



PASSENGERS INFORMATION

2019

CONTENTS

Extensive
information
about the
shipping service
Gent-Gothenburg
(Sweden)

General information

We thank you for your interest in our shipping service from Ghent (Belgium) to Gothenburg (Sweden)

DFDS Seaways sails 6 times a week in both directions and back. However, during the summer holidays, we maintain a reduced sailing schedule; i.e. 3 departures per week in both directions. For each departure we have 3 extended state-of-the-art cargo vessels at our disposal, which can accommodate 8 to 10 passengers.

We reserve the right to exceptionally make amendments to the sailing schedule. When this event occurs, your reservation will be changed to another vessel or departure. Claims of any kind will be rejected.

Bookings will be accepted up to 2 weeks before sailing.

Terms and conditions

- ✦ An administration fee of € 35 will be charged per booking
- ✦ A surcharge of € 35 will be charged in case of any change on request of the passenger
- ✦ Bookings can be altered, cancelled or refused due to ISPS limitations, amended sailing schedules, etc
- ✦ We kindly request you to settle the invoice 7 days before departure at the latest. If the payment hasn't been made, we can't guarantee your reservation
- ✦ In case you decide to cancel your reservation, the total invoice amount will be reimbursed up to 5 days before departure, except for an administration fee of € 35 and a cancellation fee of € 50
- ✦ If you wish to cancel your reservation 5 days or less before your departure, no reimbursements will be made
- ✦ DFDS Seaways doesn't offer a cancellation insurance
- ✦ We reserve the right to modify our rates in accordance with a fluctuating bunker and/or exchange rate of the Swedish Krona

Rates

All in rate includes:

- ✦ Comfortable double cabin with shower, toilet and sea view
- ✦ Bed and bath linen
- ✦ Meals and non-alcoholic drinks. Lunch will not be served anymore during the noon sailings. On the evening sailings, there will be no dinner served anymore
- ✦ WIFI is not available on board of the vessels

Passengers – single trip	
Adult	€ 215
Children 5-15 years	€ 110
Children under 5 years are not allowed on the vessels due to the security regulations	
Vehicles –single trip	
Bicycle	Free
Motorcycle	€ 80
<i>The owner is responsible to duly secure the motorcycle on board of the vessel. The equipment is available on all vessels.</i>	
Car up to 1,85m high and 6m long	€ 190
Vehicle higher than 1,85m and up to 6m long	€ 250
Vehicle higher than 1,85m and up to 9m long	€ 465
Vehicle higher than 1,85m and up to 12m long	€ 630
Vehicle higher than 1,85m and up to 18m long	€ 905
Vehicle higher than 1,85m and longer than 18m	€ 60 / lm

A return trip will be invoiced at the same rate.

Important notice

- ▣ We have no electrical plug for cars and/or caravans available. Should you have any frozen products carrying with you, it's possible to store them in the fridge on the vessel during the journey.
- ▣ Animals are not allowed on board of the vessels
- ▣ It may be necessary to take steps to go to the cabin that are equipped with bunk beds which requires a reasonable physical condition.

Sailing schedule

Gent - Göteborg

Vessel	Sailing	Departure	Arrival	Arrival time
Selandia Seaways	Monday	12:30	Tuesday	23:00
Primula Seaways	Tuesday	14:00	Wednesday	21:00
Freesia Seaways	Wednesday	14:00	Thursday	21:00
Petunia Seaways	Thursday	14:00	Friday	21:00
Selandia Seaways	Thursday	22:00	Saturday	09:00
Primula Seaways	Friday	22:00	Sunday	08:00
Freesia Seaways	Saturday	22:00	Monday	07:00
Primula Seaways	Sunday	22:00	Tuesday	07:00

Göteborg – Gent

Vessel	Sailing	Departure	Arrival	Arrival time
Freesia Seaways	Monday	23:00	Wednesday	06:00
Petunia Seaways	Tuesday	22:00	Thursday	06:00
Selandia Seaways	Wednesday	06:00	Thursday	16:00
Primula Seaways	Thursday	06:00	Friday	14:00
Freesia Seaways	Friday	05:00	Saturday	14:00
Petunia Seaways	Saturday	06:00	Sunday	14:00
Selandia Seaways	Saturday	18:00	Monday	07:30
Primula Seaways	Sunday	16:00	Tuesday	06:00

- ▮ The sailing schedule is subjected to changes due to, among others, weather circumstances
- ▮ During the holiday period, i.e July and August, our vessels sail according to a reduced sailing schedule. During these months, we guarantee 3 departures from Gent to Gothenburg.

