

# oneworld Explorer

AA / AS / AT / AY / BA / CX / IB / JL / MH / NU / QF / QR / RJ / S7 / UL

RWR2 RULE 3015

## 0. APPLICATION AND OTHER CONDITIONS

First / Business / Economy RTW / Open Jaw travel via AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/S7/UL operated services worldwide.

### Capacity Limitations

The carrier shall limit the number of passengers carried on any one flight on fares governed by this rule and such fares will not necessarily be available on all flights. The number of seats which the carrier shall make available on a given flight will be determined by the carrier's best judgement.

### Other Conditions

Fares apply only if purchased prior to departure.

The fare to be charged is determined by the highest class travelled and the number of geographic continents in the itinerary including the continent of origin and continents transited.

The Fare Basis corresponds to the number of continents and class purchased.

Continents	Fare Basis		
	Economy	Business	First
3	LONE3	IONE3* /DONE3	AONE3
4	LONE4	DONE4	AONE4
5	LONE5	DONE5	AONE5
6	LONE6	DONE6	AONE6

\* IONE3 offered from select markets only

Travel between South West Pacific and Europe/Middle East on a single flight number/or by surface eg LON-SYD/MEL/PER vv, DOH-ADL/AKL/CBR/MEL/PER/SYD vv, is considered travelling via Asia.

Continents South West Pacific, Asia and Europe/Middle East must each be counted.

Continents are defined as:



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• Europe-Middle East • Africa  these 2 continents together shall Comprise TC2	• Asia • South West Pacific  these 2 continents together shall Comprise TC3	• North America • South America  these 2 continents together shall Comprise TC1
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The continent of Europe-Middle East consists of 2 zones:

- Europe (including Algeria, Morocco, Russia west of the Urals and Tunisia)
- Middle East (including Egypt, Libya and Sudan)

The continent of Asia includes, Kazakhstan, Kyrgyzstan, Russia east of the Urals, Tajikistan, Turkmenistan and Uzbekistan.

The continent of North America includes the Caribbean, Central America and Panama.

### Baggage regulations

Two free pieces of 23 kilos each shall be permitted. Additional allowances may apply. Refer to individual carrier websites.

### Passenger Expenses

Not permitted.

### Fares

Refer GDS.

## 4. FLIGHT APPLICATION / ROUTINGS

Fares only apply on any AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/S7/UL/ flights.

(a) Travel must be via the Atlantic and Pacific Oceans and only one crossing of each ocean is permitted.

(b) Travel must be in a continuous forward direction between TC1 - TC2 - TC3. Backtracking within a continent is permitted except as follows:

Backtracking between Hawaii and other points in North America is not permitted.

(c) Travel may originate at any point for which fares are published and must terminate at the same point, except that origin-destination surface segments are permitted as follows:

- a. within the country of origin
- b. within the Middle East
- c. between the United States and Canada



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- d. between HKG and China
- e. between Malaysia and SIN
- f. within Africa
- g. between Maldives and Sri Lanka/India

- (d) Travel may not be via the point of origin.
- (e) Only one intercontinental departure and one intercontinental arrival permitted in each continent except as follows:
  - 1. Two permitted in North America.
  - 2. Two permitted in Asia when one is for travel between the Southwest Pacific and Europe/Middle East.
  - 3. Two permitted in Europe/Middle East for travel to/from/via Africa.  
If travel is to/from Europe in both directions, itinerary may not include Mauritius/South Africa.
- (f) Only one international departure and one international arrival from/to the country of origin permitted.  
**EXCEPTION:** Two permitted for origin USA when one arrival-departure is a transfer without stopover.  
**NOTE:** travel between USA and Canada is not counted as international.  
No more than 4 international transfers from the one country permitted.
- (g) Intermediate surface sectors are permitted at the passenger's expense.  
Transoceanic surface sectors between TC1-TC2 and TC1-TC3 are not permitted.  
**EXCEPTION:** For travel originating in the South West Pacific, one transoceanic surface sector between TC1-TC2 or TC1-TC3 is permitted.
- (h) A minimum of 3 and maximum of 16 segments, including surface segments between any 2 airports, are permitted for the entire journey. Free **flight** segments within each continent are limited as follows:

Africa	4
Asia	4
Europe/Middle East	4
North America	6
South America	4
South West Pacific	4

- (i) The same city pairs/sectors cannot be flown more than once in the same direction.
- (j) Travel on any AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/S7/UL codeshare service operated by AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/S7/UL is permitted.



