

Steinberger Limited Lifetime Warranty

This new Steinberger instrument is warranted to be free from defects in materials and workmanship for the life of this instrument, subject to the limitations contained in this warranty.

If at any time this Steinberger instrument malfunctions as a result of faulty materials or workmanship, Steinberger will repair the defect(s) or replace the instrument, as it deems appropriate at its sole discretion. Steinberger reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. If replacement of your instrument is deemed appropriate by our staff, Steinberger will replace the instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument.

In the unlikely event that your instrument is destroyed, lost or damaged beyond repair, while in the possession of Steinberger for repair, Steinberger will replace that instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument. Any insurance covering the instrument, including but not limited to collector's value insurance, must be carried by owner at owner's expense.

This Warranty Is Subject To The Following Limitations

THIS WARRANTY DOES NOT COVER:

1. Any instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
2. Any instrument whose warranty card has been altered or upon which false information has been given.
3. Any instrument that has been damaged due to misuse, negligence, accident, or improper operation.
4. The subjective issue of tonal characteristics.
5. Shipping damages of any kind.
6. Any instrument that has been subjected to extremes of humidity or temperature.
7. Normal wear and tear (i.e; worn frets, worn machine heads, worn plating, string replacement, scratched pickguards, or damages to or discoloration of the instrument finish for any reason).
8. Any instrument that has been purchased from an unauthorized dealer, or upon which unauthorized repair or service has been performed.
9. Any factory-installed electronics after a period of one (1) year following the original date of purchase.

STEINBERGER MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW

THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

STEINBERGER SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF STEINBERGER OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND STEINBERGER SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

How To Obtain Warranty Service

In the event of malfunction of your Steinberger instrument, you should notify your nearest Authorized Steinberger Dealer.

The Dealer or Owner must ship the instrument, freight and insurance pre-paid, to the nearest Authorized Steinberger Service Center. If there is no Authorized Steinberger Service Center near you, contact or have your dealer contact Steinberger for information and authorization to return the instrument to Steinberger. No instrument may be returned to Steinberger without such prior Return Authorization. Only Authorized Steinberger Service Centers may perform warranty service and any service performed by unauthorized persons will void this warranty. Steinberger disclaims liability for defects or damage caused by services performed by unauthorized persons or non-warranty service not performed by Steinberger or an Authorized Steinberger Service Center.

When contacting Steinberger, you must include a complete written description of the malfunction of the instrument. If non-warranty work is required or recommended by Steinberger, a quotation will be issued and must be approved by you before any non-warranty work is commenced. You should consider quotations obtained for non-warranty work immediately and advise the Authorized Steinberger Service Center or Steinberger of your wishes. You are not required to purchase non-warranty work in order to obtain service on materials covered by this warranty. Following its inspection of an instrument upon its arrival, Steinberger or the Authorized Steinberger Service Center will advise you or your dealer of the approximate date of completion. The repaired instrument or part will be returned to you or your dealer, freight collect insured.

No representative or other person is authorized to assume for Steinberger any liability except as stated in this warranty. This warranty gives you specific rights, which vary from state to state.

Need to know more or have additional questions? Reach out to us.

Gibson Brands, Inc.
ATTN: Customer Service
209 10th Ave South
Suite 460
Nashville, TN 37203
[1-800-4GIBSON](tel:1-800-4GIBSON)
service@gibson.com