

Meeting date 19 November 2024

Meeting Agenda

Time 10:30

Issue date 2 December 2024

Venue City Aviation House

Attendees Shamal Ratnayaka - TfL
Duncan Ayles – Newham Council
Paul Creed – Royal Docks, London Chamber
Theca Meija - Resident/Community Rep
Chris Abel – Tate & Lyle
Jamie Reed - Excel
Pedro Mendes - Marriott
Tim Smith, Steve Allen; Lisa Martin, Louise Jaitly –
London City Airport

Circulation Attendees plus:

Richard Wadey – LB Newham
Andrew Dickinson - DLR
Jessica Wallis - Lendlease
John Turner - Ballymore
Patsy Ryan – BA CityFlier
Phil Tweddle – Canary Wharf Group
Lucy Craven, James Bell – London City Airport

Item			Who
1	Welcome & Introductions	Introductions were made, and apologies noted from Andrew Dickinson (DLR), Jessica Wallis (Lendlease), Richard Wadey (Newham) John Turner (Ballymore) Patsy Ryan (CityFlyer), Phil Tweddle (CWG),	
2	Airport Updates	<p>See slides attached to email for additional detail:</p> <ul style="list-style-type: none">Passenger volumes: aligned with forecast for Q3, with KLM and ITA performing particularly well. Passenger volumes in Q3 were 966k. All airlines operated their schedules as planned and route network will shift in Q4 to accommodate seasonal winter routes such as Geneva and Chambery.Operations: no significant disruption events in Q3, though some impact to On-Time Performance due to ATC delays, crew shortages and weather conditions in Europe. Full preparations have been made for the winter season. <p>Appeal Update: the following points were discussed:</p> <p>A decision on the appeal has been made, with two of three factors approved. The passenger cap of 9m per annual and 3 additional early morning flights was approved, however Saturday afternoon flights was not.</p>	

		<p>This implication is that airlines do not have the incentive to re-fleet faster to new generation aircraft and LCY is more likely to be on a slower growth forecast than was expected with additional Saturday hours.</p> <ul style="list-style-type: none"> • SA answered questions regarding the triggering of the new consent, and shared that: <ul style="list-style-type: none"> – LCY will now wait for stronger passenger growth before triggering the updated consent (and with it the new Sustainable Transport Fund). – LCY are seeking to utilise existing airside infrastructure and the capital works that are already ‘in-the-ground’ – LCY are investigating what other potential incentives may be available to encourage airlines to re-fleeting faster to new generation aircraft. • SA explained the Inspector's Report conclusion that the Government does not have clear policies on the lifting of noise curfews and further work needs to be undertaken to develop evidence. 	
	<p>Surface Access Update</p>	<p>See slides attached to email for additional detail:</p> <ul style="list-style-type: none"> • Passenger sustainable mode share: positive results for Q1 and Q2 2024 regarding increased DLR and bus mode share. • Ongoing collaboration with TfL to improve surface access: LM noted collaboration with TfL regarding: <ul style="list-style-type: none"> - Discussion of earlier DLR operational hours - New bus service upon opening of the Silvertown Tunnel expected in March 2025 - Opportunities to improve customer experience, including enhanced publicity of DLR service on Elizabeth Line train stations, installing real time information at the airport bus stops, and improved onward travel wayfinding within the terminal. • Passenger Survey update: LM provided a review of findings from surveys that investigated taxi/minicab usage amongst passengers. <ul style="list-style-type: none"> - JR expressed support for these surveys and shared that ‘journey time’ was raised as the primary driver of taxi usage during the World Travel Event. - Suggestion raised that more live transport feeds that show journey times could be provided. <p>Action for LCY: TS to follow up with TfL to discuss live feeds and journey time (including DLR times).</p>	<p>TS</p>