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Other codeshare services not permitted with the exception of QF Codeshare services operated by Jetstar (JQ).

QF operated services within USA (eg LAX-JFK vv) not permitted unless booked in conjunction with a QF operated and marketed online connection or stopover flight at LAX

Additionally, travel permitted on the following affiliated airlines:

<b>ALASKA AIRLINES</b>	Horizon Air, SkyWest Airlines
<b>AMERICAN AIRLINES</b>	American Eagle (Operated by Envoy Air, Mesa Airlines, Piedmont Airlines, PSA Airlines, Republic Airways, Skywest Airlines)
<b>BRITISH AIRWAYS</b>	BA CityFlyer / Comair / SUN-AIR of Scandinavia / BA Limited
<b>FINNAIR</b>	Nordic Regional Airlines
<b>IBERIA AIRLINES</b>	Air Nostrum / Iberia Express
<b>JAPAN AIRLINES</b>	J-Air, Hokkaido Air System / Japan Air Commuter
<b>QANTAS</b>	Qantaslink operated by Airlink, Eastern Australia, National Jet Systems, Network Aviation, Sunstate Airlines / Jetconnect
<b>ROYAL AIR MAROC</b>	Royal Air Maroc Express
<b>SIBERIA AIRLINES</b>	Globus

Ground transportation services operated by/for BA/QF may not be included as part of the **oneworld Explorer**.



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- (k) Within the USA/Canada only one nonstop or single plane service transcontinental flight permitted. A transcontinental flight is defined as travel between a State in column A and a State in column B.

COLUMN A	COLUMN B
Arizona, AZ	Connecticut, CT
California, CA	Florida, FL
Nevada, NV	Georgia, GA
Oregon, OR	Indiana, IN
Washington, WA	Maryland, MD
-	Massachusetts, MA
	New Jersey, NJ
	New York, NY
	North Carolina, NC
	Ohio, OH
	Pennsylvania, PA
	Michigan, MI
	South Carolina, SC
	Tennessee, TN
	Virginia, VA
	Washington DC
	Kentucky, KY

Additionally, only one flight to State of Alaska and one flight from State of Alaska permitted.

- (l) Within Australia - only one nonstop/single plane service flight is permitted between the following points:
- BME - BNE/MEL/SYD  
 DRW - CBR/MEL/SYD  
 KTA - BNE/MEL/SYD  
 PER - BNE/CBR/CNS/SYD/MEL

**EXCEPTION:**

- A. No restriction between SYD/MEL - PER for passengers originating in PER when in conjunction with travel to/from JNB/SHA
- B. No restriction between SYD/MEL - PER for passengers originating in New Zealand when in conjunction with travel to/from JNB



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### 5. RESERVATIONS AND TICKETING

#### (a) Reservations and Ticketing

Reservations for the first international flight and all preceding flights must be made prior to departure. Subsequent segments may be open-dated.

**EXCEPTION:**

Reservations Made	Complete Ticketing
29 or more days before departure	25 days before departure
28 - 8 days before departure	3 days after reservations or 7 days before to departure, whichever comes first
7 days or less before departure	24 hours after booking, but no later than one hour before departure

OSI YY OW RTW to be inserted into PNR to avoid reservation cancellation.

