

# Maestro Pedal Warranty

If used in strict accordance with the product instructions and only for products operated in the United States, Gibson Brands, Inc. (“Gibson”) warrants parts and labor on this product for a period of three (3) years from the original date of purchase for all products purchased from an Authorized Gibson Brands, Inc. dealer. For products purchased outside of the United States, please contact your local dealer or distributor for specific information on warranty terms and conditions. Defective parts will be repaired under this warranty when a defect occurs under normal installation and use.

This warranty is limited to the repair of parts and replacements necessitated by defective workmanship or materials. Gibson Brands, Inc. accepts no responsibility for damage or malfunction which, in the sole opinion of Gibson Brands, Inc., is the result of misuse, abuse, neglect, accident, shipping damage, or unauthorized repair. Any such misuse, abuse, neglect, accident, shipping damage, or unauthorized repair will result in the voiding of this warranty.

Except as set forth herein, Gibson Brands, Inc. makes no representations or warranties, whether expressed or implied, including any implied warranties of merchantability or suitability for a particular purpose, all of which are expressly waived and disclaimed hereby, as to any Maestro products.

In no event shall Gibson Brands, Inc. be liable for special, incidental, consequential, punitive, or indirect damages, including, without limitation, loss of profits or loss of data. For any action brought against Gibson Brands, Inc., whether in tort, contract, or any other theory of law, in no event shall Gibson Brands, Inc.’s liability exceed the total amount paid by the purchaser to an authorized dealer or representative for the product giving rise to the underlying claim.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty only applies to products purchased by the consumer from an authorized dealer.

To file a warranty claim for repair or replacement in the United States, please follow these instructions:

1. Please call Gibson Brands, Inc. Consumer Service at the number listed below to obtain a Return Authorization Number, establish a warranty claim profile detailing the problem(s) with the product, and arrange payment for the return shipping costs. You **MUST** obtain a Return Authorization **BEFORE** returning any item. Products sent without a Return Authorization will be refused.
2. Please pack the defective unit in a strong, padded box and SHIP IT POSTAGE-PAID to the following address:

In the United States:

Gibson Brands, Inc.  
ATTN: Consumer Service  
209 10th Ave South  
Suite 460  
Nashville, TN 37203  
1-800-4GIBSON (1-800-4442766)  
[service@gibson.com](mailto:service@gibson.com)

In Europe:

Gibson Brands, Inc.  
ATTN: Consumer Service  
Smallepad 15  
3811 MG Amersfoort  
The Netherlands  
00800-4Gibson1 (00800-44427661)  
[service.europe@gibson.com](mailto:service.europe@gibson.com)

3. Please include in the package a copy of the original sales receipt and a note describing the defect. A dated copy of the original sales receipt **MUST** accompany the product being returned for warranty service.