HIVE

Hive Hub

User Guide

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Welcome to Hive

Let's get started setting up your account. Just download the Hive app or visit **hivehome.com/register** to enter your details. Once your account has been confirmed, you can log in through the Hive app and start pairing your devices.*

Download the Hive app:

Download on the App Store | available at amazon appstore | GET IT ON Google Play

Remember: For your Hive devices to work correctly, your Hub must be kept plugged in and switched on.

Your Hive Hub

Your Hub is the heart of your Hive system. It lets your devices talk to each other and allows you to control them from your smartphone, tablet or laptop anytime, anywhere.

Getting started:

1 Connect your Hub

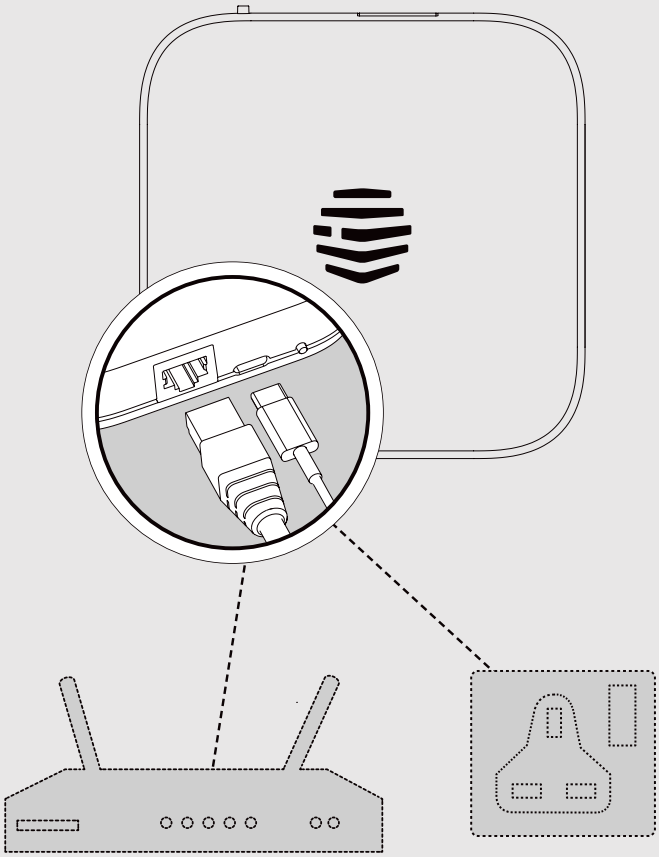
- Connect your Hub to a mains power socket using the power cable in the box.
- For the Hub to work at its best, you should avoid placing it on the floor or in an enclosed area such as a cupboard. A table or shelf are better options, if possible.

2 Activate your Hub

Log in to the Hive app, select Install Hub and follow the steps to connect by WiFi or by Ethernet cable.

3 That's it!

You can now pair your other Hive devices by tapping **'Add'** then **'Install new device'** in the app.



*If you already have an account with us, don't worry about this step.

Usage
Your Hive Hub is designed for UK household wiring and for indoor use only.

Maintenance
Disconnect your Hive Hub before cleaning and keep it away from water and other liquids at all times. The Hub does not contain any serviceable parts so do not attempt to open it.

Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/support

If for any reason you need to return your Hive Hub, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

Tech specifications

Features

Connects to and manages all your Hive devices' Wi-Fi connectivity

Connectivity

Ethernet (connection with broadband router)
Wi-Fi
Bluetooth (for Wi-Fi setup only)
Zigbee

Size

Width: 90mm
Height: 90mm
Depth: 24mm

Integrations

Amazon Alexa
Google Home
Siri via Apple Home
Samsung SmartThings

Power supply

UK 3-pin plug
USB-C connection

Weight

114g

System requirements

- Broadband router with spare Ethernet port or Wi-Fi
- Internet connection: 1.5Mbps or higher recommended
- iOS or Android device running a recent operating system
- Hive app (iOS or Android)s

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Simplified UK/EU Declaration of Conformity
Centrica Hive Limited declares that the radio equipment type HUB600 and HUB601 complies with UK SI 2017 No.1206 and EU Directive 2014/53/EU. Full declaration text available at:
hivehome.com/compliance
Max. radiated power: <20 dBm. Frequency: 2400–2483.5 MHz

PSTI Statement of Compliance
This Statement of Compliance is provided in accordance with the Product Security and Telecommunications Infrastructure Act 2022 and the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Centrica Hive Limited states that, in its opinion, the product listed complies with the applicable security requirements set out in Schedule 1 of the Regulations.

Information regarding vulnerability reporting is available at:
hivehome.com/security

The full Statement of Compliance, including the defined security update support period and supporting compliance information, is available at:
hivehome.com/compliance

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling center that is authorised to accept this type of waste. Please recycle responsibly.