#### (b) Booking Codes

	First	Business		Economy
		DONE*	I ONE3	
AA BA CX MH QF QR	A	D	I	L
AS AT IB RJ UL	D	D	I	L
S7	D	D	D	L
AY International flights	D	D	I	L
AY Domestic flights	Y	Y	Y	L
JL International flights	A	D	I	L
JL NU Domestic flights (for flights traveling on/before 30 June 2022)	F	J	J	Y
JL/NU Domestic Flights (for flights traveling on/after 01 July 2022)	A	D	I	L
AA Premium Economy				P
BA World Traveller Plus				T
IB Premium Economy				R
CX QF Premium Economy				E
JL Premium Economy				



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**NOTE:** For flights where First or Business Class is not offered or available, passengers may travel in a lower class, in the applicable booking code for that lower class.

Where the applicable booking class for the lower class is not available, passengers travelling on First Class fares may book Y Class.

Passengers travelling on DONE\* Business Class fares may book B Class (except AA) or H Class on AA.

The fare for the highest class used applies, without compensation.

### **EXCEPTION:**

For services within the Middle East, where no Business Class is offered, Business Class passengers may book and travel in A Class on QR, subject to availability. This provision does not apply on any flight where Business Class exists but is unavailable for booking.

## 6. MINIMUM STAY

No minimum stay except:

All fares originating in TC1      Travel on the last international sector must commence no earlier than 10 days after commencement of the first international sector

## 7. MAXIMUM STAY

Return travel from the last stopover point must commence no later than 12 months after departure.



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## 8. STOPOVERS

Permitted.

### NOTE:

1. Minimum 2 stopovers required
2. Maximum 2 stopovers permitted in the continent of origin

## 9. TRANSFERS / ROUTINGS

Unlimited online/interline transfers permitted between  
AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/S7/UL

## 10. PERMITTED COMBINATIONS

Add-ons not permitted.

Combinations with other fares not permitted.

## 12. SURCHARGES

Economy Class Passengers may travel in AA, CX, IB, JL, QF Premium Economy cabin or BA World Traveller Plus cabin for an additional charge, per flight segment of:

Sectors between SWP and Africa	
Sectors between SWP and Europe/Middle East	USD 1450
Sectors between SWP and North America	
Sectors between SWP and South America	
Sectors between South East Asia and South Asian Subcontinent	
Sectors between South East Asia and Japan/Korea	USD 350
Sectors within South East Asia	
Sectors within Australia	USD 250
Sectors within Middle East	
All other sectors	USD 950

Book in

AA - P Class

BA/IB - T Class

JL - E Class

CX/QF - R Class

Identify as a -Q- in the fare calculation, immediately following applicable sector.

Child/infant discounts apply.



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### 15. SALES RESTRICTIONS

Tickets must be issued on the stock of A

AA/AS/AT/AY/BA/CX/IB/JL/MH/QF/QR/RJ/S7/UL.

#### EXCEPTION:

When JQ operated QF marketed is included in an itinerary AS/IB/S7 stock cannot be utilized.

If a ticket includes travel to/from/via Cuba it may not also include flight segments for travel on American Airlines / American Eagle (Operated by Envoy Air, Mesa Airlines, Piedmont Airlines, PSA Airlines, Republic Airways, Skywest Airlines) or Alaska Airlines, Horizon Air due to U.S. Government restrictions.

Any such ticket will not be honoured by AA, or AS and cannot be used to travel on AA or AS.

### 16. VOLUNTARY CHANGES / REROUTING / PENALTIES

Fees as described below may be waived in case of certified death/illness of the passenger or passenger's immediate family member or accompanying passenger.

Local service fees may apply on rebooking, rerouting, reissue or refund.

#### (a) Rebooking / Rerouting

##### 1. Prior to departure:

- a. Changes are permitted provided ticketed points remain the same. If the first flight coupon is being changed, and the fare level has increased since ticket issuance, the difference between the old and new fare will be charged. If the fare level has decreased since ticket issuance, no refund will apply.
- b. Changes to ticketed points are permitted at a charge of USD 125 per transaction. If the fare level has increased since ticket issuance, the difference between the old and new fare will also be charged. If the fare level has decreased since ticket issuance, no refund will apply.

