



PASSENGERS INFORMATION

2022

CONTENTS

Extensive information about the shipping service Gent-Gothenburg (Sweden) / Brevik (Norway)

General information

We thank you for your interest in our shipping service from Ghent (Belgium) to Gothenburg (Sweden) and Brevik (Norway).

DFDS Seaways sails 6 times a week in both directions and 1 time to Brevik and back. However, during the summer holidays, we maintain a reduced sailing schedule; i.e. 3 departures per week in both directions and 1 guaranteed departure to Brevik. For each departure we have 4 extended state-of-the-art cargo vessels at our disposal, which can accommodate 6 to 8 passengers.

We reserve the right to exceptionally make amendments to the sailing schedule. When this event occurs, your reservation will be changed to another vessel or departure. Claims of any kind will be rejected.

Bookings will be accepted up to 2 weeks before sailing.

Terms and conditions

- ▣ An administration fee of € 37 will be charged per booking
- ▣ A surcharge of € 37 will be charged in case of any change on request of the passenger
- ▣ Bookings can be altered, cancelled or refused due to ISPS limitations, amended sailing schedules, etc
- ▣ We kindly request you to settle the invoice 7 days before departure at the latest. If the payment hasn't been made, we can't guarantee your reservation
- ▣ In case you decide to cancel your reservation, the total invoice amount will be reimbursed up to 5 days before departure, except for an administration fee of € 37 and a cancellation fee of € 50
- ▣ If you wish to cancel your reservation 5 days or less before your departure, no reimbursements will be made
- ▣ DFDS Seaways doesn't offer a cancellation insurance
- ▣ We reserve the right to modify our rates in accordance with a fluctuating bunker and/or exchange rate of the Swedish Krona

Rates

All in rate includes:

- ✦ Comfortable double cabin with shower, toilet and sea view
- ✦ Bed and bath linen
- ✦ Meals and non-alcoholic drinks. Lunch will not be served anymore during the noon sailings. On the evening sailings, there will be no dinner served anymore
- ✦ WIFI is not available on board of the vessels

| Passengers – single trip | |
|--|----------------|
| Adult | € 224 |
| Children 14-15 years | € 117 |
| Children under 14 years are not allowed on the vessels due to the security regulations | |
| Vehicles –single trip | |
| Bicycle | Not applicable |
| Motorcycle | € 86 |
| <i>The owner is responsible to duly secure the motorcycle on board of the vessel. The equipment is available on all vessels.</i> | |
| Car up to 1,85m high and 6m long | € 198 |
| Vehicle higher than 1,85m and up to 6m long | € 259 |
| Vehicle higher than 1,85m and up to 9m long | € 483 |
| Vehicle higher than 1,85m and up to 12m long | € 651 |
| Vehicle higher than 1,85m and up to 18m long | € 941 |
| Vehicle higher than 1,85m and longer than 18m | € 62 / lm |

A return trip will be invoiced at the same rate. The rates for a trip from Gothenburg to Brevik will be calculated at 50%.

Important notice

- ❖ We have no electrical plug for cars and/or caravans available. Should you have any frozen products carrying with you, it's possible to store them in the fridge on the vessel during the journey.
- ❖ Animals are not allowed on board of the vessels
- ❖ It may be necessary to take steps to go to the cabin that are equipped with bunk beds which requires a reasonable physical condition.
- ❖ If your vehicle/caravan contains a LP gas bottle (max 3 bottles with a total weight of 47kg), please inform us when you make your booking. During the trip you have to make sure the main valve is closed, and the vehicle/caravan is unlocked in case of an emergency on board.
- ❖ You must leave your cabin clean at check-out. If we determine that additional actions need to be carried out besides the normal cleaning, a cleaning fee of € 150 will be applied to your booking.

Sailing schedule

Gent - Göteborg

| Vessel | Sailing | Departure | Arrival | Arrival time |
|-----------------|-----------|-----------|-----------|--------------|
| Primula Seaways | Tuesday | 14:00 | Wednesday | 21:00 |
| Humbria Seaways | Wednesday | 14:00 | Thursday | 21:00 |
| Begonia Seaways | Thursday | 14:00 | Friday | 21:00 |
| Primula Seaways | Friday | 22:00 | Sunday | 15:00 |
| Humbria Seaways | Saturday | 22:00 | Monday | 07:00 |
| Begonia Seaways | Sunday | 22:00 | Tuesday | 07:00 |

Gent - Brevik

| Vessel | Sailing | Departure | Arrival | Arrival time |
|-----------------|---------|-----------|---------|--------------|
| Primula Seaways | Friday | 22:00 | Sunday | 05:00 |

