HIVE



Hive Thermostat Mini

User Guide

HIVE Hive Thermostat Mini User Guide

Welcome to your Hive Thermostat Mini

Your Hive Thermostat Mini is the clever way to control your heating, and if you have a hot water tank, your hot water too. This guide tells you everything you need to know.

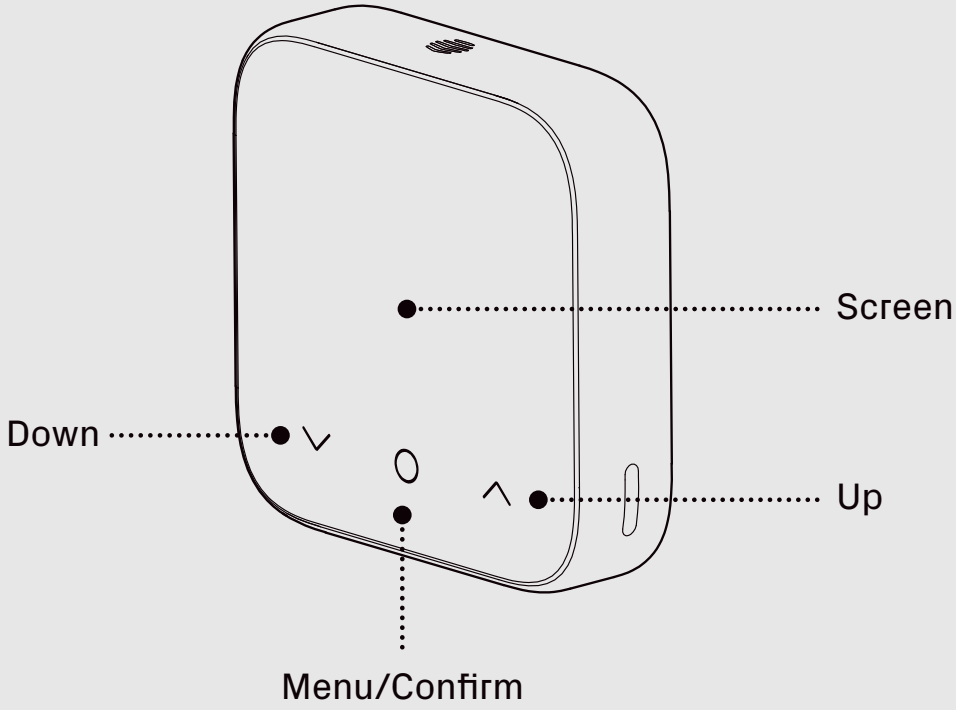
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Hot tip: For help controlling your heating and hot water remotely, visit **hivehome.com**

Getting started

How to change the temperature:

1. Tap the up arrow to increase the target temperature
2. Your heating will come on if the target temperature is above the actual temperature (you'll see when the heating is on)
3. Tap the down arrow to lower the target temperature



1 Heating

How to change mode:

Your thermostat has 4 heating modes **Schedule, Manual, Boost** and **Off**

1. Tap any icon to wake up the thermostat
2. Once the screen turns on, press the **Menu/Confirm** ◯ icon
3. Here you'll see the different modes: **Schedule, Manual, Boost** and **Off** (if you have Heating & Hot Water, you will first be presented with a screen to choose function Heating or Hot Water. Use ∧ or ∨ to select the function and tap on **Menu/Confirm** ◯ to select)
4. Select the mode you want by using the up or down arrow and tapping the **Menu/Confirm** ◯ icon to confirm selection

   Schedule allows your heating to turn on and off based on occupancy and can reduce energy consumption

   Manual makes sure your home maintains a constant temperature

   Boost increases your heating for a set amount of time chosen

   Off leaves your heating in Frost Protection – so your heating will only come on if your home drops below 7°C. You'll see ❄ on the screen to remind you that Frost Protection is enabled.

Setting up a heating schedule:

To set up your heating schedule for the Hive Thermostat Mini, you will need to do so via the app.

