

Citizens Advice Drop-In Service

November and December 2025

Citizens Advice will be available at the following locations, no appointment necessary

New Venue Ashford Library Tues 10am – 12pm Church Rd, Ashford TW15 2XB	11 th and 25 th Nov 9 th and 23 rd Dec
Addlestone Baptist Church Tues 10am – 12pm 5 Crouch Oak Lane, Addlestone, KT15 2AN	4 th Nov 2 nd Dec
Chertsey Weds 10am – 12pm Beacon / Revive Coffee, 95 Guildford Street, Chertsey, KT16 9AS	5 th Nov, 19 th Nov, 26 th Nov* 3 rd Dec, 10 th Dec, 17 th Dec *
Egham Mon 10am – 12pm Virginia Lodge, 68A Station Road, Egham TW20 9LF	17 th Nov 15 th Dec
Englefield Green Village Centre Tues/Weds 68 Victoria Street, Englefield Green, TW20 0QX	Tues 11 th Nov * (10am – 12pm) Weds 26 th Nov (1pm – 3pm) Tues 9 th Dec * (10am – 12pm) Weds 17 th Dec (1pm – 3pm)
New Venue Englefield Green The Hub Thurs 10am – 12pm 57 Larchwood Drive, Englefield Green, TW20 0SL	13 th Nov 4 th Dec
Staines Library Mon 10am – 12pm Elmsleigh Centre, Staines, TW18 4QB	3 rd Nov 1 st Dec
Stanwell 10am - 12pm every Friday (excl. Bank Holidays) The Community Building, Cordelia Park, Stanwell, TW19 7ER	7 th Nov, 14 th Nov, 21 st Nov, 28 th Nov 5 th Dec, 12 th Dec, 19 th Dec
Sunbury 10am – 12pm every Monday (excl. Bank Holidays) St. Saviour's Church, Vicarage Road, Sunbury TW16 7TP	3 rd Nov, 10 th Nov, 17 th Nov, 24 th Nov 1 st Dec, 8 th Dec, 15 th Dec, 22 nd Dec
Woking Thurs 10am – 12pm St Andrew's Church, Goldsworth Park, Woking GU21 3LG	20 th Nov* 18 th Dec*

*** *Dates noted with a star are Community Hub Drop-In events in conjunction with Citizens Advice, Catalyst Mental Health Support and HomeStart Runnymede and Woking ****

Referrals to Citizens Advice are available at other Runnymede and Spelthorne Food Bank locations – please ask at the Food Bank. **Please note that Drop-In service is limited to 15 minutes of initial exploratory advice and we are unable to complete forms such as PIP at these sessions. If further, more detailed advice or form filling is required, you will be offered a telephone appointment.** We apologise if you have to queue at busy times, please respect our staff and volunteers. Our queue will close 15 minutes before the published finish time. If you've been unable to obtain advice at our Outreach session, you'll be offered a telephone appointment. Dates correct at time of publishing but subject to amendment at short notice.

Our freephone Adviceline is open Monday-Friday 10am to 4pm

(closed on public holidays)

0808 250 5706