Reservations

Our bookings department is at your disposal on +32 9 269 12 56 from Monday to Friday between 08:00 and 16:00.

To guarantee a swift reservation, we kindly ask you to send the duly filled-in reservation form to paxbookings.gent@dfds.com.

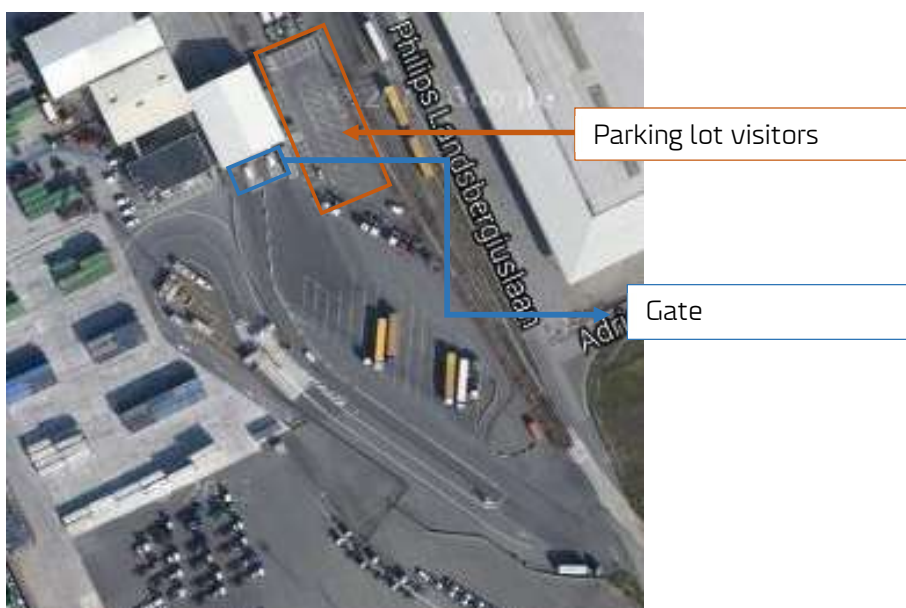
After receiving the reservation form, we can complete your reservation. Afterwards, you will receive a digital invoice with a payment request, which we kindly ask you to settle as soon as possible and 7 days before your departure at the latest. You can pay by bank transfer on the following account: BE68 0018 2717 3034, BNP Paribas Bank, BIC Code GEBABEBB.

Check-in Information | Gent

The terminal in Gent is located at the following address:

DFDS Seaways NV
C/O Mercator Multimodal Terminal
Mercatordok – Quai 2170
Philips Landsbergiuslaan 11, 9000 Gent

GPS coordinates: N 51°06'52.45", E 3°45'36.87"



Passengers travelling on foot

We kindly request passengers who are travelling on foot, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin.

You can park your car at the parking lot for visitors on the left side of the terminal. Please note, that there is no security at this car park and you park at own risk.

Passengers travelling by vehicle

We kindly request passengers who are travelling by vehicle, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin.

In the meantime, you can park your car at the parking lot for trucks.