To view our help article on setting up schedules for heating and hot water via the Hive app, this can be found under the support section of our website, or directly at the link below:

https://community.hivehome.com/s/article/How-do-I-set-up-heating-and-hot-water-schedules using-the-Hive-app

2 Hot water

How to change mode:

Hot water features are not shown on combi boilers (boilers without a separate hot water tank) as they automatically heat water when it's needed.

How to turn your hot water on or off:

1. Wake your thermostat by tapping any of the icons on the screen
2. Once the screen turns on, press the **Menu/Confirm** ◯ icon
3. Use the Up ∧ or Down ∨ icon to choose between Heating & Hot Water function, then tap **Menu/Confirm** ◯ to select Hot Water
4. Choose between **On, Schedule, Boost** or **Off** using the Up ∧ or Down ∨ icons
5. Tap **Menu/Confirm** to confirm.



Hot tip: If you only want hot water at certain times of the day, using **Schedule** mode could be more energy efficient.

Setting up a new hot water schedule:

To set up your Hot Water schedule for the Hive Thermostat Mini, you will need to do so via the app.

To view our help article on setting up schedules for heating and hot water via the Hive app, this can be found under the support section of our website, or directly at the link below:

https://community.hivehome.com/s/article/How-do-I-set-up-heating-and-hot-water-schedules-using-the-Hive-app

How to boost your heating or hot water for a short time:

On the Hive Thermostat Mini, you can send a boost command through your Hive app, ranging from 15 minutes right up to 6 hours.

You can also boost directly from your Hive Thermostat Mini device for a duration ranging from 15 minutes up to 6 hours.

Once the set boost duration has finished, your thermostat will resume its previous setting of either manual set temperature, schedule, or off in frost protection mode.

You can find out more about our boost functionality in the app here:

https://community.hivehome.com/s/article/How-do-I-boost-my-heating-or-hot-water-using-the-Hive-app

3 Hive Multizone

Multizone lets you control existing plumbed heating zones in your home. Each zone needs its own Hive thermostat and receiver.

If you are a Hive Multizone customer, to change the zone name of each thermostat, log in to the Hive app and **tap Manage > Devices > Your Thermostat > Rename Device.**



4 Troubleshooting

If you need to identify which of your Hive thermostats belongs to which receiver, follow these steps:

1. Turn the heating off in every zone using the app or thermostats
2. When you look at the receivers, the ‘central heating’ light should be switched off on each receiver
3. Turn the heating on in one zone only by using the app or thermostat. The ‘central heating’ light on one receiver will turn green, showing that this thermostat is paired to this receiver
4. Repeat these steps to identify which receivers your other thermostats are paired with.

For more information on Hive Multizone, please visit **hivehome.com/support**

A red battery symbol means your batteries need to be replaced with four new AAA batteries.

How to change the batteries:

1. Pull the front of the thermostat away from the backplate
2. Lift your thermostat off the hooks that hold it against the wall and turn it over to access the batteries
3. Simply pop the batteries out and put the new ones in
4. Re-hook the top of your thermostat and then press the bottom until it clicks to secure it to the wall



No signal



If this message shows along with this symbol – it means your thermostat and receiver aren't communicating.

