

Meeting date 10 June 2025

Meeting Note

Time 10:30am

Issue date 24 June 2025

Venue City Aviation House

Attendees: Shamal Ratnayaka, Kyle Fairburn – TfL
Duncan Ayles, Richard Wadey – LB Newham
Phil Tweddle – Canary Wharf Group
Natasha Ghitt – Royal Docks, GLA
Otto De Bellaigue – BACF
Jamie Reed – Excel
Pedro Mendes – Marriott
Tim Smith, Steve Allen, Lisa Martin, Louise Jaitley – LCY

Circulation: Attendees plus apologies noted below

Item			Who
1	Welcome & Introductions	Introductions were made, and apologies noted from: <ul style="list-style-type: none">Andrew Dickinson (DLR); Jessica Wallis (Lendlease); Theca Meija (Resident); John Turner (Ballymore); Chris Abel (Tate & Lyle); Stuart Pick (London Chamber of Commerce & Industry)	
2	Airport Updates	See slides attached to email for additional detail: <ul style="list-style-type: none">Passenger volumes: aligned with forecast for Q1, new routes added for summer 2025. Post meeting note: Q1 actual passengers were 795k and 2024 passengers were 3.57million.Passenger feedback: significant increase in passengers choosing LCY as “near to home” and “preferred airport”.New Aircraft: Helvetic airways operated the first commercial flight of an Embraer E195-E2 from Zurich to LCY in March of 2025.Planning: LCY has applied to the CAA for a new flight procedure RNP AR (Required Navigation Performance – Authorisation Required), to allow a shallower approach of the new generation A320neo aircraft.	
	Surface Access Update	See slides attached to email for additional detail:	

	<ul style="list-style-type: none"> • Passenger sustainable mode share: positive results for 2024 with 77% of passengers arriving by sustainable transport modes (target 75%). • Staff mode share in 2024 fell to 51%, demonstrating progress towards the 48% target for 2025. • Update provided on the shuttle feasibility study from LCY to Custom House. <p>Action for Newham: to check databases of travel plans submitted for relevant hotel demand data.</p> <p>Action for all: attendees to share additional datasets that may be relevant to determining potential passenger demand for shuttle service feasibility study.</p>	DA
		All
Surface Access Strategy	<p>See slides attached to this email for additional detail:</p> <ul style="list-style-type: none"> • LCY is developing a new Surface Access Strategy for the period 2026 to 2031 as the current one runs to 2025. TS summarised the draft vision and invited feedback from any Forum members. The airport wants to work with others in the Royal Docks to bring forward better transport options for residents, business and visitors <p>Feedback from the Forum:</p> <ul style="list-style-type: none"> • It would be useful for the Surface Access Strategy to align with plans from other ATF members. • Suggestion that LCY could be more ambitious in its sustainable transport targets in the next strategy period. Consider splitting of targets to achieve this (e.g. by inner and outer London). 	
Update from Forum Members	<p>London Borough of Newham</p> <ul style="list-style-type: none"> • Implementing the first year of the LIP, including a range of plans across the borough to improve access to sustainable transport. This will include work on bus priority which will support the SL2. • Discussions continue regarding the Royal Docks project, particularly concerning connections across Connaught Bridge. Noted that some minor upgrades have been made, but significant upgrades required to improve walking links between hotels and the airport and improve perceptions of personal safety. This is being explored as a future phase of the project. • Bike share: LBN Transport Strategy includes strong support for bike share initiatives, including TfL Bike Share. Funding from TfL has been awarded to formalise micromobility bays, which will likely be concentrated in the west of the borough. The council has also given its approval to expand the bike share program, 	

working with key partners in Barking/Dagenham to create a more continuous operating area.

TfL

- Noted free travel on the extended 129 bus service which provides direct service to the airport following opening of the Silvertown Tunnel. Could support a wider employment catchment.
- TfL will produce a report in next month to review the Silvertown tunnel – generally believe it has had a positive impact.
- DLR progress is on track.
- Elizabeth Line is going from strength to strength (primarily to the west).
- Waiting for feedback from the CSR re potential funding for DLR extension to Thamesmead in the future.

Royal Docks

- Commented that the extended 129 service has been positive.

Canary Wharf

- Lime bikes have been banned since January across the entire estate but may re-open dialogue again with Lime in the future regarding dedicated locations across the estate.
- All time high of visitor numbers in 2024 – and continues to grow (72% increase from last year) which may present potential knock-on effect on LCY.
- North Quay development is due to complete in 2028 which will provide a much improved walking link between Poplar DLR station and the Elizabeth Line at Canary Wharf.

Excel

- Approaching end of Phase 3 of development; further development plan has been agreed which will be shared. Development will be focussed towards the west (Custom House end of the Estate).
- Dock edge will open again to the public on 30 June (Excel can close this access for up to 60 days year in response to specific event requirements).
- Excel have committed to Santander Cycle Hire across the estate as part of s106 for Phase 3. Will be good to work together to bring the right shared bike opportunities to the Royal Docks.
- Noted the DSEI (Defence & Security Equipment International) event in September, which could result in localised road closures and disruption around the Excel (in turn affecting access to airport (including Connaught Bridge). **Action:**

	<p>Excel to be in touch with LCY regarding further updates on DSEI Event.</p> <ul style="list-style-type: none"> • LCY to Custom House shuttle – Action: Excel to follow up on hotel demand data • (Unrelated) Fish habitat request from LCY – Action: Excel to follow up on fish refugia information. <p>BA Cityflyer</p> <ul style="list-style-type: none"> • Have a new Disruption Passenger Policy which is supporting passengers travelling to other airports by sustainable modes where necessary. • Promoting local bag drop the night before to passengers, which could open up more sustainable travel options the next day. • Action: BACF to provide any available data about the number of disrupted passengers moving between airports and how <p>Marriott</p> <ul style="list-style-type: none"> • Positive about potential bus, shuttle, and walking upgrades. Added that guests sometimes request running/jogging routes. • Suggested that Government ETA requirement is resulting in lower visitor numbers for leisure. 	<p>JR</p> <p>JR</p> <p>JR</p> <p>ODB</p>
AOB	<p>Next Meeting: Tuesday 18 November, 10.30am at City Aviation House.</p>	LM to send invite