# **Appendix 13**

## **University Prize Scheme Advertisements December 2012**

22/06/2012

### The Newham Mag



11/06/2012

### **East End Life**



13/06/2012

#### **Newham Recorder**



13/06/2012

### **Greenwich Mercury**



### **University Prize Scheme Advertisements December 2012**

### 12/06/2012

#### **Greenwich Time**



### 13/06/2012

#### **Docklands and East London Advertiser**



### 14/06/2012

### **The Wharf**



# **Appendix 14**

# **List off On-site Employers**

COMPANIES ON-SITE AT LONDON CITY AIRPORT		
COMPANY NAME	BUSINESS	
AA LOVEGROVE	BUILDING CONTRACTOR	
AELIA	RETAIL	
ALITALIA	AIRLINE	
ARIA LOGISTICS	PASSENGER HANDLING AGENT	
ASIG BBA	AVIATION AIRCRAFT FUELLING	
ATKINS	ENGINEERING & DESIGN	
	CONSULTANT	
AVIS RENT A CAR	CAR RENTAL	
BP INSTALLATIONS	ELECTRICAL ENGINEER	
BRITISH AIRWAYS CITYFLYER	AIRLINE	
BRITISH AIRWAYS MAINLINE	AIRLINE	
CAFFE NERO	FOOD & BEVERAGE	
RENTOKIL-INITIAL	CLEANING AND WASTE	
	MANAGEMENT	
CITYJET	AIRLINE	
MET POLICE	CONTROL AUTHORITY	
UKBA	CONTROL AUTHORITY	
DERICHEBOURG	CLEANING	
ESP	IT SERVICES	
EUROPCAR	CAR RENTAL	
EXECAIR	CARGO AGENT	
EXECUJET	AIRLINE	
GASSAN DIAMONDS	RETAIL	
GILSTENING JETS	CLEANING	
HERTZ RENT A CAR	CAR RENTAL	
ISS	FOOD & BEVERAGE	
LONDON CITY AIRPORT LTD	AIRPORT OPERATOR	
LSG UK	FOOD & BEVERAGE	
LUFTHANSA	AIRLINE	
LUXAIR	AIRLINE	
METEOR	TRANSPORT SERVICES	
NATS	AIR NAVIGATION SERVICE PROVIDER	
NETJETS	AIRLINE	
NEWREST	FOOD & BEVERAGE	
PJ AUGUST DECORATOR	DECORATOR	
PRET A MANGER	FOOD & BEVERAGE	
LONDON CITY CARS	TRANSPORT SERVICES	
SCC TECHNOLOGY SOLUTIONS	IT SERVICES	
SCOT AIRWAYS	AIRLINE	
SECURITAS	SECURITY	
SERCO HOME AFFAIRS	SECURITY	
SHINE CORP	RETAIL	
SSP UK	FOOD & BEVERAGE	
SWISS	AIRLINE	
TRAVELEX WORLDWIDE	RETAIL	
UK POWER NETWORKS	ELECTRICAL ENGINEER	
WH SMITH	RETAIL	

# **Appendix 15**

### **Take Off Into Work 2012 Statistics**





# <u>Take Off Into Work – London City Airport/Workplace</u> <u>Statistics Jan -Dec 2012</u>

In 2012 44 people took part in Take off into Work (TOIW) with 16 gaining jobs at London City Airport<sup>1</sup>. 77% of candidates gained work or returned to full-time education after the course with 36% at the airport. Five training courses took place in 2012.

#### Company Engagement

Company	Number of Placements	Number of Jobs
LCY – Ramp	0	1
LCY - CSC	10	1
LCY – Security	0	0
Aelia	19	4
WH Smith	1	0
SSP	2	2
Caffé Nero	0	1
Pret	0	0

<sup>&</sup>lt;sup>1</sup> Some people who were successful in getting a job at LCY undertook their placements within a different department.

	The gotting a job at 20 r and officer their processions from	· · · · · · · · · · · · · · · · · · ·
Travelex	0	1
Arial Logistics	9	6
Quay Cars	0	0
Avis	0	0
Hertz	2	0
Europcar	1	0
Total	44	16

# **Appendix 16** Airport Job Policy



# 1. Applications

- Recruitment for London City Airport (LCA) is handled by Reed Specialist
   (22 Harbour Exchange Square, London E14 9EG, Tel: 020 7517 3594). All enquiries should be directed to the LCA Account Manager, Amy Holland.
- Jill Pearman, PA to the Chief Executive (Tel 020 7646 0011) oversees and co-ordinates the relationship between LCA and Reed.
- 1.3. Reed has been employed by LCA to ensure that:
- All applicants are dealt with in a courteous, respectful, fair and diplomatic way
- All applicants are properly informed at all stages of the progress of their application.
- 1.4. In some limited specific instances, vacancies of a specialist nature may be advertised by both Reed Specialist and via specific aviation or other recruitment agency. In this instance, advertising and procedure will remain the same as that for all other vacancies to ensure consistency.

