



# PASSENGERS INFORMATION

2023

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Extensive information about the shipping service Gent-Gothenburg (Sweden) / Brevik (Norway)

# General information

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We thank you for your interest in our shipping service from Ghent (Belgium) to Gothenburg (Sweden) and Brevik (Norway).

DFDS Seaways sails 6 times a week in both directions and 1 time to Brevik and back. However, during the summer holidays, we maintain a reduced sailing schedule; i.e. 3 departures per week in both directions and 1 guaranteed departure to Brevik. For each departure we have 4 extended state-of-the-art cargo vessels at our disposal, which can accommodate 6 to 8 passengers.

We reserve the right to exceptionally make amendments to the sailing schedule. When this event occurs, your reservation will be changed to another vessel or departure. Claims of any kind will be rejected.

Bookings will be accepted up to 2 weeks before sailing.

## Terms and conditions

- ▣ An administration fee of € 38 will be charged per booking
- ▣ A surcharge of € 38 will be charged in case of any change on request of the passenger
- ▣ Bookings can be altered, cancelled or refused due to ISPS limitations, amended sailing schedules, etc
- ▣ We kindly request you to settle the invoice 7 days before departure at the latest. If the payment hasn't been made, we can't guarantee your reservation
- ▣ In case you decide to cancel your reservation, the total invoice amount will be reimbursed up to 5 days before departure, except for an administration fee of € 38 and a cancellation fee of € 50
- ▣ If you wish to cancel your reservation 5 days or less before your departure, no reimbursements will be made
- ▣ DFDS Seaways doesn't offer a cancellation insurance
- ▣ We reserve the right to modify our rates in accordance with a fluctuating bunker and/or exchange rate of the Swedish Krona

# Rates

## All in rate includes:

- ✔ Comfortable double cabin with shower, toilet and sea view
- ✔ Bed and bath linen
- ✔ Meals and non-alcoholic drinks. Lunch will not be served anymore during the noon sailings. On the evening sailings, there will be no dinner served anymore
- ✔ WIFI is not available on board of the vessels

Passengers – single trip	
Adult	€ 241
Children 14-15 years	€ 126
Children under 14 years are not allowed on the vessels due to the security regulations	
Vehicles –single trip	
Motorcycle	€ 92
<i>The owner is responsible to duly secure the motorcycle on board of the vessel. The equipment is available on all vessels.</i>	
Car up to 1,85m high and 6m long	€ 213
Vehicle higher than 1,85m and up to 6m long	€ 278
Vehicle higher than 1,85m and up to 9m long	€ 519
Vehicle higher than 1,85m and up to 12m long	€ 700
Vehicle higher than 1,85m and up to 18m long	€ 1012
Vehicle higher than 1,85m and longer than 18m	€ 67 / lm

*A return trip will be invoiced at the same rate. The rates for a trip from Gothenburg to Brevik will be calculated at 50%.*

Due to safety regulations, it is no longer possible for cyclists (incl. E-bikes/pedelecs/...) and passengers by foot to use our services. We can only accept reservations for passengers traveling with a motorised vehicle.

## Important notice

- ▣ We have no electrical plug for cars and/or caravans available. Should you have any frozen products carrying with you, it's possible to store them in the fridge on the vessel during the journey.
- ▣ Animals are not allowed on board of the vessels
- ▣ It may be necessary to take steps to go to the cabin that are equipped with bunk beds which requires a reasonable physical condition.
- ▣ If your vehicle/caravan contains a LP gas bottle (max 3 bottles with a total weight of 47kg), please inform us when you make your booking. During the trip you have to make sure the main valve is closed, and the vehicle/caravan is unlocked in case of an emergency on board.
- ▣ You must leave your cabin clean at check-out. If we determine that additional actions need to be carried out besides the normal cleaning, a cleaning fee of € 150 will be applied to your booking.

