

BECK THEATRE

HAYES

The Beck Theatre
Grange Road Hayes Middlesex UB3 2UE
Box Office: 0343 310 0044
boxoffice@becktheatre.org.uk
becktheatre.org.uk

Premiere Membership Levels:

Bronze premiere membership - £25.00

No transaction or postage fees
Generous discounts on films and NT Live screenings for yourself and a guest
Two for one tickets for pantomime preview evenings
Priority brochure delivered to your door before general release
Exclusive access to pre-sale tickets
Regular newsletters with updates on the venue and upcoming pre-sales

Silver premiere membership- £30.00

All bronze benefits plus:
One complimentary drink voucher per season
Invite to one Beck Theatre tea and tour per year (selected dates only)

Gold premiere membership - £35.00

All bronze and silver benefits plus:
10% discount pre-ordered interval orders

Premiere Membership Terms & Conditions

1. Premiere members can book transaction free either directly with the Box Office or via the Premiere section of the website. Any transaction fees paid cannot be refunded retrospectively.
2. Premiere members can have tickets sent out in the post free of charge. Any postage fees paid cannot be refunded retrospectively.
3. Premiere members who wish to book online must register their email address with the Box Office to gain access to the Premiere section of the website.
4. Premiere ticket discounts are limited to two per member per performance. Any members who knowingly purchase more discounted tickets than their membership allows may have their membership revoked.
5. Premiere benefits can only be used by the named customer on the membership. ID may be required when booking in person or collecting tickets.
6. Premiere tickets are subject to availability and available on a first come first served basis.
7. Pre-sale links will be sent via email only to the email address registered on the premiere membership.
8. Brochures will be mailed to premiere members a week in advance of the general mailing list.
9. Complimentary drink vouchers will be mailed out to silver and gold members with each seasonal brochure and must be used by the named member before the expiry date printed on the voucher. The voucher can be redeemed against one of the following drinks: small glass of wine, any pint from our taps, 25ml spirit plus a mixer, any PET bottle of soft drink, can of still or sparkling water, tea or coffee. Drinks are subject to availability.
10. Dates for venue tea and tour for silver and gold members will be announced each year. Places must be booked in advance and are subject to availability on a first come first served basis. Alternative dates will not be available.
11. Restaurant discount for gold members is only available for food ordered and purchased in the restaurant when two customers are dining and two main courses have been purchased. Food is subject to availability. The 10% discount is not applicable on drinks. Premiere members must make their server aware that they are a member on arrival.
12. Customers have the right to cancel their membership within 14 days of purchase, after which time the membership is non-refundable. If benefits of a membership are used prior to cancelling it the Venue reserves the right to withdraw and reverse the benefits gained: waived booking fees may be deducted from the refund; prices discounted for members may be rebooked at full price and the difference in cost deducted from the refund; and Tickets purchased during any pre-sale/members' priority booking period may be cancelled and a refund issued.
13. Memberships are valid from the date of purchase until the end of the month one year after the purchase date.
14. The Venue reserves the right to amend the cost of the membership and the benefits it provides without prior warning.
15. Members found, or reasonably suspected of, reselling their Tickets for commercial gain may have their membership terminated without recompense.
16. Memberships purchased by Direct Debit will automatically renew on their expiry date for a further 12 month period. The Customer must notify the Venue in writing in advance of the expiry date if the membership should not be renewed. This does not affect the Customer's rights in accordance with the Direct Debit Guarantee.