**LONDON CITY AIRPORT LIMITED** 

RECRUITMENT POLICY

2012

- 1.5. London City Airport works in partnership with the Local Authority (via Newham Workplace) to deliver into-work training for unemployed Newham residents. In some instances, candidates from this training programme may be recruited directly by London City Airport Limited (Jill Pearman /Anthony Angol¹) from Newham Workplace.
- 1.6. London City Airport endeavours to employ people living in the vicinity of the airport to share its economic and social benefits. Specifically, the airport has agreed targets with the Local Authority to endeavour to employ:
- 70% of its employees from the "local area"<sup>2</sup>
- including 35% from the London Borough of Newham.
- 1.7. A standard application form is used to assist in filling all vacancies as a way of obtaining the same information from each candidate.
- 1.8. Speculative applications e.g. CVs are not acceptable.

London City Airport
City Aviation House
Royal Docks
London
E16 2PB
020 7646 0000

<sup>1</sup> Anthony Angol – Community Relations Executive, London City Airport Limited
<sup>2</sup> The "local area" is defined by the London Borough of Newham as the 11 East London Boroughs of Newham, Tower Hamlets, Hackney, Waitham Forest, Redbridge, Barking & Dagenham, Havering, Bexley, Greenwich, Lewisham and Southwark as well as Epping Forest District Council.

7

- 1.9. Speculative applications are not to be kept on file by the airport and all enquiries should be directed to Reed.
- 1.10. All documentation relating to selection of new staff (e.g. completed application forms) that is not retained must be disposed of securely (i.e. shredded).

# 2. Selection

- A candidate will not be appointed without first being interviewed by persons with the authority to select.
- 2.2. The purpose of the interview is to:
- Assess the skills and knowledge of the applicant
- Assess the attitude of the applicant
- Identify the strengths and weaknesses not apparent from the application form
- Probe details or inconsistencies submitted by the applicant
- Establish suitability for employment
- Give information about the job and working conditions.
- 2.3. All interviewers are trained in Recruitment and Selection Skills and Employment Law to be aware of legal requirements and the Company's equal opportunities policy.
- 4. All interviews are conducted by **two or more** authorised people.
- 2.5. All interviewers are senior to the vacant position.
- 2.6. All interviews are conducted in private and in a place without distractions. Where appropriate, the candidate is shown the environment in which he/she will work if successful.
- 2.7. Interviews reflect Company philosophy, observe legal requirements, are conducted courteously and give full details of terms and conditions of employment and benefits.
- 2.8. Written records are kept of all short-listing decisions in case of query at a later stage.
- 2.9. Written records are kept of all interviews conducted using a standard 'Interview Assessment Form'.

Successful applicants will receive a standard offer of appointment letter.
 This is arranged by Jill Pearman.

# Equal opportunities policy

- 3.1. The recruitment policy will aim to select the most suitable person for the job in respect of experience and qualifications and the Company will comply with its equal opportunities policy in this regard.
- All recruitment publicity positively encourages applications from suitably qualified, experienced people and avoids any stereotyping of roles.
- 3.3. Vacancies are advertised in a variety of ways to ensure that a fair cross section of potential applicants have access to the advertisement, including via:
- Local Authority "one stop shops" including Newham Workplace, Skillsmatch and Greenwich Local Labour & Business
- Window displays at the Docklands and Stratford branches of Reed
- Reed website which is the second largest recruitment site in the UK
- All entry level job vacancies for LCY Ltd are provided to Newham Workplace/East London Business Alliance (Newham), Skillsmatch (Tower Hamlets) and Greenwich Local Labour and Business (GLLaB, Greenwich) for advertisement to local jobseekers
- All vacancies are also advertised on London City Airport's website (www.londoncityairport.com/careers).
- 3.5. The application form only includes those questions that are necessary at the initial stages of selection. All questions on the application form are relevant and non-discriminatory
- 3.6. At interview, questions or assumptions about a candidate's personal and domestic circumstances or plans will only be asked where necessary with regard to the role. Where the requirements of the job affect the candidate's personal life (e.g. shift work, unsociable hours or travel) this will be discussed objectively.

