

## Sustainability Policy

### Document Information\*

<b>Document title</b>	Sustainability Policy		
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<b>Related process(es)</b> <small>[Please use LCY high level process structure]</small>	Environmental Management System, Sustainability		
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<b>Information Classification</b> <small>[Please select only one option]</small>	<input checked="" type="checkbox"/> <b>Public</b> can be released to anyone, including individuals external to LCY operations <input type="checkbox"/> <b>Corporate</b> freely shared within LCY, or any LCY approved service provider with whom we have a signed contract, NDA (Non-Disclosure Agreement) or any other contractual agreements <input type="checkbox"/> <b>Confidential</b> should not be accessed and shared without the approval of the Director/Head of Department/Data Owner <input type="checkbox"/> <b>Private</b> private information that you have selected to store on LCY equipment		
	<b>Name</b>	<b>Title</b>	<b>Date</b> <small>[DD/MM/YYYY]</small>
<b>Prepared/Modified by</b>	Aimee Grimwood	QBP	29/05/2024
<b>Controlled by</b>	Melinda Sebestyen & Francesca Pacifico	ECM & HSE	29/05/2024
<b>Reviewed by</b>	Russell Harvey	DAO	29/05/2024
<b>Approved by</b>	Alison Fitzgerald	CEO	29/05/2024
<b>Planned next review</b>			28/05/2027

\*Mandatory field, please read LCY-HSQE-M-002 DMS Manual before filling this section or ask the Quality team for help.

### Revision History\*

<b>Revision No.</b> <small>[Please use only numbers e.g. 1.1, 2]</small>	<b>Revision date</b> <small>[DD/MM/YYYY]</small>	<b>Revised by</b>	<b>Reason for revision</b>	<b>Section revised or modified</b>
1	2019			New document
2	20/01/2022	Francesca Pacifico	Review following ISO audit	Review following ISO audit
3	28/04/2022	Francesca Pacifico	Review following approval of 2030 sustainability roadmap	Review following approval of 2030 sustainability roadmap
4	31/05/2022	Francesca Pacifico	Update following review from CEO and COO	Update following review from CEO and COO
5	23/11/2023	Melinda Sebestyen	Annual Review	Reviewed and updated
6	30/01/2024	Aimee Grimwood	CEO leaving LCY and moved to HSQE	Removed Roberts signature, changed title for HSQE and updated to new LCY font
7	29/05/2024	Ian Douglas	New CEO	Change to Signature Block

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### Distribution\*

<b>Distribution date</b> <small>[DD/MM/YYYY]</small>	29/05/2024		
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### External Origin Reference Documents

Reference document	Published by	Published date <small>[DD/MM/YYYY]</small>	Version	External origin <small>[Please explain the origin e.g.website]</small>	Internal owner <small>[Position]</small>
ISO14001:2015 Environmental Management System Standard	ISO	2015	2015/3rd	<a href="#">ISO 14001</a>	HETO

### Sustainability Policy

London City Airport (LCY) operates in a sustainable and responsible way by minimising as far as possible the environmental impacts resulting from its operations, collaborating on industry wide solutions on climate change and maximising social and economic benefits. LCY aspires to be an industry leader in sustainability, promoting excellent standards and continual improvement across the business and is committed to achieve net zero carbon emissions by 2030.

The purpose of this Sustainability Policy is to provide guidelines to all LCY colleagues and partners on how we operate London City Airport and deliver our sustainability roadmap and policy objectives. Our sustainability roadmap 'Above and Beyond - Our Roadmap to a Sustainable Future' sets out our ambitions, targets and commitments through to 2030 across three pillars:

- **Decarbonising our airport:** Reducing the carbon impact of every part of the passenger journey
- **Improving our environment:** Continuing to minimise and mitigate the impacts of our infrastructure and operations on the environment and local communities
- **Helping East London grow and prosper:** Ensuring London retains its status as one of the best-connected cities in the world, both domestically and internationally, and supporting the economic growth of East London for the benefit of the people and communities around us

#### *In delivering our sustainability objectives, LCY continually commits to:*

- Ensuring LCY's environmental and sustainability activities are safe and secure for its employees, passengers, local residents and others who interact with the airport
- Assessing the potential environmental impacts of all operations and continually seeking to minimise and mitigate these impacts wherever possible
- Developing, implementing and reviewing clearly defined sustainability objectives, targets and action plans in line with the 2030 sustainability roadmap to achieve continuous improvement and net zero carbon emissions
- Monitoring political, scientific and technological developments to ensure LCY's activities remain at the forefront of the sustainability agenda and innovation
- Fulfilling all compliance obligations to which the airport subscribes, and seeking to exceed these requirements where possible
- Taking a pro-active approach to continual environmental improvement, particularly with regard to carbon, noise, air quality, pollution prevention, protection of the environment, biodiversity, the use of resources, water, waste minimisation and recycling
- Continuing to deliver and improve LCY's economic and social impact initiatives, supporting skills development and the creation of job opportunities for local people
- Continuing high-quality community engagement and encouraging inclusive and active involvement from individuals and local business
- Ensuring the application of sustainability principles in procurement processes, tender evaluation and contractual requirements, and the consideration of sustainable inputs and outcomes in project decision-making
- Providing employees with adequate training and resources, so that they have a clear understanding of their responsibilities with regard to sustainability, and are competent and able to assist in the delivery of LCY's environmental management system and community engagement activities
- Reporting transparently on sustainability performance to all interested parties
- Collaborating with its service partners to operate compliantly with their regulatory obligations and encouraging the adoption of industry best practice
- Communicating this policy to all persons working for and on behalf of LCY and making the policy publicly available
- Identifying, regularly reviewing and managing all environmental, social and economic risks, this policy, the environmental management system and LCY's sustainability activities and roadmap at least annually to ensure they continue to be fit for purpose, deliver on future sustainability needs and uphold LCY's values

This Sustainability Policy encompasses those business activities, services and locations under the control of LCY, and is given effect through an environmental management system that meets the requirements of ISO14001:2015. Every person working for and on behalf of LCY has the responsibility to ensure that sustainability is integrated into every aspect of the organisation.



**Alison FitzGerald**  
Chief Executive Officer