##### 2. After departure:

- a. Changes are permitted provided ticketed points remain the same.
- b. Changes to ticketed points are permitted at a charge of USD 125 per transaction.
- c. No Show requires rebooking at a charge of USD 125.



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d. If the rerouting results in an increase to the number of continents previously charged, the ticket shall be recalculated. Ticket may be reissued to any applicable Explorer fare validating all rules of the new fare except for restrictions on retroactive use. Rerouting fee applies when the resulting fare is less than or equal to the original fare. No refund applies. See Upgrading provisions when recalculation results in a new fare basis at a higher value.

### (b) Cancellations and Refunds

1. After ticket issuance - Cancellation/No Show  
Forfeit 10% of ticketed fare for Economy Class fares  
Forfeit 5% of ticketed fare for Business/First Class fares
2. In case of refusal of official documents/entry permit/visa a full refund will apply provided official documentation from the approved authority is produced and attached to the refund request.
3. For partially used transportation the refund if any will be the difference between the fare paid and the fare for the transportation used less the fee specified in (1) above.

**NOTE:** For tickets sold in Venezuela any full or partial refund must be processed through the original issuing location in Venezuela.

### (c) Upgrading

1. An Economy Class oneworld Explorer fare may be upgraded to a higher tiered or First/Business Class oneworld Explorer fare without fee.
2. A Business class oneworld Explorer fare may be upgraded to a higher tiered or First Class oneworld Explorer fare without fee.
3. A First Class oneworld Explorer fare may be upgraded to a higher tiered oneworld Explorer fare without fee.
4. Upgrading by sector to Business/First Class is not permitted.
5. At any time the oneworld Explorer fare may be used as credit towards payment of any higher fare from the point of origin provided the conditions of the higher fare have been met. No fee will apply. Where such credit is towards another Explorer fare, retroactive use will be permitted. Reissued tickets must be endorsed --NON REF/ XXX-- (XXX equals oneworld Explorer fare basis code) and the original Non-Refundable amount remains Non-Refundable. If the upgraded ticket is subsequently cancelled, the original fee will apply.



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### 18. TICKET ENDORSEMENTS

(a) Fare basis codes:

First	AONE*
Business	IONE3/DONE*
Economy	LONE*

\* Equals number of continents

(b) Endorsements:

The original and reissued ticket must be annotated  
Valid on oneworld only / non ref in the endorsement box

### 19. CHILDREN DISCOUNTS

Accompanied child 2-11 - charge 75 percent of the fare

Ticketing code - base fare code plus CH

or - Infant: under 2 without a seat - charge 10 percent of fare

Ticketing code - base fare code plus IN

**NOTE:** If an infant reaches two years of age after travel has commenced but before travel is complete, a full child fare ticket must be purchased for the entire journey.

**EXCEPTION:** For sales in Russia, for travel commencing in Russia:

Infant under 2 without a seat not permitted. A full Child fare must be purchased for the entire journey.

or - **NOTE:**

Unaccompanied children are not accepted for transportation using the oneworld Explorer Fare.

### 20. TOUR CONDUCTORS DISCOUNTS

Not permitted.

### 21. AGENT DISCOUNTS

Not permitted.

### 22. OTHER DISCOUNTS

No other discounts apply.

### 26. GROUP TRAVEL



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Group travel using these fares is permitted for Business Class and Economy Class travel only.

(a) ELIGIBILITY:

No requirements

(b) MINIMUM GROUP SIZE:

Economy Class - 10 passengers

**NOTE:** Maximum group size 30 passengers

Business Class - 10 passengers

**NOTE:** Maximum group size 15 passengers

(c) ACCOMPANIED TRAVEL:

Group required to travel together for the entire itinerary.

(d) DOCUMENTATION:

No requirements

(e) NAME CHANGES AND ADDITIONS:

Name changes and additions are not permitted after the ticketing deadline.

(f) Ticketing carriers Group policy shall apply.

Group Booking Codes	Business	Economy
AA/AS/AT/AY/BA/CX/IB/JL/MH/NU/QF/QR/RJ/UL	I	G
S7	D	G

