

12: Consumer Skills

Unit Plan for Teachers

♦ Teacher Tip: You may want to supplement this unit with resources from the <u>Behavioral</u> <u>Economics unit</u>, <u>Ethics Mini-Unit</u>, and the <u>Money and Me Mini-Unit</u>.

	Lesson title and learning objectives	Resources	Approx time	Jump\$tart Standards
12.1	Social Media & Influencers Students will be able to • Analyze current teen spending habits • Examine their role as a consumer and their consumer decisions • Explain how social media and influencers can impact a consumer's spending decisions • Identify steps a consumer can take to decrease the influence of social media on their spending decisions	Lesson Guide* Student Activity Packet	80 mins	 Spending 2a: Select a product or service and describe the various factors that may influence a consumer's purchase decision 5c: Analyze social media marketing and advertising techniques designed to encourage spending
12.2	Advertisements & Dark Patterns Students will be able to • Identify ways advertisements work on your psychology • Identify dark patterns you regularly encounter • Learn why companies use dark patterns	Lesson Guide* Student Activity Packet	85 mins	 4a: List different ways retailers advertise the prices of their products 5c: Analyze social media marketing and advertising techniques designed to encourage spending 8b: Identify state and federal consumer protection laws based on the issues they address and the safeguards they provide Managing Risk 11a: Provide examples of how online behavior, e-mail and text-message scams, telemarketers, and other methods make consumers vulnerable to privacy infringement, identity theft, and fraud

12.3	Comparison Shopping Students will be able to • Understand what comparison shopping is, how it can help consumers, and when it makes sense to comparison shop • Identify a variety of factors to consider when comparison shopping • Explain how using tools such as browser extensions and price matching can help them find the best deal • Consider the impact a consumer decision may have on the environment	Lesson Guide* Student Activity Packet	100 mins	 2a: Select a product or service and describe the various factors that may influence a consumer's purchase decision 2b: Describe a process for making an informed consumer decision 2c: List the positive and negative effects of a recent consumer decision on the environment, society, and the economy 3a: Explain the factors to evaluate when buying a durable good 5a: Explain how pre-purchase research encourages consumers to avoid impulse buying 5b: Brainstorm consumer research strategies and resources to use when making purchase decisions Saving 8b: Discuss how personal financial decisions can affect other people
12.4	Being A Savvy Consumer Students will be able to • Weigh subscription options for products and services • Learn about hidden fees and how to avoid them • Consider the benefits of buying goods second hand • Evaluate various online marketplace options • Learn how to stay safe when using buy/sell/trade marketplaces	Lesson Guide* Student Activity Packet	75 mins	 Spending 2b: Describe a process for making an informed consumer decision 3c: Compare product choices based on their impacts on the environment or society 4a: List different ways retailers advertise the prices of their products 4b: Summarize how negotiation affects consumer decisions and the price of goods and services 5c: Analyze social media marketing and advertising techniques designed to encourage spending 7a: Discuss the motivations for and benefits of donating money, items, or time

12.5	Scams & Fraud Students will be able to Define scams and fraud Identify red flags to look for in different types of scams and fraud Examine current trends for scams and fraud Recommend what steps someone should take if they are scammed	Lesson Guide* Student Activity Packet	90 mins	 8c: Investigate common types of consumer fraud and unfair or deceptive business practices, including online scams, phone solicitations, and redlining 8d: Make recommendations for sources of help for consumers who have experienced fraud Managing Risk 11a: Provide examples of how online behavior, e-mail and text-message scams, telemarketers, and other methods make consumers vulnerable to privacy infringement, identity theft, and fraud 11b: Describe conditions under which individuals should and should not disclose their Social Security numbers, account numbers, or other sensitive information 11c: Recommend strategies to reduce the risk of identity theft and financial fraud
12.6	Identity Theft Students will be able to Identify different types of identity theft, how they can occur, and the impact they have on your life Understand current trends about identity theft Identify the dangers of ID theft of minors Protect personal information through a variety of preventative measures Outline what steps to take if you are a victim of identity theft	Lesson Guide* Student Activity Packet	80 mins	 8a: Describe the roles and responsibilities of government agencies that help protect consumers from fraud 8d: Make recommendations for sources of help for consumers who have experienced fraud Managing Credit 7a: Identify the primary organizations that maintain and provide consumer credit reports 7c: Explain how a person can get a free copy of their credit report and why this is advisable Managing Risk Ila: Provide examples of how online behavior, e-mail and text-message scams, telemarketers, and other methods make consumers

			vulnerable to privacy infringement, identity theft, and fraud • Ilc: Recommend strategies to reduce the risk of identity theft and financial fraud • Ild: Explain the steps an identity theft victim should take to limit losses and restore personal security
12.A	Unit Test	Unit Test	