Gothenburg – Gent

| Vessel | Sailing | Departure | Arrival | Arrival time |
|-----------------|----------|-----------|-----------|--------------|
| Humbria Seaways | Monday | 23:00 | Wednesday | 06:00 |
| Begonia Seaways | Tuesday | 22:00 | Thursday | 06:00 |
| Primula Seaways | Thursday | 06:00 | Friday | 14:00 |
| Humbria Seaways | Friday | 05:00 | Saturday | 14:00 |
| Begonia Seaways | Saturday | 06:00 | Sunday | 14:00 |
| Primula Seaways | Sunday | 23:59 | Tuesday | 06:00 |

Brevik - Gent

| Vessel | Sailing | Departure | Arrival | Arrival time |
|-----------------|---------|-----------|---------|--------------|
| Primula Seaways | Sunday | 08:00 | Tuesday | 06:00 |

- The sailing schedule is subjected to changes due to, among others, weather circumstances
- During the holiday period, i.e July and August, our vessels sail according to a reduced sailing schedule. During these months, we guarantee 3 departures from Gent to Gothenburg and 1 from Gent to Brevik.

Reservations

Our bookings department is at your disposal on +32 9 269 12 69 from Monday to Friday between 08:00 and 16:00.

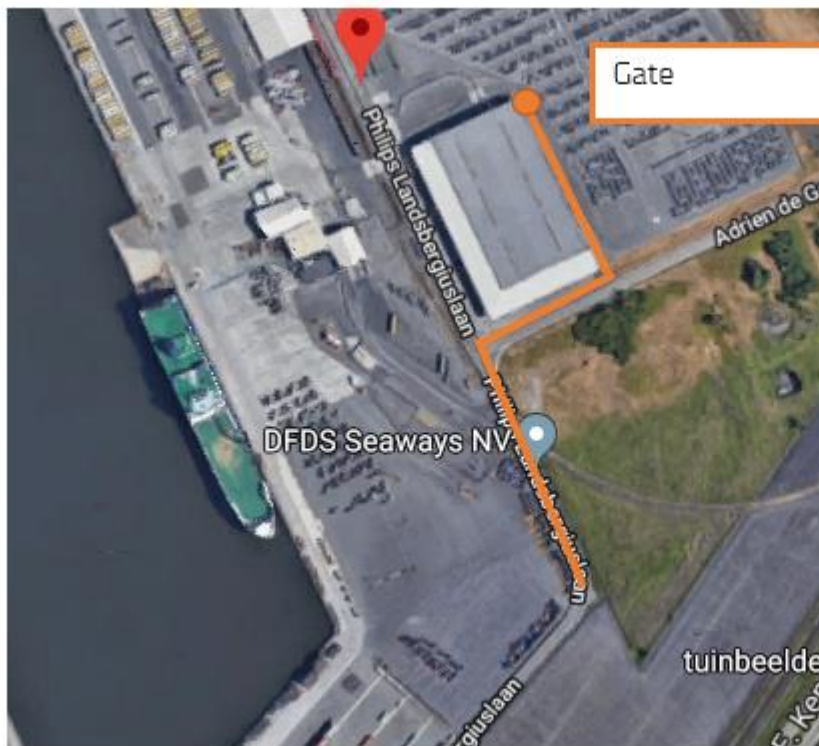
To guarantee a swift reservation, we kindly ask you to send the duly filled-in reservation form to paxbookings.gent@dfds.com.

After receiving the reservation form, we can complete your reservation. Afterwards, you will receive a digital invoice with a payment request, which we kindly ask you to settle as soon as possible and 7 days before your departure at the latest. You can pay by bank transfer on the following account: DK68 8149 1010 164 035, BNP Bank, BIC Code FTSDKXXX

Check-in Information | Gent

The terminal in Gent is located at the following address:

DFDS Seaways NV
C/O Mercator Multimodal Terminal
Mercatordok – Quai 2170
Philips Landsbergiuslaan 11, 9000 Gent



Passengers travelling on foot

Due to COVID-19 measurements passengers on foot or with bicycle are not allowed at the moment.

Passengers travelling by vehicle

We kindly request passengers who are travelling by vehicle, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin. In the meantime, you can park your car at the parking lot for trucks.