က

# Selection criteria

- Only those qualifications and skills that are important to the job are criteria means including previous experience and a willingness to undergo further waived if candidates can demonstrate their suitability for the job by other such formal academic or professional qualification requirements may be professional qualifications, experience and physical abilities. However, for selection. These include, but are not limited to, education and training.
- All applicants will receive from Reed with the application form: 4.2.
- an outline job description
- a person specification, detailing essential and desirable characteristics
- writing together with a fact sheet about London City Airport (from Reed). All applicants short-listed for interview will receive interview details in 4.3
- immediately after the short-listing process has been completed with details All candidates who are not short-listed receive a standard rejection letter of employability skills programmes available locally (from Reed). 4.4
- In the event that two candidates, after interview, equally meet the person specification, the candidate living closer to the airport will normally be given priority. 4.5.
- Positions will only be filled with suitable candidates. Unsuitable candidates will not be appointed 4.6.
- All unsuccessful short-listed candidates will receive a letter (from Reed) informing them of the result of their assessment / interview within 7 working days. 4.7.
- All unsuccessful internal applicants will have a debriefing interview where appropriate, general guidance will be given on areas for improvement. the reasons for their non-appointment will be explained and, where 4.8

# Selection tests

5

- Selection tests are used to ensure that applicants have the skills and aptitude requirements for the job and are administered by Reed.
- All such tests are valid, reliable and free from gender or race bias and are non-discriminatory. Tests are developed in conjunction with education professionals to ensure a level of suitability to the role applied for. 5.2.

2

# Other criteria

<u>ن</u>

- Any requirements in relation to age, ability, experience and qualifications will be applied for the particular vacancy in a non-discriminatory way. 6.1
- All concessionaires/service partners at London City Airport have a contractual obligation to London City Airport to use all reasonable endeavours to recruit locally. 6.2.
- London City Airport has an Employers' Forum in which supports on-site partners with a range of issues, one of which is local recruitment. 6.3.

# **GLOSSARY**

57 dB Contour	The 57 dB LAeq, 16h Average Mode summer day contour
66 dB Contour	The 66 dB LAeq, 16h Average Mode summer day contour
69 dB Contour	The 69 dB LAeq, 16 Average Mode summer day contour
Actual 57 dB Contour	The 57 dB Contour based on actual aircraft movements for the summer period (16 June to 15 September) in the calendar year immediately preceding the due date for submission of the Annual Performance Report
Actual 66 dB Contour	The 66 dB Contour based on actual aircraft movements for the summer period (16 June to 15 September) in the calendar year immediately preceding the due date for submission of the Annual Performance Report
Actual 69 dB Contour	The 69 dB Contour based on actual aircraft movements for the summer period (16 June to 15 September) in the calendar year immediately preceding the due date for submission of the Annual Performance Report
Air Quality Action Plan	An action plan for the management and mitigation of any air quality impacts affecting the local community within the vicinity of the Airport due to the operation of the Airport (including surface access by transport to and from the Airport) including:  (a) Volatile Organic Compounds concentrations odours (known locally as "Airport smell"); and  (b) fallout (known locally as "black smuts, deposits and oily films/patches on ponds"); and  (c) ambient concentrations of fine particulates (PM10) and nitrogen oxides (NOx)
Air Quality Measure- ment Programme	A programme to assess the potential air quality impacts of the Airport and to investigate anomalies in any resulting data and in comparison with any other measurements taken by LBN in the vicinity of the Site including:  (a) the continued operation of the monitoring equipment for the purposes of a programme of monitoring of air quality in the vicinity of the Site in a manner which enables comparison of results with other monitoring stations run by the Council for PM10 and NO2 pollutants;  (b) a network of passive diffusion tube samplers for NO2 at locations in and around the Site including locations at Camel Road/Hartmann Road and Camel Road/Parker Street;  (c) a monitoring initiative to investigate the effects of individual aircraft types;  (d) a three month study to measure Volatile Organic Compounds concentrations and odours in and around the Site
Aircraft Categorisation	The categorisation of aircraft using the Airport according to airborne noise emitted by such aircraft
Aircraft Categorisation Review	A review of Aircraft Categorisation to reassess the methodology, categories, noise reference levels, noise factors and procedures for categorisation with the objective of providing further incentives for aircraft using the Airport to emit less noise
Aircraft Movement	The take-off or landing of an aircraft at the Airport other than for training positioning and/or evaluation
London City Airport Consultative Committee (LCACC)	The facility for users of the Airport, local authorities and persons concerned with the locality of the Site for consultation with respect to matters that relate to the management or administration of the Airport and affect those parties' interests

<sup>\*</sup> For guidance only – please see the Section 106 Planning Agreement for the precise legal meaning for some of these terms.

