

# 2021

FELIXSTOWE  
TERMINAL  
TARIFF



[DFDS.COM](https://www.dfds.com)



# TERMINAL OPENING HOURS FELIXSTOWE

LIFT UNITS

N/A

## TRAILERS

24 hrs a day, 7 days a week  
Unless notified otherwise  
eg Christmas/New Year

## SECTION 1 - QUAY STANDAGE

**Export units** are deemed as available for shipment from receipt at the quay with no free days applicable. Units which are delivered to quay but which are later found to be operationally unsound and subsequently fail shipment through no fault of DFDS shall be subject to quay rental from the original planned date of shipment

Free period for **Import units** that are shipped as unaccompanied units on DFDS vessels - First 5 days free including day of discharge/loading collection/delivery. Thereafter per calendar day or part thereof:

Unit Type	Days 6-7	Day 8 & After
6-18m length	£32.60	£65.20
Over 18m length	Rates on application	
Cars/Vans	Rates on application	

## STORAGE

Storage 'ex-road' / Frustrated Exports / Frustrated Imports have no free days before quay rental commences; the following storage charges will be applicable per calendar day or part thereof thereof from arrival at the gate to departure to road:

1-4 Days	£32.60
5 days+	£65.20

## SECTION 2 - CARGO HANDLING

Felixstowe Trailer Transshipment	Full trailer	On application
	Per pallet	On application

Felixstowe DFDS warehousemen and fitters: 24/7 Mon 07:00 to Sat 14:00.  
Thereafter Sat & Sun 18:00 to 23:59

## SECTION 3 - OTHER CHARGES

### Labelling

Hazardous units (minimum charge)	£30.60 per set
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### Temperature Controlled Units

Plug-in	Not available
Monitoring on diesel & refueling	Price on application

### Seal Checking

Terminal seal check under written request by the customer	£32.00
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### Jump-starting

Jump-starting of vehicles upon request (per jump-start)	£28.65
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### Warehousing

RHD	Price on application
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## SECTION 4 - DOCUMENTATION CHARGES

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Customs Import entry against cargo entered using C88 or C21 type entries	£14.77
In addition, trailers entered under removal procedure using RRO/RRC type entries	£11.65
Any additional charges that are valid post the end of the Brexit Transition period	TBA

## SECTION 5 - INTERNAL TERMINAL SHUNTING (92 shed to Terminal and VV )

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Monday - Friday	07-17:00hrs	£26.50
Outside of the above hours		£39.75

### External Shunting

To be agreed by special arrangement

## SECTION 6 - HM REVENUE & CUSTOMS PRESENTATION (CPC) & PORT HEALTH EXAMINATION (PHE)

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If a request is received from HM Revenue & Customs/Port Health and an examination is necessary, the actual cost will be for the account of the customer/declarant.

For any examination or identity checking by HMRC at T.C.E.F. (Per trailer/container)	£119.01
For any examination or identity checking by Port Health or DEFRA (Per trailer/container)	£119.01
Units selected for exam which contain Common Agricultural Policy goods	£119.01
Units selected for Forestry Commission exam	£119.01
Presentation of unit for X-ray examination	£56.22
Driver accompanied unit : X-ray examination	£30.23
Export CAP full turnout	£546.04
Export CAP partial turnout	£244.64
Export examination partial or full turnout of non- CAP goods	£244.64
Export door side examination (CAP or non-CAP goods)	£142.25
Export Seal Check	£125.60

## SECTION 7 - OTHER SERVICES

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### Trailer Repairs

Monday - Friday	24 hours from Mon 07:00
Saturday	00:01 to 14:00 & 18:00 to 23:59
Sunday	18:00 to 23:59
Quotes available upon request. Labour £37.90 per hour.	Min. 1 hour labour charged

## SECTION 8 - CONDITIONS FOR TERMINAL OPERATORS

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All charges are exclusive of VAT, except where otherwise stated.

All services and charges provided to trailer/vehicle operators are subject to DFDS terms & conditions, details of which are available on request. Handling and storage services provided, and directly connected with the shipping function, are rendered under UKWA terms, details of which are also available on request. For all other Terminals, local Terms and Conditions are applicable.

**FELIXSTOWE**

North Sea House, Central Road,  
South Dooley Terminal, **Felixstowe**  
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**2022**

**FELIXSTOWE  
TERMINAL  
TARIFF**



**DFDS.COM**



## TERMINAL OPENING HOURS

### TRAILERS

24 hours a day / 7 days a week  
notified otherwise  
eg Christmas/New Year

Unless

## SECTION 1 - QUAY STANDAGE (Unaccompanied units)

**Export units** are deemed as available for shipment from receipt at the quay with no free days applicable. Units which are delivered to quay but are later found to be operationally unsound and subsequently fail shipment through no fault of DFDS shall be subject to quay rental from the original planned date of shipment.

