

MESA/Boogie Pedal Warranty

Congratulations on your purchase of a new MESA/Boogie pedal! Welcome to the Home of Tone. Your new pedal is warranted to be free from defects in materials, parts, or workmanship for 3 years from the date of purchase.

Please keep your sales receipt with this warranty. In the unlikely event this MESA/Boogie product needs service, you must include a copy of the original dated sales receipt as proof of purchase.

Gibson, Inc. will repair or replace this product (at Gibson, Inc.'s sole discretion) should it have any defects in materials or workmanship for a period of three years from the date of purchase, at no cost to the original purchaser, excluding any transportation costs. Repair, replacement parts, or full product replacement will be warranted for the remaining, unexpired portion of the original warranty term.

All warranty repairs or replacement of this product must be performed directly by Gibson, Inc. at or from their factory in Petaluma, CA. Independent MESA/Boogie Service Centers and/or Dealers are NOT authorized to provide warranty service on this product unless otherwise pre-approved by MESA/Boogie Consumer Service. (Please follow the instructions below.)

MESA/Boogie will make every effort to complete the repair as quickly as possible in the order it was received. If you require priority rush service, extra charges may apply. For a quote, please notify our Consumer Service Specialists when arranging your return.

This warranty does not cover shipping costs, batteries, product appearance (worn paint, scratches, etc.), or damages caused by accident, abuse, alteration, misuse, or rental. This warranty only applies if the product was sold within the United States and Canada to valid residents by an Authorized MESA/Boogie Dealer and is void if the product serial number has been defaced, removed, or counterfeit.

The foregoing constitutes the only warranty made by MESA/ Boogie Ltd. with respect to the product and is made expressly in lieu of all other warranties expressed or implied. MESA/Boogie Ltd. shall not be responsible for providing any product loans, nor liable for damages based on inconvenience, loss of use, lost profits, lost savings, damage to any other equipment or other items at the site of use, or any other damages whether incidental, consequential, or otherwise. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

Please read and follow the information in the product owner's manual prior to use, including all safety and warning guidelines. Use your MESA/Boogie product with common sense and professionalism. Our reputation relies upon your lasting satisfaction with our products and our service. Should problems occur, we are here to assist you.

Thank you for choosing and trusting MESA/Boogie with your tone! Welcome to the family!

To file a warranty claim for repair or replacement, please follow these instructions:

1. Please call MESA/Boogie Consumer Service at 707-778-6565 to obtain a Return Authorization Number, establish a warranty claim profile detailing the problem(s) with the product, and arrange payment for the return shipping costs. You **MUST** obtain a Return Authorization **BEFORE** returning any item to MESA/Boogie. Products sent without a Return Authorization will be refused.

2. Please pack the defective unit in a strong, padded box and SHIP IT POSTAGE-PAID to the following address:

Gibson, Inc.
755 Southpoint Blvd.
Petaluma, CA 94954
Attn: Service Department
RA# _____

3. Please include in the package a copy of the original sales receipt and a note describing the defect. A dated copy of the original sales receipt **MUST** accompany the product being returned for warranty service.