# Sailing schedule

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## Gent - Göteborg

Vessel	Sailing	Departure	Arrival	Arrival time
Primula Seaways	Tuesday	14:00	Wednesday	21:00
Humbria Seaways	Wednesday	14:00	Thursday	21:00
Begonia Seaways	Thursday	14:00	Friday	21:00
Primula Seaways	Friday	22:00	Sunday	15:00
Humbria Seaways	Saturday	22:00	Monday	07:00
Begonia Seaways	Sunday	22:00	Tuesday	07:00

## Gent - Brevik

Vessel	Sailing	Departure	Arrival	Arrival time
Primula Seaways	Friday	22:00	Sunday	05:00

## Gothenburg – Gent

Vessel	Sailing	Departure	Arrival	Arrival time
Humbria Seaways	Monday	23:00	Wednesday	06:00
Begonia Seaways	Tuesday	22:00	Thursday	06:00
Primula Seaways	Thursday	06:00	Friday	14:00
Humbria Seaways	Friday	05:00	Saturday	14:00
Begonia Seaways	Saturday	06:00	Sunday	14:00
Primula Seaways	Sunday	23:59	Tuesday	06:00

## Brevik - Gent

Vessel	Sailing	Departure	Arrival	Arrival time
Primula Seaways	Sunday	08:00	Tuesday	06:00

- The sailing schedule is subjected to changes due to, among others, weather circumstances
- During the holiday period, i.e July and August, our vessels sail according to a reduced sailing schedule. During these months, we guarantee 3 departures from Gent to Gothenburg and 1 from Gent to Brevik.

# Reservations

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Our bookings department is at your disposal on +32 9 269 12 69 from Monday to Friday between 08:00 and 16:00.

To guarantee a swift reservation, we kindly ask you to send the duly filled-in reservation form to [paxbookings.gent@dfds.com](mailto:paxbookings.gent@dfds.com).

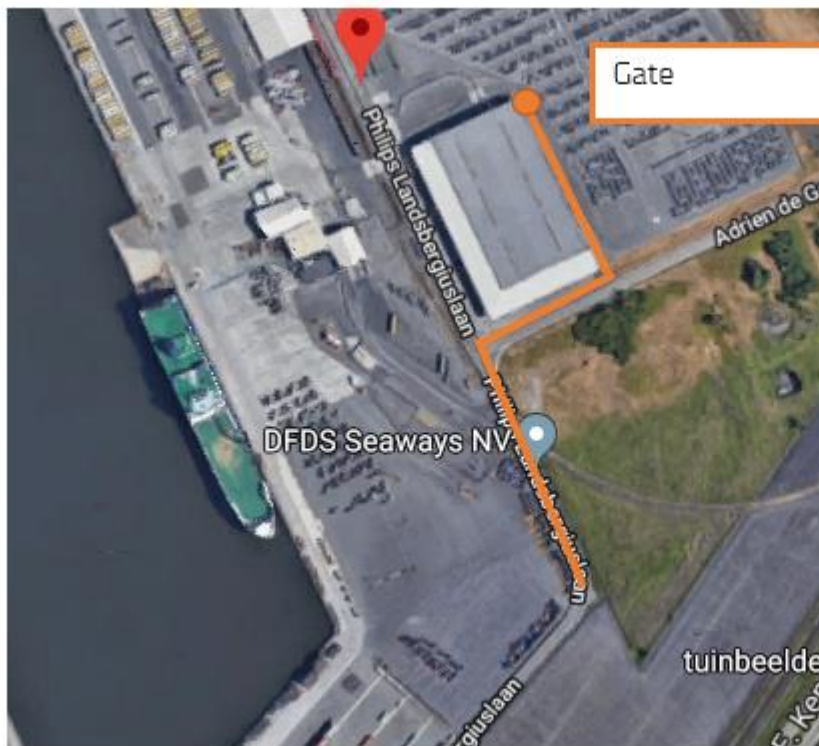
After receiving the reservation form, we can complete your reservation. Afterwards, you will receive a digital invoice with a payment request, which we kindly ask you to settle as soon as possible and 7 days before your departure at the latest. You can pay by bank transfer on the following account: DK68 8149 1010 164 035, BNP Bank, BIC Code FTSDKXXX

# Check-in Information | Gent

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The terminal in Gent is located at the following address:

DFDS Seaways NV  
C/O Mercator Multimodal Terminal  
Mercatordok – Quai 2170  
Philips Landsbergiuslaan 11, 9000 Gent



## Passengers

We kindly request passengers who are travelling by vehicle, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin. In the meantime, you can park your car at the parking lot for trucks.



