



Available supplier integrations

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# Contents

<b>Overview</b>	<b>3</b>
Who uses this feature	3
Feature configuration	3
Things to know	3
<b>Catalog Integration</b>	<b>4</b>
Available Catalog Integrations	4
<b>Full Procurement Integration</b>	<b>5</b>
Available Full Procurement Integrations	5
Key terms and available features	6
Availability	6
Integration	6
Features	7
<b>How to get started</b>	<b>8</b>
Want to learn more?	10

# Overview

ServiceTitan offers two types of Supplier Integrations: *Catalog Integration* and *Full Procurement Integration*. Both Catalog Integration and Full Procurement Integration streamline your business operations by connecting supplier catalogs directly to your ServiceTitan account.

Catalog Integrations let you subscribe to supplier catalogs, update your pricebook, and keep your business relevant, while Full Procurement Integrations provide a seamless procurement workflow for up-to-date product information, pricing (vendor cost), and electronic purchase orders.

## Who uses this feature

- Owners, Pricebook administrators, purchasing and warehouse managers
- Applies to all business types

## Feature configuration

- Account configuration is required to use this feature. Please contact [Technical Support](#) for details.

## Things to know

- Before you set up the Full Procurement Integration, make sure you have your Customer ID or Account Number for the supplier you are setting up—typically found on an invoice or in their online portal—as well as the postal code associated with your account.
- R.E. Michel requires users who perform the vendor integration to have a valid email address to modify settings.

# Catalog Integration

Catalog integrations allow you to subscribe to specific supplier catalogs to map and add items to your pricebook for immediate use in the field and other business areas. For more, see [Pricebook supplier integration: Overview and getting started](#).

With Catalog Integration you can:

- Subscribe to supplier catalogs to map and add items to your pricebook for immediate technician use.
- Offer customers an updated digital pricebook with names, descriptions, model numbers, images and product specs for equipment and materials.
- Keep your business relevant with regular updates on catalog changes.
- Use integration features such as:
  - Viewing supplier catalogs in ServiceTitan
  - Adding new items and matching existing items
  - Seeing summaries of changes and deactivating items
  - Exporting your Pricebook for editing

## Available Catalog Integrations

Below is a list of companies that are integrated with ServiceTitan.



# Full Procurement Integration

Full Procurement Integrations allow you to create purchase orders with real-time pricing and availability checks across multiple locations (if applicable) and send them directly to the supplier's system from your ServiceTitan account. For more, see [Set up your account for Procure-to-Pay \(P2P\)](#).

With Full Procurement Integration you can:

- Map provider catalogs to your ServiceTitan Pricebook.
- Access and download current vendor pricing directly from provider catalogs.
- Get up-to-date information on the availability and pricing of items in your purchase orders.
- Manage electronic purchase orders, invoices, accounts payable reconciliation, and payments within ServiceTitan.
- Send purchase orders electronically.
- Search and add catalog items to purchase orders without adding them to your ServiceTitan pricebook first.

## Available Full Procurement Integrations

Below is the list of suppliers for Full Procurement. Some Full Procurement suppliers are available to a general audience, others are still in closed beta.



Review the table listing our Strategic Full Procurement Integration partners along with the features available for each.

Supplier	GA	Catalog integration	Cost integration	PO integration	Real-time pricing	Real-time availability	Branch-based purchasing
Consolidated Supply	✓	✓	✓	✓	✓	✓	
Ferguson	✓	✓	✓	Coming soon			
Gensco	✓	✓	✓	✓			
Hajoca Brands		✓	✓	✓	✓	✓	
Johnstone Supply	✓	✓	✓	✓	✓	✓	✓
R.E. Michel	✓	✓	✓	✓	✓	✓	✓
Trane / American Standard	✓	✓	✓	Coming soon			
Winsupply	✓	✓	✓	✓	✓	✓	

A full list of our Procurement partners can be found in our [Marketplace](#).

## Key terms and available features

Learn the key concepts and features for Full Procurement Integrations in ServiceTitan.

### Availability

- **Closed beta:** A pre-release which is limited to certain users. Users must be selected to use the product and be approved before they have access.
- **General Availability (GA):** The official release of the product. All users are given access.

### Integration

- **Integration setup:** The process of how ServiceTitan connects directly to the supplier and validates user accounts to complete account mapping

- **Catalog integration:** The process of managing up-to-date content using *Pricebook Connect*.
- **Cost integration:** The process of how the vendor costs from the supplier catalog can be synced to the contractor's catalog for updates.
- **Purchase order integration:** The ability to create purchase orders in ServiceTitan and send them digitally to the supplier.