Check-in information | Gothenburg

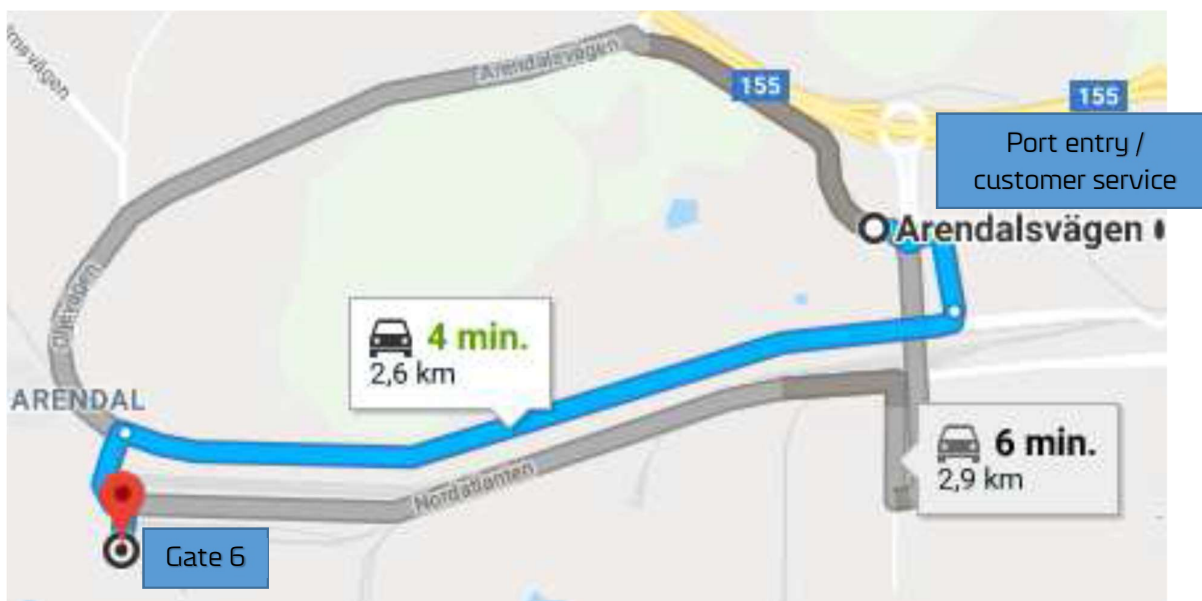
You can reach the terminal in Gothenburg by following the following directions: “Hammar” (Ports), “Ytterhamnar” (outer harbour), Skandiahamnen (Skandia harbour)..

Port Entry
Ytterhamnsvägen 1
418 34 Gothenburg

When travelling from Gothenburg to Gent, other check-in times apply. We kindly request you to be at the Customer Service Center 2 hours before closing time. **From Thursday till Saturday you have to be at the GRT 2 hours before closing time, but 1 day prior to your departure.** Here you will be provided with your tickets and further information.

	Departure	Deadline passengers	Closing time GRT
Monday	23:00	19:00	21:00
Tuesday	22:00	19:00	21:00
Wednesday	06:00	19:00 on Tuesday	21:00
Thursday	06:00	19:00 on Wednesday	21:00
Friday	05:00	19:00 on Thursday	21:00
Saturday	06:00	19:00 on Friday	21:00
Saturday	18:00	15:00	17:00
Sunday	16:00	14:00	22:00

On the map below, you can find the GRT Customer Service Center's location.



Passengers travelling by vehicle

We kindly request passengers who are travelling by vehicle, to be at the GRT Customer Service Center 2 hours before closing time. Here you will receive your boarding tickets and you will be able to drive to gate 6. At this gate, we kindly request you to park your car at the checkpoint which is immediately located to your right. Stay in your vehicle until GRT-staff gives you further instructions.

Passengers travelling on foot

We kindly request passengers who are travelling on foot, to be at the GRT 2 hours before closing time. Please register at Avarn Security, Ytterhamnsvegen 1 (bus stop Ytterhamnsmotet) Here you will receive your boarding tickets and you will be escorted to your cabin.

Contact details GRT

Email: roroid@gotroro.com

Tel: +46 31-650 700

Contact details Avarn Security

Tel: +46 31-368 75 65

Na 22:00: +46 31-368 75 66

Contact

Hence the sailing schedule is subjected to changes due to the weather, we strongly recommend you to contact our bookings department on +32 9 269 12 56, if you sail from Ghent, between 08:00 and 16:00 on the last working day prior to your departure to confirm the check-in and departure time. If you sail from Gothenburg you can contact the booking department in Gothenburg on +46 31 650 810.

For further information, you can contact our bookings department or visit our website: <http://www.dfds.com/freight-shipping/routes-and-schedules>.

Scroll down the page and choose the requested route.

Follow us on