Annual Performance Report (APR)	An annual report to be submitted to the Council by 1 July in each calendar year which shall (to the extent required by the obligations in S106 Planning Agreement) report on the performance of and compliance with the terms of the S106 Planning Agreement in the preceding calendar year and shall include all the annual reporting requirements contained in the S106 Planning Agreement or as agreed with the Council from time to time
CADP	City Airport Development Project
CO2	Carbon Dioxide
dB (Decibel)	A measure of sound pressure level
Deposits Study	Technical investigation into the incidence and origins of black smuts deposits and oily deposits in the vicinity of the Site
First Tier Works	The First-Tier Scheme will bring eligible dwellings within the 57 dB LAeq,16h noise contour up to an agreed specified level of sound insulation. Residential premises with existing single-glazing will be offered secondary glazing or a contribution towards the cost of installing double-glazed windows which meet the Airport's sound insulation standards. Residential premises in general will also be offered sound attenuating ventilators to provide background ventilation without the need to open windows.
Further Inspection of Treated Premises	All properties that have been treated under the Sound Insulation Scheme will be inspected on a ten yearly basis after initial installation of glazing elements, mechanical ventilation and/ or modifications to external doors. Provided they have not been altered, rectification works will be carried out as necessary to ensure the sound insulation standard does not decline over time.
Ground Running	The ground running at any power setting of aircraft engines for testing or maintenance purposes
Ground Running Noise Limit	The noise level arising from Ground Running which shall not exceed the equivalent of 60dB LAeqT (where T shall be any period of 12 hours) free field as measured outside and at 1 metre from any existing residential premises in the vicinity of the Airport
LBN	London Borough of Newham
LCY	London City Airport
Local Area	The local labour catchment area for the Airport comprising the London Boroughs of Newham, Tower Hamlets, Hackney, Waltham Forest, Redbridge, Lewisham, Southwark, Barking and Dagenham, Greenwich, Bexley, Havering and the area of Epping Forest District Council
LAeq	The A-weighted equivalent continuous sound pressure level which is a notional continuous level that, at a given position and over the defined time period, contains the same sound energy as the actual fluctuating sound that occurred at the given position over the same time period.
London Public Transport	Docklands Light Railway, buses, and Transport for London licensed Black Taxis.
Neighbouring Authority Agreements	Two individual binding agreements to be entered into by the Airport Companies - one with the London Borough of Greenwich and the other with the London Borough of Tower Hamlets - which shall include a commitment by the Airport Companies to comply with the obligations in the S106 Planning Agreement
Noise Contour	Noise contours connect points that have the same average noise exposure. The contours are generated using computer models, based on the known characteristics of aircraft noise generation and attenuation, and calibrated from noise measurement monitors on the ground.
Noise Factor	A numerical factor applied to a noise source, dependent on the time, type or level of noise produced.

Noise Insulation Payments Scheme	A scheme which is intended to accelerate eligibility for the First Tier Works, the Public Buildings First Tier Works, Second Tier Works or the Public Buildings School Second Tier Works as the case may be by compensating landowners and developers for actual construction costs arising from the need for increased insulation against aircraft noise at residential premises and Public Buildings which as a consequence of the Development are situated on land within the Full Use Contours but outside the 1998 57dB Contour and which form part of a development that at the date of this Deed had been granted planning permission but had not been built and that at the time of application for payment under the Noise Insulation Payments Scheme remains capable of being built pursuant to such planning permission or any minor variation or modification to such planning permission resulting in substantially the same development in all material respects.
Noise Management Scheme	The noise management scheme formulated by the Airport and approved by the Council under the 1998 S106 Planning Agreement in consultation with the LCACC and which is operated continuously by the Airport in order to minimise noise disturbance from aircraft using the Airport including:  (a) the combined monitoring of noise and track-keeping in order to identify any deviations from the standard routes that should be followed by aircraft using the Airport and to verify the noise contours;  (b) a system of incentives and penalties which shall include financial penalties (but not in the case of track-keeping infringements) as well as operational penalties in order to:  (i) minimise noise disturbance from aircraft using the Airport including any aircraft overhaul facility;  (ii) ensure that track-keeping is maintained by aircraft using the Airport;  (iii) control maximum noise levels of aircraft using the Airport;  (c) a scheme to encourage airline operators to use quiet operating procedures when conducting aircraft operations and to observe air and ground noise abatement procedures;  (d) the minimising of noise disturbance arising from the operation of any aircraft overhaul facility or from aircraft at the Approved Ground Running Location or generally from any aircraft ground noise source subject to the requirement to ensure the safe operation of aircraft at all times;  (e) regular meetings and consultation with the LCACC and such other statutory body or bodies as may be reasonably nominated by the Council
Noise Monitoring System	The continuous permanent system for monitoring noise at the Airport
NOMMS	A noise monitoring and mitigation strategy which is intended to improve and replace both the Noise Management Scheme and the Noise Monitoring System to provide a more robust system of noise monitoring and mitigation including the measurement and monitoring of ground based sources of noise as well as airborne noise and/or other measures agreed between LCY and the Council from time to time
Planning Permission	Formal approval sought from a council, often granted with conditions, authorising a proposed development to proceed.
PNdB	Perceived Noise Level; its measurement involves the analyses of the frequency spectra of noise events as well as the maximum level.
Predicted 57 dB Contour	The 57 dB Contour based on forecast Aircraft Movements at the Airport for the summer period (16 June to 15 September) in the calendar year of the due date for submission of the Annual Performance Report