		<ul style="list-style-type: none"> • Airport Shuttle Feasibility Study update: plan for LCY to complete this study in 2025, noting that intent at this stage is to establish the needs basis and approximate costings only. Views of the forum members will be gathered at the next ATF. • Presentation of priority mode shift progress and priority measures: set out in slide deck. 	
Update from Forum Members	<p>Resident:</p> <ul style="list-style-type: none"> • Flagged that some LCY staff are parking in residential bays using disabled badges, because LCY staff disabled bays are further away from their place of work. • Highlighted that the gate/stairs from/to the DLR is closed at the Saville Road entrance – and that is causing passengers to walk further to access buses. • Noted that the provision of person assistance at the DLR Station is inconsistent and would be helpful to have with more regularity. <p>Action: LCY to investigate and address the above issues.</p> <p>London Chamber</p> <ul style="list-style-type: none"> • Noted that property and infrastructure is a key theme of ongoing development and noted the importance of industrial land and associated infrastructure. • London Chamber have formed a Property and Infrastructure Forum that continues to advocate aviation as a pathway to development and noted networking opportunities. • Noted that they plan to respond to forthcoming consultations (including for the London Plan). <p>Action: For London Chamber – to share information with LCY regarding the networking Forum.</p> <p>TfL</p> <ul style="list-style-type: none"> • Highlighted that TfL is working closely with GLA on forthcoming London Plan consultations. • Noted recent collaboration with LCY, including a recent site visit to Stratford to discuss wayfinding signage to LCY. • Noted opportunities to better promote use of bus services, including promotion within the terminal. • Noted that there is no set date yet regarding new DLR trains. • Shared that Silvertown Tunnel opening plans remain on schedule (March 2025). • Have not heard any recent updates on Canning Town wayfinding. 	<p>LM/ TS</p> <p>PC</p>	

	<p>Newham:</p> <ul style="list-style-type: none"> • Currently undertaking a refresh of their Local Plan, which has finished consultation and will be submitted for review in 2025. • Noted new planning applications regarding Royal Docks development, comprising student housing and the first phase of Beckton Gas Works. <p>Marriott</p> <ul style="list-style-type: none"> • Discussion raised regarding a Hopper Bus service (similar to the service provided by Heathrow) to link Custom House, Excel, and LCY, with nearby hotels. • LCY explained that they are undertaking work to understand potential demand so can better assess the business case, costs, and opportunities for collaboration. <p>Action for Marriott: To identify potential bus demand from the hotel, and to share this information with LCY (e.g. from travel plan)</p> <ul style="list-style-type: none"> • PM also highlighted that cycle routes around the LCY area are poor for both staff cycling and/or cycle hire. • This point was supported by CA, who expressed support for improved cycling infrastructure and considered current provision from Stratford to be dangerous. <p>Action for LCY to discuss with Marriott specific input/ needs re cycle routes for LCY to discuss in their regular Surface Access meeting with LB Newham.</p> <p>Tate & Lyle:</p> <ul style="list-style-type: none"> • Provided an update regarding the Ballymore application at Thames Road, and explained that the application has been submitted, which has included collaboration to discuss impacts of resident proximity. • Investigating potential Carbon Capture Process at the refinery and have discussed recently with LB Newham regarding safeguarding perspective. • Expressed support for earlier DLR services which would also benefit their staff. <p>Action: Tate & Lyle to send a follow up email to LCY regarding Carbon Capture Process.</p> <p>Action: LCY to reach out to Tate & Lyle to discuss potential DLR demand from their staff, pre-6am.</p>	<p>PM</p> <p>LM/ TS/ PM</p> <p>CA</p> <p>LM/ TS/ CA</p>
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		<p>Excel</p> <ul style="list-style-type: none"> • Shared that Phase 3 is nearing completion (Q1 2025) which will subsequently open the dock edge for cycling routes over the Lea. • Shared that Immerse has recently opened, and an additional Immerse experience to trade from March 2025. Associated increased footfall on Excel to be 2.5 – 3 million per annum, particularly via Custom House, with associated impacts on Royal Docks. • Highlighted a change in ownership at Excel meaning potential new investment may come forward. • Investigating potential investment in a new cycle parking hub along the dock edge, in proximity to Immerse, as they have received poor feedback on cycle infrastructure provision. • JR provided an update for Lendlease that a new cycling/walking bridge is to be opened in 2026. • Noted collaboration with TfL, Newham and Excel colleagues regarding Silvertown, in relation to the installation of a cycle shuttle service from Royal Docks to the O2, to enable safe passage of cyclists through the tunnel. • JR indicated that an update on Excel’s 10-year strategy might be prepared in time for the next ATF. • JR noted thanks to LCY teams regarding supporting bids for recent events. 	
	AOB	Next meeting – 10 June 2025	LM to send invite