# Check-in information | Gothenburg

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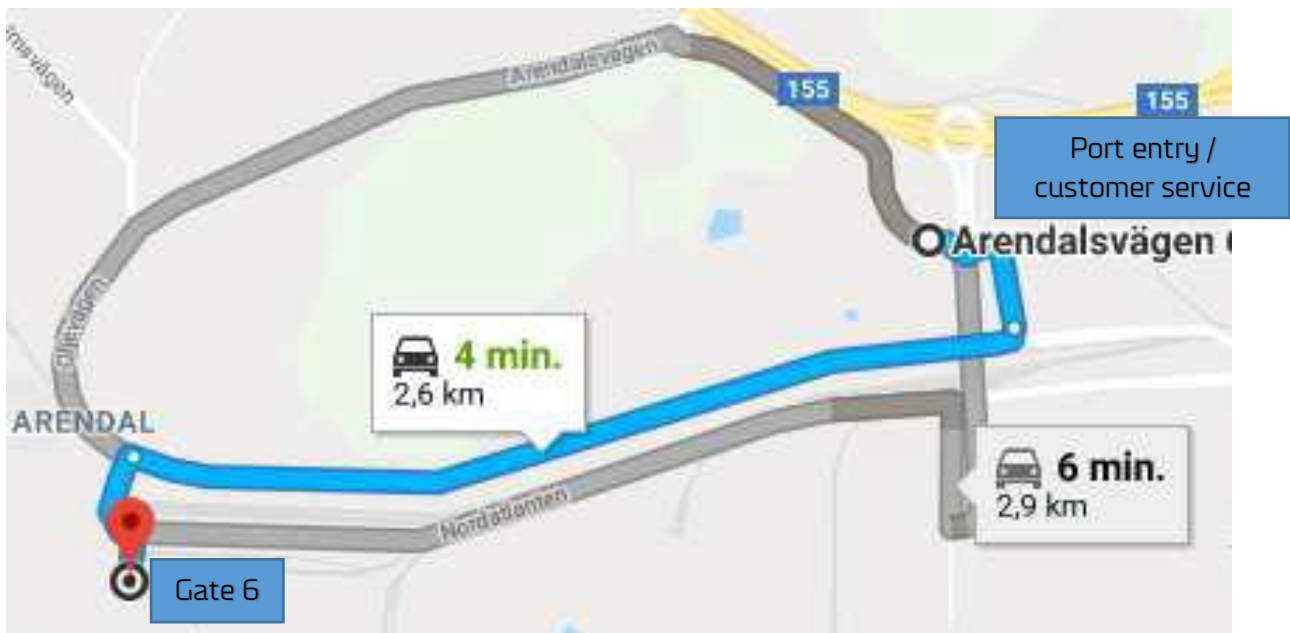
You can reach the terminal in Gothenburg by following the following directions: “Hamnar” (Ports), “Ytterhamnar” (outer harbour), Skandiahamnen (Skandia harbour)..

Port Entry  
Ytterhamnsvägen 1  
418 34 Gothenburg

When travelling from Gothenburg to Gent, other check-in times apply, as mentioned in below schedule. At Port Entry you can get your entrance pass at Avarn Security. After 23:00 you can contact Avarn Security by calling the phone number on their door (+46 31-368 75 66) to get your pass. On Thursday, Friday and Saturday you can still announce the evening before, hand your keys to the stevedores and go on board earliest 22:00.

	Departure	Deadline passengers	Deadline Terminal
Monday	23:00	20:30	21:00
Tuesday	22:00	19:30	20:00
Thursday	06:00	01:00	01:30
Friday	05:00	01:00	01:30
Saturday	06:00	01:00	01:30
Sunday	23:59	20:30	21:00

On the map below, you can find the GRT Customer Service Center's location.



We kindly request passengers to park your car at the checkpoint which is immediately located to your right. Stay in your vehicle until GRT-staff gives you further instructions.

### Contact details GRT

Email: [roroid@gotrora.com](mailto:roroid@gotrora.com) Tel: +46 31-650 700

### Contact details Avarn Security

Tel: +46 31-368 75 65

**After 22:00:** +46 31-368 75 66

# Check-in information | Brevik

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The terminal in Brevik is located at the following address:

Tangenveien 40  
3950 Brevik  
Norway

GPS coordinates: N 59°04'47.49", E 9°42'4.20"

## Passengers

We kindly request passengers who are travelling by vehicle, to be at our gate 2 hours before departure. At the gate, you will receive your boarding tickets and you will be escorted to your cabin.



# Contact

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Hence the sailing schedule is subjected to changes due to the weather, we strongly recommend you to contact our bookings department on +32 9 269 12 69 , if you sail from Ghent, between 08:00 and 16:00 on the last working day prior to your departure to confirm the check-in and departure time. If you sail from Gothenburg or Brevik you can contact the booking department in Gothenburg on +46 31 650 810.p

For further information, you can contact our bookings department or visit our website: <http://www.dfds.com/freight-shipping/routes-and-schedules>.

Scroll down the page and choose the requested route.

Follow us on