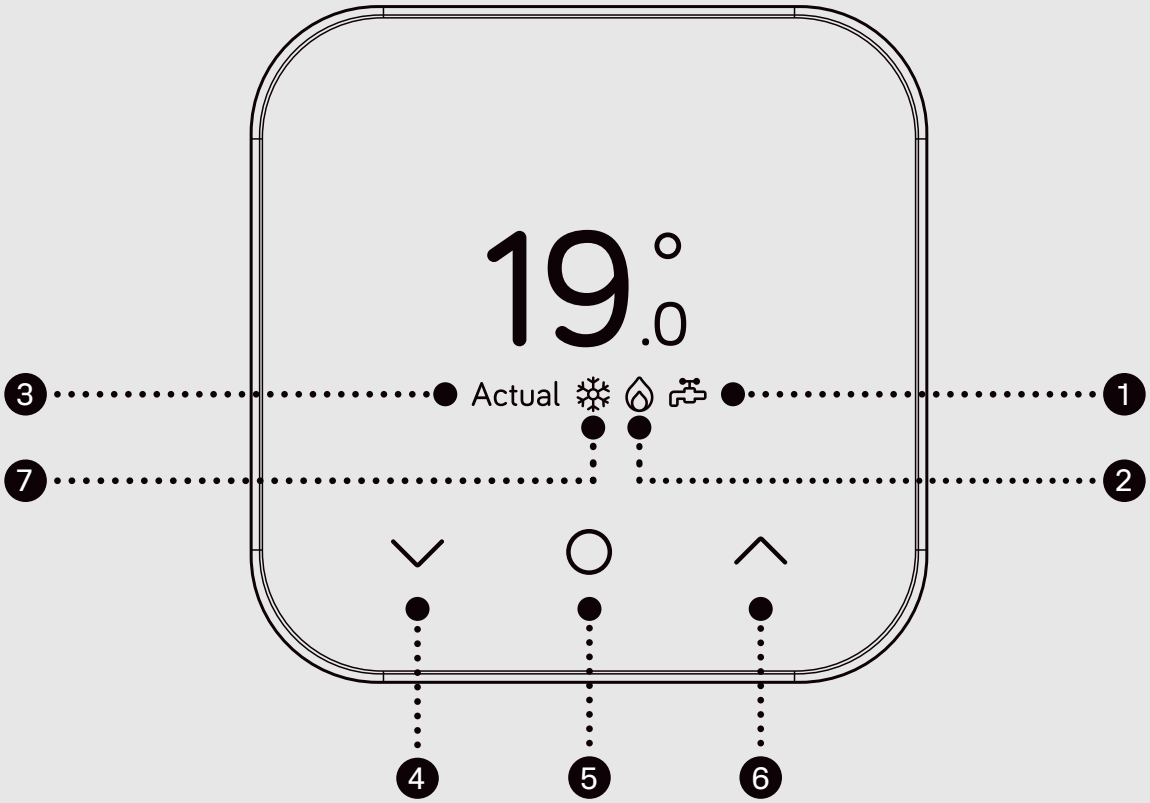
For more information, visit **hivehome.com/support.** Alternatively, you can find more advice in the Hive app.

Hot tip: Even without a signal you can still manually switch your heating and hot water on and off by pressing the buttons on the Hive receiver (usually beside your boiler) when its 'Status' light is red.

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Icons you might see on your thermostat