Predicted 66 dB Contour	The 66 dB Contour based on forecast Aircraft Movements at the Airport for the summer period (16 June to 15 September) in the calendar year of the due date for submission of the Annual Performance Report
Predicted Reduced 57 dB Contour	The 57 dB Contour based on forecast Aircraft Movements at the Airport for the summer period (16 June to 15 September) in the calendar year of the due date for submission of the Annual Performance Report but reduced to take into account likely cancellation of flights and other matters affecting numbers of Aircraft Movements by reference to historical data from the preceding five calendar years
Predicted Reduced 66 dB Contour	The 66 dB Contour based on forecast Aircraft Movements at the Airport for the summer period (16 June to 15 September) in the calendar year of the due date for submission of the Annual Performance Report but reduced to take into account likely cancellation of flights and other matters affecting numbers of Aircraft Movements by reference to historical data from the preceding five calendar years
Public Buildings	The following types of public buildings in noise sensitive community use and any other types of public building as agreed between the Airport Companies and the Council: schools (including but not limited to Britannia Village School) colleges doctors' surgeries health centres hospitals nursing homes (including old people's homes) community centres (but not those used only as social clubs) meeting halls village halls churches and other places of religious worship libraries children's and other day centres crèches and nurseries and including any parts of buildings authorised and used for such purposes
Public Safety Zones	The public safety zones at either end of the runway at the Airport designated as such by the Department for Transport.
Purchase Scheme	A scheme pursuant to which the Airport Companies shall make a Purchase Offer for residential premises the external façade of which is situated within the Actual 69 dB Contour the terms of which shall (unless the prior written approval of the Council is obtained by the Airport Companies) be substantially in accordance with Part 14 of the Ninth Schedule
Section 106 (S106) Planning Agreement	A legal agreement under section 106 of the 1990 Town & Country Planning Act.
Sound Insulation Scheme	The Sound Insulation Scheme offers the communities living close to the Airport within the Scheme boundaries the opportunity to treat their homes and community buildings against noise. The scheme is split into two tiers depending on the level of aircraft noise. The scheme also includes an obligation to inspect previously treated premises and rectify any damage caused by reasonable wear and tear.
Second Tier Works	The Second-Tier Scheme will offer eligible properties within the 66 dB LAeq,16h noise contour further treatment to bring the dwellings up to a higher standard of sound insulation. Most residential properties within the Second-Tier Scheme will have already been treated under the First-Tier scheme, and should already have secondary or double glazing as a minimum – the scheme will therefore offer secondary glazing to existing double glazed properties and/or contributions towards replacement high performance acoustic laminated glass, and sound attenuating ventilators.
Temporary Noise Monitoring Strategy	A temporary strategy to prevent the loss of noise monitoring data collection either through the failure of the Noise Monitoring System or due to external influences such as construction locally of new development or other noise-reflective surfaces and to ensure maintenance of the existing noise and track-keeping system until an alternative system is included in the NOMMS and approved by LBN
Travel Plan	A travel plan aims to promote sustainable travel choices (for example, cycling) as an alternative to single occupancy car journeys that may impact negatively on the environment, congestion and road safety.
Value Compensation Scheme	A scheme which is designed to compensate for loss of value in sites which are yet to be developed caused by any extension of the Public Safety Zones for the Airport, solely as a result of the Development.
Volatile Organic Compounds	A wide range of individual organic compounds of carbon which are of sufficient volatility to exist as vapour in ambient air.