Check-in information | Gothenburg

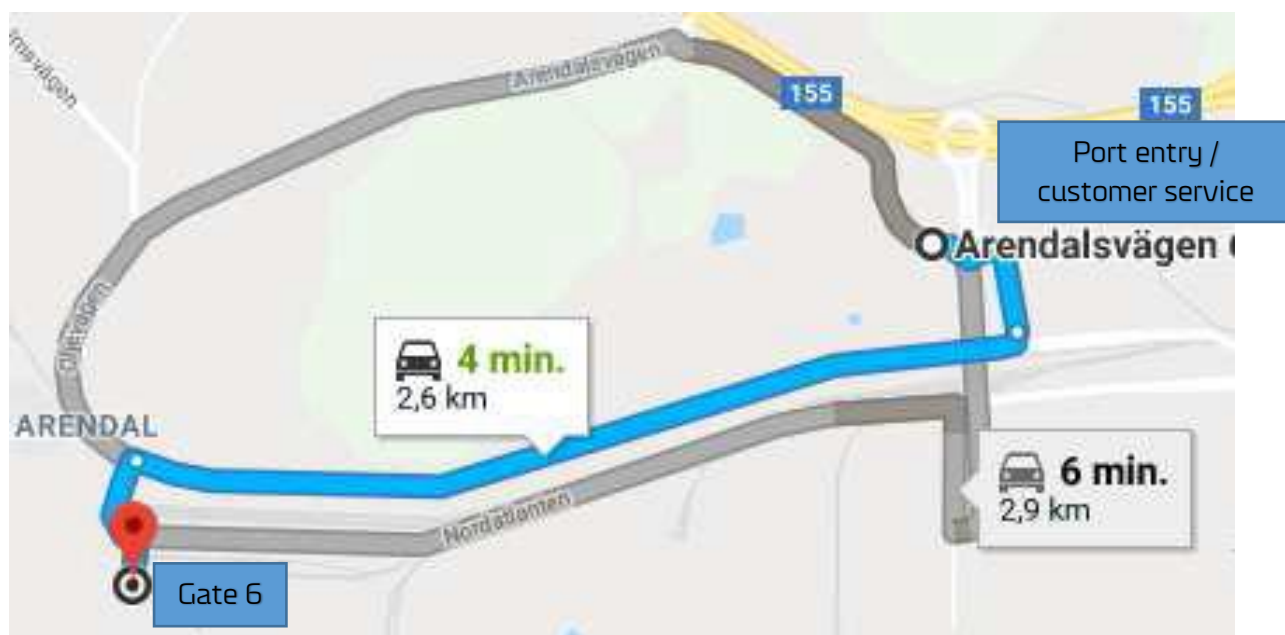
You can reach the terminal in Gothenburg by following the following directions: “Hamnar” (Ports), “Ytterhamnar” (outer harbour), Skandiahamnen (Skandia harbour)..

Port Entry
Ytterhamnsvägen 1
418 34 Gothenburg

When travelling from Gothenburg to Gent, other check-in times apply. We kindly request you to be at the Customer Service Center 2 hours before closing time. **From Thursday till Saturday you have to be at the GRT 2 hours before closing time, but 1 day prior to your departure.** Here you will be provided with your tickets and further information.

| | Departure | Deadline passengers | Closing time GRT |
|-----------|-----------|---------------------|------------------|
| Monday | 23:00 | 19:00 | 21:00 |
| Tuesday | 22:00 | 19:00 | 21:00 |
| Wednesday | 06:00 | 19:00 on Tuesday | 21:00 |
| Thursday | 06:00 | 19:00 on Wednesday | 21:00 |
| Friday | 05:00 | 19:00 on Thursday | 21:00 |
| Saturday | 06:00 | 19:00 on Friday | 21:00 |
| Saturday | 18:00 | 15:00 | 17:00 |
| Sunday | 23:59 | 20:00 | 22:00 |

On the map below, you can find the GRT Customer Service Center's location.



Passengers travelling by vehicle

We kindly request passengers who are travelling by vehicle, to be at the GRT Customer Service Center 2 hours before closing time. Here you will receive your boarding tickets and you will be able to drive to gate 6. At this gate, we kindly request you to park your car at the checkpoint which is immediately located to your right. Stay in your vehicle until GRT-staff gives you further instructions.

Passengers travelling on foot

We kindly request passengers who are travelling on foot, to be at the GRT 2 hours before closing time. Please register at Avarn Security, Ytterhamnsvägen 1 (bus stop Ytterhamnsmotet) Here you will receive your boarding tickets and you will be escorted to your cabin.

Contact details GRT

Email: roroid@gotroro.com Tel: +46 31-650 700

Contact details Avarn Security

Tel: +46 31-368 75 65 Na 22:00: +46 31-368 75 66

Check-in information | Brevik

The terminal in Brevik is located at the following address:

Tangenveien 40
3950 Brevik
Norway

GPS coordinates: N 59°04'47.49", E 9°42'4.20"

Passengers travelling on foot and by vehicle

We kindly request passengers who are travelling on foot or by vehicle, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin.



Contact

Hence the sailing schedule is subjected to changes due to the weather, we strongly recommend you to contact our bookings department on +32 9 269 12 69 , if you sail from Ghent, between 08:00 and 16:00 on the last working day prior to your departure to confirm the check-in and departure time. If you sail from Gothenburg or Brevik you can contact the booking department in Gothenburg on +46 31 650 810.p

For further information, you can contact our bookings department or visit our website: <http://www.dfds.com/freight-shipping/routes-and-schedules>.

Scroll down the page and choose the requested route.

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