

# Player Pack Guitar Product Warranty

## About Your Warranty

Your new instrument is warranted to be free from defects in materials and workmanship for the life of the original retail purchaser, subject to the limitations contained in this warranty. Factory installed electronics and parts are warranted for 1 years from the original purchase date.

If at any time this instrument malfunctions as a result of faulty materials or workmanship, Gibson Brands will repair the defect(s) or replace the instrument, as it deems appropriate at its sole discretion. Gibson Brands reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. If replacement of your instrument is deemed appropriate by our staff, Gibson Brands will replace the instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument.

In the unlikely event that your instrument is destroyed, lost, or damaged beyond repair, while in the possession of Gibson Brands for repair, Gibson Brands will replace that instrument with one of the some or most similar style of a value not in excess of the original purchase price of your instrument. Any insurance covering the instrument, including but not limited to collector's value insurance, must be carried by owner at owner's expense.

## This Warranty Is Subject to The Following Limitations

### THIS WARRANTY DOES NOT COVER:

- Any instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
- Any instrument whose warranty card has been altered or upon which false information has been given.
- Any instrument that has been damaged due to misuse, negligence, accident, or improper operation.
- The subjective issue of tonal characteristics.
- Shipping damages of any kind.
- Any instrument that has been subjected to extremes of humidity or temperature.
- Normal wear and tear (i.e.; worn frets, worn machine heads, worn plating, string replacement, scratched pickguards, or damages to or discoloration of the instrument finish for any reason).

- Any instrument that has been purchased from an unauthorized dealer, or upon which unauthorized repair or service has been performed.
- Cracking, discoloration, or damage of any sort to the finish or plating for any reason.
- Gibson does not warranty the playability of an instrument whose 'action' has been significantly altered.
- Gibson does not warranty any pickups that are not manufactured by Gibson beyond 3 years from the date of purchase.

GIBSON BRANDS MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

GIBSON BRANDS SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF EPIPHONE OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EPIPHONE SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

**Customers who purchased product outside the U.S should contact their local distributor for the handling and resolution of all warranty issues as the above-described Gibson Warranty is not applicable.**

How To Obtain Warranty Service

# Player Pack Pedal Product Warranty

## About Your Warranty

If used in strict accordance with the product instructions and only for products operated in the United States, Gibson Brands, Inc. (“Gibson”) warrants parts and labor the pedal for a period of three (3) years from the original date of purchase for products purchased from a US Authorized Dealer. For goods purchased outside of the United States, please contact your local dealer or distributor for specific information on warranty terms and conditions. Defective parts will be repaired under this warranty when a defect occurs under normal installation and use.

This warranty is limited to repair of parts and replacements necessitated by defective workmanship or materials. Gibson accepts no responsibility for damage or malfunction which, in the sole opinion of Gibson, is the result of misuse, abuse, neglect, accident, shipping damage or unauthorized repair. Any such misuse, abuse, neglect, accident, shipping damage or unauthorized repair will result in the voiding of this warranty.

Except as set forth herein, Gibson makes no representations or warranties, whether expressed or implied, including any implied warranties of merchantability or suitability for a particular purpose, all of which are expressly waived and disclaimed hereby, as to any Maestro products.

In no event shall Gibson be liable for special, incidental, consequential, punitive, or indirect damages, including without limitation loss of profits or loss of data. For any action brought against Gibson, whether in tort, contract or any other theory of law, in no event shall Gibson’s liability exceed the total amount paid by the purchaser to an authorized dealer or representative for the product given rise to the underlying claim.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty only applies to Epiphone player packs purchased by the consumer from an authorized dealer.

# Epiphone Player Pack Amplifier Product Warranty

## About Your Warranty

If used in strict accordance with the Epiphone Player Pack instructions and only for products operated in the United States, Gibson Brands, Inc. warrants parts and labor on all monitors and grill accessories for a period of three (3) years from the original date of purchase for all products purchased from a US Authorized Dealer. For goods purchased outside of the United States, please contact your local dealer or distributor for specific information on warranty terms and conditions. Defective parts will be repaired under this warranty when a defect occurs under normal installation and use.

This warranty is limited to repair of parts and replacements necessitated by defective workmanship or materials. Gibson Brands Inc. accepts no responsibility for damage or malfunction which, in the sole opinion of Gibson Brands Inc, is the result of misuse, abuse, neglect, accident, shipping damage or unauthorized repair. Any such misuse, abuse, neglect, accident, shipping damage or unauthorized repair will result in the voiding of this warranty.

Except as set forth herein, Gibson Brands Inc. makes no representations or warranties, whether expressed or implied, including any implied warranties of merchantability or suitability for a particular purpose, all of which are expressly waived and disclaimed hereby, as to any Gibson Brands Inc. products.

In no event shall Gibson Brands Inc. be liable for special, incidental, consequential, punitive, or indirect damages, including without limitation loss of profits or loss of data. For any action brought against Gibson Brands Inc., whether intort, contract or any other theory of law, in no event shall Gibson Brands Inc.'s liability exceed the total amount paid by the purchaser to an authorized dealer or representative for the product given rise to the underlying claim.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty only applies to Gibson Brands Inc. products purchased by the consumer from an authorized Gibson Brands Inc. dealer.