace of Mind Limited Warranty, please contact us at (888) 697-4033. We may ask you to submit a copy of this document, as well as a copy of your sales contract with West Shore Home. Claims must be submitted to West Shore Home promptly after discovery of the claimed defect, and in no event more than 30 days after discovery of the claimed defect, and within the one (1) year warranty period. Within a reasonable period after receipt of your claim, West Shore Home will schedule an appointment to inspect your claim.

Service: If after inspection, we determine that a workmanship issue exists, West Shore Home will, at its option, repair, re-install, or replace the product or component affected by the failing workmanship. If West Shore Home decides to replace any product or component, West Shore Home shall have the right to substitute products or components designated by West Shore Home to be of similar quality. If a product issue exists, and the manufacturer honors the underlying warranty claim, West Shore will provide the necessary labor to install the component or product provided by the manufacturer.

What Is Not Covered: Only materials purchased directly from and installed by West Shore Home are covered by this warranty. This warranty does not apply to acts of God, intentional acts, unreasonable use of products or components, failure to provide reasonable maintenance as and when necessary, settlement of the residence, or failure of the structure (including but not limited to foundations, floors and walls) or existing plumbing. Removing, repairing, re-installing, painting, or tampering with any products or components by anyone other than West Shore Home, voids this warranty. This warranty terminates immediately upon the transfer of home ownership. An accepted claim under this warranty does not renew the warranty period. This warranty is invalid until your sales contract(s) with West Shore Home has been paid in full. Following the expiration of the one (1) year period provided for herein, West Shore Home will charge a fee to inspect and address any claim. The amount of the fee will be communicated at the appropriate time. Review your manufacturer warranties for terms of product warranty coverage.

Remedies and Rights: No employee, representative, agent, or any other person, has the authority to assume or incur on behalf of West Shore Home any obligation, liability, or responsibility in place of or in addition to this warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND IS, IN FACT, THE ONLY WARRANTY OFFERED BY WEST SHORE HOME. TO THE FULLEST EXTENT PERMITTED BY LAW, WEST SHORE HOME EXPRESSLY DISCLAIMS, AND THE OWNER EXPRESSLY WAIVES, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, THE WARRANTY OF MERCHANTABILITY, AND/OR THE WARRANTY OF HABITABILITY. UNDER NO CIRCUMSTANCES WILL WEST SHORE HOME BE LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, LIQUIDATED, OR CONSEQUENTIAL DAMAGES. IN NO EVENT WILL THE TOTAL LIABILITY OF WEST SHORE HOME EXCEED THE TOTAL AMOUNT PAID BY OWNER.

