

DFW INTERNATIONAL AIRPORT
Americans with Disabilities Act Grievance Form



In accordance with Title II of the Americans with Disabilities Act (ADA) of 1990, DFW International Airport makes all programs and services associated with its operation accessible to all persons with disabilities. Please use this form to file a grievance if you believe that you were denied access to an Airport program or service based on disability. You may submit your grievance to Courtenay Shorter, ADA Coordinator, DFW International Airport; P.O. Box 619428, DFW Airport, TX 75261-9428; or to cshorter@dfwairport.com, by calling (972) 973-5650 or faxing (972) 973-5651.

Name	
Address	
City	
State	
ZIP code	
Phone number	
Email address	
Date of incident	
Time of incident	
Location of incident	
Name(s) of people involved	
Airport-affiliated party involved	
Nature of incident:	
Proposed remedy:	
Grievance filed with U.S. Department of Justice, another government agency or in court? If so, provide contact information of that agency or court and date the grievance was filed. If you haven't filed with the Department of Justice regarding airline service but would like to do so, click here. (https://www.transportation.gov/airconsumer/form-382)	

Signature

Date