



INSTRUMENT WARRANTY INFORMATION

Your Gibson Brands, Inc. (“Gibson”) Certified Vintage Instrument (or “Instrument”) is warranted to be free from defects in materials, workmanship, electronics, and parts for the life of the original purchaser, subject to the limitations contained in this warranty. Warranty on parts is subject to availability and substitutions will be made at Gibson’s sole discretion.

If at any time your Instrument malfunctions as a result of faulty materials or workmanship, Gibson will repair the defect(s). Gibson reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available.

This warranty covers the cost of labor, materials, and parts (subject to availability, at Gibson’s sole discretion) on any repair deemed necessary by Gibson Repair and Restoration for the lifetime of the original purchaser. In the unlikely event that your Instrument is destroyed, lost, or damaged beyond repair, while in the possession of Gibson for repair, Gibson will refund the original purchaser the appraised value of said Instrument.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL GIBSON CERTIFIED VINTAGE PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

This Warranty Is Subject to the following limitations and does not cover:

1. If the Instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
2. If false information has been given for the Instrument.
3. If the Instrument has been damaged due to misuse, negligence, accident, or improper operation.
4. The subjective issue of tonal characteristics.
5. Shipping damages of any kind that occur when the product is shipped to Gibson.
6. If the Instrument that has been subjected to extremes of humidity or temperature.
7. Normal wear and tear (i.e., worn frets, worn machine heads, worn plating, string replacement, scratched pickguards, or damages to or discoloration of the Instrument finish for any reason).
8. If the Instrument has had any unauthorized repair or service performed.
9. If Cracking, discoloration, or damage of any sort has occurred to the finish or plating of the Instrument for any reason.
10. Gibson does not warranty the playability of an Instrument whose ‘action’ has been significantly altered.



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GIBSON MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

GIBSON SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM THE USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF GIBSON BRANDS, INC. OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND GIBSON BRANDS, INC. SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

HOW TO OBTAIN WARRANTY SERVICE:

In the event your Instrument malfunctions, you should notify U.S. Gibson Consumer Service at 1-800-444-2766 or service@gibson.com. When contacting Gibson, you must include a complete written description of the malfunction of the Instrument. This Instrument may not be returned to Gibson without obtaining a Return Authorization from Consumer Service.

The original purchaser must ship the Instrument, freight and insurance pre-paid, to Gibson Repair and Restoration. The shipping information will be provided as part of the Return authorization process. Gibson disclaims liability for defects or damage caused by services performed by unauthorized persons or non-warranty service not performed by Gibson.

If non-warranty work is required, or recommended by Gibson, a quotation will be issued and must be approved by you before any non-warranty work commences. You should consider quotations obtained for non-warranty work immediately and advise the Gibson of your wishes. You are not required to purchase non-warranty work in order to obtain service on materials covered by this warranty. Following an inspection of an Instrument upon its arrival, Gibson Repair and Restoration will advise you of the approximate date of completion. The repaired Instrument or part will be returned to you insured.

No representative or other person is authorized to assume for Gibson any liability except as stated in this warranty. This warranty gives you specific rights which vary from state to state or from country to country.



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GIBSON CERTIFIED VINTAGE AUTHENTICITY WARRANTY

Gibson warrants that, subject to the terms below, the historic information provided to the purchaser regarding the Certified Vintage Instruments (including but not limited to, historic information, provenance, or specifications) are true and correct to the best of Gibson's knowledge ("Authenticity Warranty"). If within five (5) years of the date of the purchase, the original purchaser finds satisfactory evidence (in Gibson's sole discretion) that an Instrument is not authentic, subject to the terms below, Gibson will refund the original purchaser the purchase price. The terms of the Authenticity Warranty are as follows:

1. The Authenticity Warranty will be honored for a period of five (5) years from the date of purchase. After such time, Gibson will not be obligated to honor the Authenticity Warranty.
2. The benefit of the Authenticity Warranty is only available to the original purchaser of the Instrument.
3. In order to claim under the Authenticity Warranty, you must:
 - a) provide Gibson written details including full supporting evidence of any claim within five (5) years of the date purchase.
 - b) at Gibson's option, you may be required to obtain the written opinions of a recognized expert mutually agreed by you and Gibson in advance confirming that the Instrument is not authentic. If Gibson is not satisfied by the opinion, Gibson reserves the right to obtain additional opinions at its expense.
4. If Gibson finds that the Instrument is not authentic, Gibson shall not have the obligation to pay more than the original purchase price. Gibson will not be responsible for any reason for any other damages or expenses.

Need to know more or have additional questions? Reach out to us.

Gibson Brands, Inc.
ATTN: Consumer Service
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Suite 460
Nashville, TN 37203
1-800-4GIBSON (1-800-4442766)
service@gibson.com