

Gibson Pickup Shop Warranty

Your new Gibson pickup is warranted to be free from defects in materials and workmanship for the life of the original retail purchaser, subject to the limitations contained in this warranty.

If at any time this Gibson pickup malfunctions as a result of faulty materials or workmanship, Gibson will replace the pickup, as it deems appropriate in its sole discretion. If replacement of your pickup is deemed appropriate by our staff, Gibson will replace the pickup with one of the same or most similar style of a value not in excess of the original purchase price of your pickup.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

This Warranty Is Subject To The Following Limitations

THIS WARRANTY DOES NOT COVER:

1. Any pickup that has been altered or modified in any way.
2. Any pickup that has been damaged due to misuse, negligence, accident, or improper operation.
3. The subjective issue of tonal characteristics.
4. Shipping damages of any kind.
5. Any pickup that has been subjected to extremes of humidity or temperature
6. Normal wear and tear (i.e., worn plating, scratches, or damages to or discoloration of the pickup for any reason).
7. Any pickup that has been purchased from an unauthorized dealer, or upon which unauthorized repair or service has been performed.
8. Cracking, discoloration or damage of any sort to the finish or plating for any reason.

GIBSON MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

GIBSON SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION. DAMAGES FOR LOSS OF

PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE PICKUP, WHETHER IN CONTRACT OR IN TORT, EVEN IF GIBSON OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND GIBSON SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

Customers who **purchased product outside the U.S should contact their local distributor for the handling and resolution of all warranty issues as the above-described Gibson Gold Warranty is not applicable.

How To Obtain Warranty Service

In the event of malfunction of your Gibson pickup, you should notify Gibson Consumer Service at 1-800-4GIBSON or service@gibson.com. The Consumer Service team will evaluate the issue and provide instruction on returning the pickup for a warranty evaluation. When contacting Gibson, you must include a complete description of the malfunction of the pickup.

No representative or other person is authorized to assume for Gibson any liability except as stated in this warranty. This warranty gives you specific rights which vary from state to state or from country to country.

Need to know more or have additional questions? Reach out to us.

Gibson Brands, Inc.
ATTN: Consumer Service
209 10th Ave South
Suite 460
Nashville, TN 37203
[1-800-4GIBSON](tel:1-800-4GIBSON)
service@gibson.com