## Features

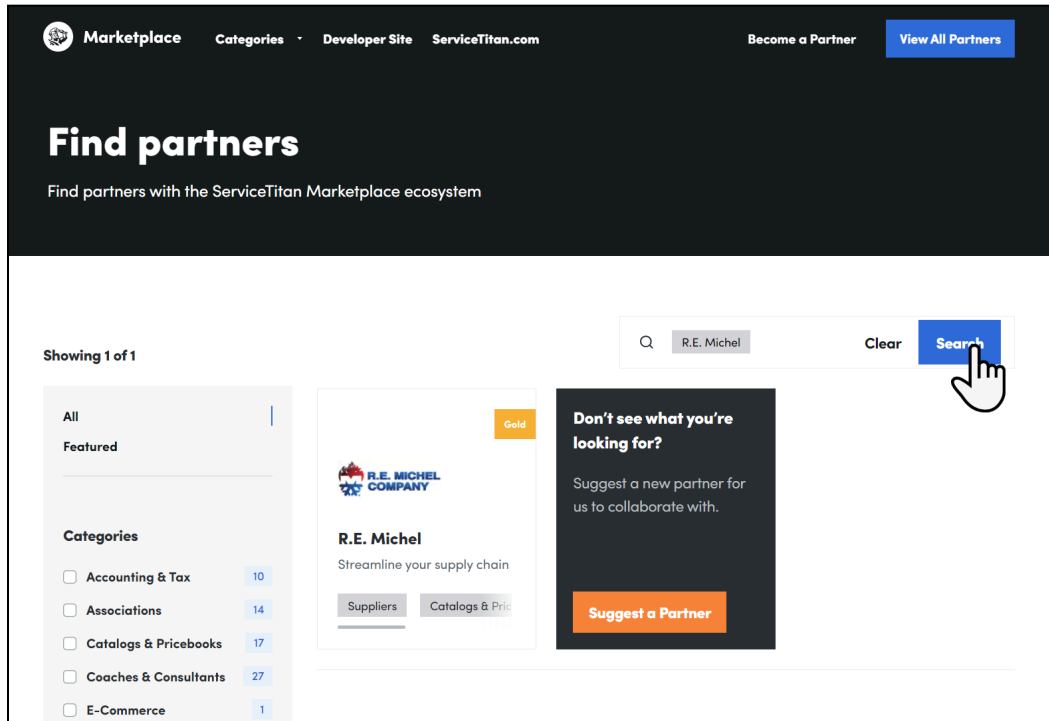
- **Real-time pricing:** Used to retrieve up-to-date costs from the supplier. Only triggered when the purchase order is created.
- **Real-time availability:** Used to retrieve up-to-date quantity levels at that specific time from the supplier. This is only triggered when the purchase order is created.
- **Branch-based purchasing:** Used when home service providers purchase items from a branch location other than their default location. Commonly due to availability, urgency, and/or proximity to a job site.

# How to get started

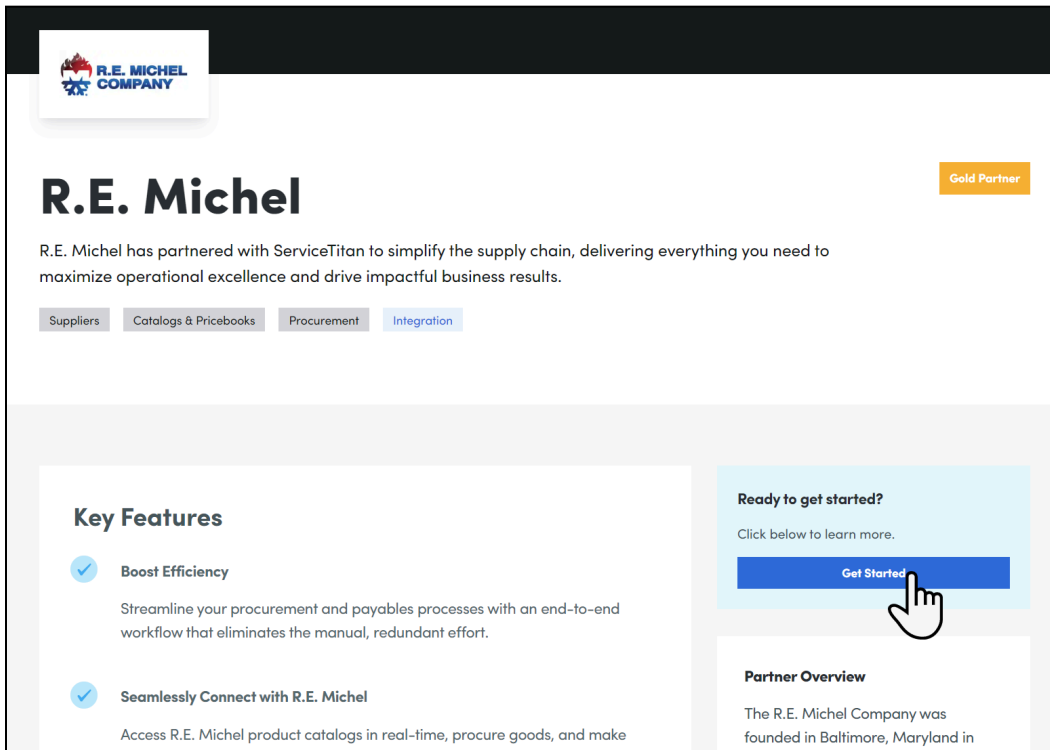
To set up Catalog or Full Procurement Integrations:

1. Go to [ServiceTitan Marketplace](#).
2. Search for an integration or partner name and navigate to its screen.

**Note:** *You can filter for Suppliers and Procurement for easier navigation.*



3. Click **Get Started**.



4. In the *Lean More* screen that opens, enter your personal information.
5. Click **Agree and Submit**.

Want to learn more?

- See [Full Procurement Integration](#)
- See [Set up your account for the Full Procurement Integration](#)
- See [Add vendor catalogs to vendor settings](#)