

TARMAC DELAY CONTINGENCY PLAN Dallas/Fort Worth International Airport

Dallas/Fort Worth International Airport ("DFW Airport") prepared a Tarmac Delay Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. As directed by the United States Department of Transportation on March 28, 2017, DFW Airport prepared a revision of its Tarmac Delay Plan. Due to new and amended airport leases, DFW Airport on May 1, 2019 prepared this revision of its Tarmac Delay Contingency Plan. DFW Airport is filing this revised plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, DFW Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and making of gates available at DFW Airport; and
- Provide a sterile area for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Airport Information

Name of Airport: Dallas/Fort Worth International Airport Name and title of person preparing the plan: Paul Sichko, Vice President-Operations Preparer contact number: 972-973-7150 Date of submission of plan: May 15, 2019 Airport Category: Large Hub

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

DFW Airport notes that airlines prefer to deplane their own passengers during excessive tarmac delays. Conditions may necessitate deplaning passengers from remote locations when gates are unavailable or when the size of an aircraft precludes the use of a gate. DFW Airport has limited equipment and personnel needed to safely deplane passengers from aircraft and maintain the airport's safe operation:

- seven (7) COBUS vehicles;
- four (4) Aviramp Domestic portable ramps (3'3" to 6'3" height range);
- five (5) Aviramp Continental portable ramps (6'3" to 11'2" height range);
- two (2) Aviramp International portable ramps (11'2" to 16'10" height range);

- two (2) sets of airstairs;
- one (1) Ambu-lift.

DFW Airport is typically capable of deplaning passengers from two aircraft at a time. However, simultaneous deplaning of passengers is dependent on aircraft type. Aircraft operators requesting passenger deplaning services should contact the Airport Operations Center at 972-973-3112. DFW Airport will utilize its available equipment to deplane passengers as soon as practicable after receiving requests from airlines at the contact number listed above. DFW Airport also maintains a list of airlines and ground handlers who may have the necessary equipment and personnel available to safely deplane passengers from aircraft that have incurred excessive tarmac delays. Available airline and ground handler equipment will be utilized as soon as practicable after DFW Airport has received requests from airlines at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

11 gates at DFW Airport are under common use leases to air carriers and are controlled by DFW Airport. Additionally, 160 gates at DFW Airport are under preferential use leases to air carriers and are not fully controlled by DFW Airport. In accordance with any written agreements between it and the air carriers, DFW Airport will direct its common use gate air carriers to make these gates and other facilities available to an air carrier seeking to deplane at a gate to the maximum extent practicable. If additional gates are needed and in accordance with any written agreements between it and the air carriers, DFW Airport will direct its preferential use gate air carriers to make their gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the airlines are not using, or are not scheduled to use, the gates, to the maximum extent practicable. Additionally, DFW Airport's gate facilities at Terminal D (Gate D16) currently accommodate service to up to Airplane Design Group (ADG) VI. Accordingly, in the event of a diversion of ADG VI (aircraft such as the A380 or B-747-8) to DFW Airport, such aircraft could be accommodated at Terminal D on a case-by-case basis and as long as coordination is in place with stakeholders. Remote parking positions are also available for deplaning ADG VI diversions.

Plan to Provide a Sterile Area Following Excessive Tarmac Delays for Passengers who Have Not Cleared United States Customs and Border Protection

DFW Airport has one defined sterile area capable of accommodating up to 1,200 international passengers and an additional sterile area capable of accommodating up to 500 international passengers (total capacity of 1,700 international passengers). DFW Airport has also coordinated with local United States Customs and Border Protection officials to develop procedures that will allow international passengers who have not yet cleared United States



Customs and Border Protection to be deplaned into these sterile areas following excessive tarmac delays to the extent practicable.

Public Access to the Tarmac Delay Contingency Plan

DFW Airport will provide public access to this Tarmac Delay Contingency Plan and its source document entitled "Event Contingency Plan for Irregular Operations (IROPS)", as amended, through one or more of the following means:

- Posting in a conspicuous location on DFW Airport's website (<u>www.dfwairport.com</u>); or
- Providing notice of the availability of the plans on DFW Airport's Facebook and/or twitter accounts; or
- Posting signs providing notice of the availability of the plans in conspicuous locations in DFW Airport's terminals.

Questions regarding the DFW Tarmac Delay Contingency Plan can be directed to Paul Sichko, Vice President-Operations, DFW Airport, via email correspondence to psichko@dfwairport.com.