

HIVE



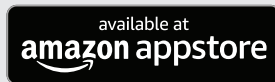
Hive Hub



Welcome to Hive

Let's get started setting up your account. Just download the Hive app or visit hivehome.com/register to enter your details. Once your account has been confirmed, you can log in through the Hive app and start pairing your devices.*

Download the Hive app:



Remember: For your Hive devices to work correctly your Hub must be kept plugged in and switched on.

Your Hive Hub

Your Hub is the heart of your Hive system. It lets your devices talk to each other and allows you to control them from your smartphone, tablet or laptop anytime, anywhere.

Getting started:

1 Connect your Hub

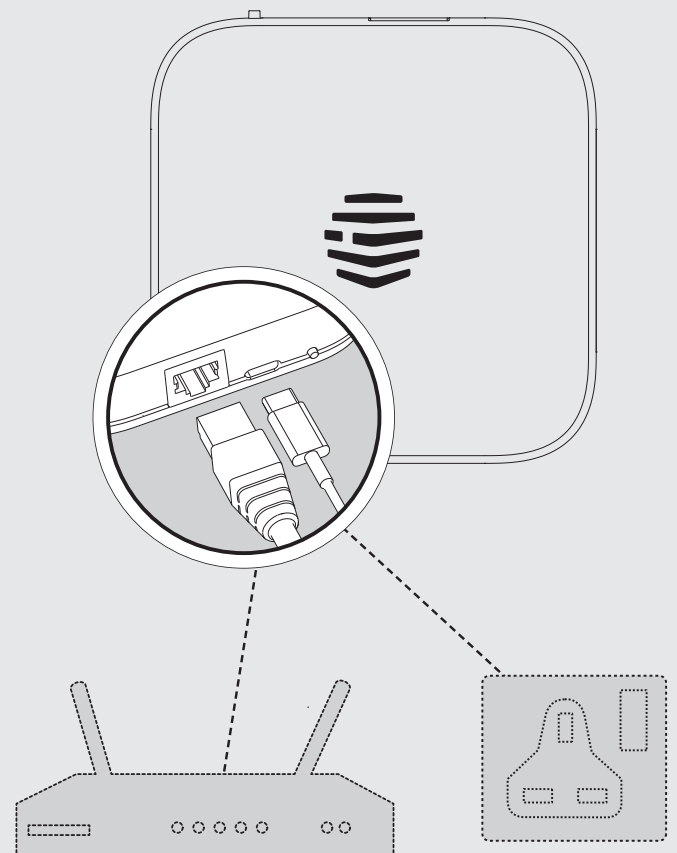
- Connect your Hub to a mains power socket using the power cable in the box.
- For the Hub to work at its best, you should avoid placing it on the floor or in an enclosed area such as a cupboard. A table or shelf are better options, if possible.

2 Activate your Hub

Log in to the Hive app, select install Hub and follow the steps to connect by WiFi or by Ethernet cable.

3 That's it!

You can now pair your other Hive devices by tapping 'Add' then 'Install new device' in the app.



*If you already have an account with us, don't worry about this step.

Usage

Your Hive Hub is designed for UK household wiring, and for indoor use only.

Maintenance

Disconnect your Hive Hub before cleaning and keep it away from water and other liquids at all times. The Hub does not contain any serviceable parts so do not attempt to open it.

Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/support

If for any reason you need to return your Hive Hub, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

© 2025 Centrica Hive Limited (trading as Hive).
Registered in England (No. 5782908) SL4 5GD, UK.
Bord Gáis Energy. Registered in Ireland (No. 463078) D02 HH27, Ireland.
All rights, reserved.

Simplified UK/EU Declaration of Conformity: Centrica Hive Limited declares that the radio equipment type HUB600 complies with UK SI 2017 No.1206 and EU Directive 2014/53/EU.

Full declaration text available at: hivehome.com/compliance

Max. radiated power: < 20 dBm. Frequency: 2400-2483.5 MHz

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

