

Hive Camera

User guide



Welcome to Hive

This guide tells you everything you need to know to use your Hive Camera

We're ready to set up your account for you. It's really simple. Just visit hivehome.com/register and enter a few details.

Once you've done this, we'll send you an email to activate your account, just follow the instructions and you're ready to go.

As soon as we've activated your account, we'll send you an email confirming your login details. You'll need your account details to install and use Hive products.

If you already have an account with us, of course, you can skip this part.



Your Hive Camera will keep an eye on your home for you. You can watch a live stream and get notifications plus a video recording when motion or sound is detected when used with an SD card (not included).

① Install your Hive Camera

You must do this using the Hive Camera app.

- Log into your Hive Camera app and tap 'Add camera' and follow the on-screen instructions to install.

② Choose a location

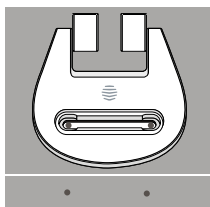
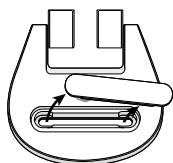
Now you need to find a place that has a good view of the area you want to monitor as long as it's near enough to your broadband router to stay connected.

You can either mount your camera or you can place on a table or shelf. Your camera can detect motion up to 10m away and has a 130° wide angle field of view.

③ Fix it in place (only if mounting):

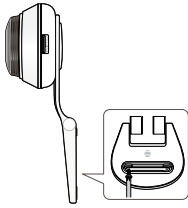
When mounting the camera:

- Remove the rubber packing attached to the camera stand and use the stand to mark out where the screws will need to go on the surface where you are mounting it.



- Drill holes where you have marked and insert the rawl plugs from the box into the holes.

- Take the screws from the box and screw in the base of the camera stand. Ensure the power cable is disconnected for this.



- Plug the power cable back in.
- Check your live stream in the app to see if your camera's view is still the right way up. If you need to, you can flip the view in the app.

4 Using an SD card

Using an SD card with your camera lets you get a video recording when motion or sound is detected. To use an SD card:

- Disconnect the camera's power cable and insert an SD card into the slot on the right-hand side of the camera. The SD card can be up to 128GB in size.
- Push the SD card all the way in to the slot until it clicks gently into place.
- Plug the power cable back in. You can manage the SD card in the app.

Usage

Your Hive Camera is designed for indoor use only.

Maintenance

Disconnect your Hive Camera before cleaning and keep it away from water and other liquids at all times. The camera does not contain any serviceable parts so do not attempt to open it.

Remember: For your Hive Camera to work correctly your camera must be kept plugged in and switched on.

Instructions & Warranty

The manufacturer is not responsible for any loss or radio/TV interference caused by unauthorised modification of the product.

Such modification will void the warranty of the product as well as the user's right of use.

WARNING

- This product must be assembled and installed by an adult.
- Before using, read all instructions and warnings in this manual and printed on this product.
- Keep this product and its power cable out of children's reach.
- Never use this product near a bathtub, sink, washing machine or in a wet basement.
- This product is designed for indoor use.
- This product is not designed for medical monitoring, and requires adult supervision to use.
- To avoid overheating, do not expose this product to direct sunlight; do not install or use near heat sources such as heaters, radiators, cooking devices (e.g. electric stove or oven) or other electrical devices (e.g. audio amplifier, TV, etc.).
- Keep this product ventilated during use. Avoid pillars or furniture that may block ventilation.
- Only use the power adaptor provided. The power adaptor must be used with a regular household electric supply.
- Avoid sharp, pointed objects around the adaptor's cable.
- Only authorised Centrica Connected Home service personnel may service this product.
- This product is not designed to replace personal supervision of children.
- This product and its antenna must not be used in conjunction with any other antenna or transmitting device.
- A minimum distance of 20 cm must be maintained between the antenna and any person's body.
- Please note that the content of a MicroSD card used for other purposes may be deleted when it is inserted in this product.

This device is an advanced remote monitoring tool that collects data. Please see our Privacy Notice on hivehome.com for details. By setting up a Hive account and using any Hive product you are deemed to accept our terms and conditions, which can be found at hivehome.com/terms.

Centrica Connected Home Limited declares that the radio equipment type HCI002 complies with Directive 2014/53/EU. Full declaration text available at: hivehome.com/compliance

Max. radiated power: <20 dBm. Frequency: 2405 - 2480 MHz

Can we help?

You can view our hints and tips at hivehome.com/support

If for any reason you need to return your Hive Camera, please contact us at help@hivehome.com. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.



© 2017 Centrica Connected Home Limited. Registered in England (No. 5782908). Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD. All rights reserved.

UKWLCUG0417


A **British Gas** innovation


HIVE

PT01-004817A