

With our online self-serve tools, you have more ways to access CAA Insurance. You can make a payment, submit a claim, go paperless and more in just a few clicks.

Here's how to register:

First, get your policy documents and then go to caainsurancecompany.ca/customer and click 'sign up'.

Using your document, complete the fields ensuring the information matches your policy.

Once completed, click 'Sign Up'.

A confirmation email will be sent asking you to click the link to verify your email and set your password.

To ensure your account is secure, you'll be asked to provide a phone number to authenticate your account, either through text or voice call.

To verify your identity, enter the six-digit code provided.

Finally, you'll receive a recovery code that allows you to access your account on another device. Be sure to make note of this code and keep it somewhere secure in case you need it in the future.

Once you've done that, click 'I have safely recorded this code' and hit 'continue' to be redirected to your personal home page.

Congratulations! Now you're all set up and ready to manage your insurance preferences in whatever way works for you. It's CAA Insurance, your way.

Register at caainsurancecompany.ca/customer