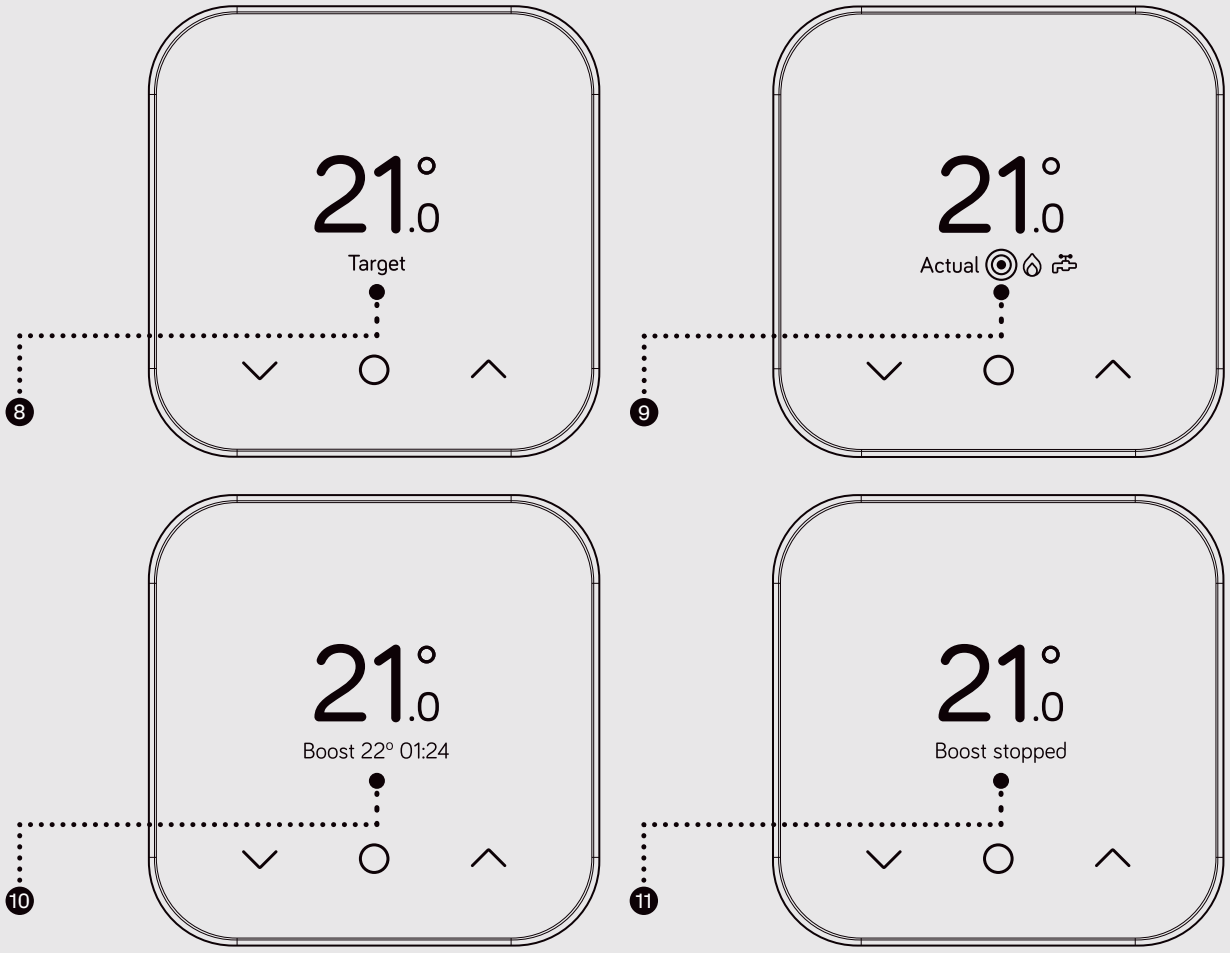
1	Hot Water mode		7	Frost Protection	
2	Heating mode		8	Target temperature	Target
3	Actual temperature	Actual	9	Boost mode on	
4	Down button		10	Boosting to target for duration	Boost 22° 01:24
5	Menu button				
6	Up button		11	Boost has ended	Boost stopped



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Icons you might see on your thermostat

1	Hot Water mode	
2	Heating mode	
3	Actual temperature	Actual
4	Down button	
5	Menu button	
6	Up button	
7	Frost Protection	
8	Target temperature	Target
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Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/support

If for any reason you need to return your Hive Thermostat Mini, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy, so please don't forget to check the retailer's refund policy too.

PSTI Statement of Compliance

This Statement of Compliance is provided in accordance with the Product Security and Telecommunications Infrastructure Act 2022 and the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Centrica Hive Limited states that, in its opinion, the product listed complies with the applicable security requirements set out in Schedule 1 of the Regulations.

Information regarding vulnerability reporting is available at:
hivehome.com/security

The full Statement of Compliance, including the defined security update support period and supporting compliance information, is available at:
hivehome.com/compliance

Centrica Connected Home Limited declares that the radio equipment types SLT6, SLR1, SLR2 and OTR1 comply with UK SI 2017 No.1206 and EU Directive 2014/53/EU.

Full declaration text available at: hivehome.com/compliance
Max. radiated power: <20 dBm. Frequency: 2400 – 2483.5 MHz

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To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