**Import Units** Free period for import units that are shipped as unaccompanied units on DFDS vessels - First 72 hours free after being discharged from the vessel.

Unit length	>72 hrs - 96 hrs	>96hrs and for each additional 24 hrs or part thereof
< 7.5m	£15.00	+£15.00
< 15m	£30.00	+£30.00

72 hrs x Free + 1 (24 hrs) x £30 + 1 (24 hrs) x £60 + 1 (24 hrs) x £90 + 1 (24 hrs) x £120 + 1 (24 hrs) x £150 = £450

### Examples for charges <15m

On the terminal	0 to 72 hrs	72 to 96 hrs	96 to 120 hrs	120 to 144 hrs	144 to 168 hrs	168 to 192 hrs	
Hrs	Charge in GBP	GBP 30/24 hrs charge	GBP 30+30/24 hrs charge	GBP 60+30/24 hrs charge	GBP 90+30/24 hrs charge	GBP 120+30/24 hrs charge	Charge to customer
0 - 72 hrs	0						0.00
72 - 96 hrs	0	30.00					30.00
96 - 120 hrs	0	30.00	60.00				90.00
120 - 144 hrs	0	30.00	60.00	90.00			180.00
144 - 168 hrs	0	30.00	60.00	90.00	120.00		300.00
168 - 192hrs	0	30.00	60.00	90.00	120.00	150.00	450.00

> 15m or excess width - Rates on application

## STORAGE

Storage 'ex-road'/Frustrated Exports/Frustrated Imports have no free period before quay rental commences; the following storage charges will be applicable per calendar day of part thereof from arrival at the gate to departure to road:

Unit length	<24hrs	>24hrs and for each additional 24 hrs or part thereof
< 7.5m	£15.00	+£15.00
< 15m	£30.00	+£30.00
> 15m or excess width - Rates on application		

### 92 shed standage (If available)

First 72 hours : £35.00 per each 24 hours period or part thereof

After 72 hours: £70.00 per each 24 hour period or part thereof

## SECTION 2 - CARGO HANDLING

Felixstowe Trailer Transhipment

Full trailer  
Per pallet

On application  
On application

Felixstowe DFDS warehousemen and fitters: 24/7

Mon 07:00 to Sat 14:00. Thereafter Sat & Sun 18:00 to 23:59

### Storage following re-stow/repair

If collected within 24hrs of completion of job, no charge. NB: If completed on a Friday, the weekend is free up to 23:59 Sunday

24 hours to 48 hours from completion

£25.00 Fixed charge

48 hours to 72 hours after completion

£35.00 per 24 hour period or part thereof

72 hours onwards

£70.00 per 24 hour period or part thereof

Any devanned Pallets are subject to storage. Rates available upon request

### SECTION 3 - OTHER CHARGES

#### Labelling

Hazardous units (minimum charge) £31.60 per set

#### Temperature Controlled Units

Plug-in Not available  
Monitoring on diesel & refueling Price on application

#### Seal Checking

Terminal seal check under written request by the customer £33.05

#### Jump-starting

Jump-starting of vehicles (per jump-start) £29.60

#### Warehousing

RHD Price on application

### SECTION 4 - INTERNAL TERMINAL SHUNTING (92 shed to Terminal and VV )

Monday - Friday 07:00-17:00hrs £35.00  
Outside of the above hours £45.00

#### External Shunting

To be agreed by special arrangement

### SECTION 5 - HM REVENUE & CUSTOMS PRESENTATION (CPC) & PORT HEALTH EXAMINATION (PHE)

If a request is received from HM Revenue & Customs/Port Health and an examination is necessary, the actual cost will be for the account of the customer/declarant.

#### TRAILER EXAMS (ACCOMPANIED & UNACCOMPANIED) Per Port of Felixstowe standard tariff ie if not taken by Agent

a) Basic Ambient examination £129.27  
b) Port Health / DEFRA / Trading standards / Environment Agency / Forestry commission £251.73  
DFDS administration charge £31.00

### SECTION 6 - OTHER SERVICES

#### Trailer Repairs

Monday - Friday 24 hours from Mon 07:00  
Saturday 00:01 to 14:00 & 18:00 to 23:59  
Sunday 18:00 to 23:59  
Quotes available upon request. Labour £39.60 per hour. Min. 1 hour labour charged  
Out of hours (21:00 hrs to 07:00hrs) night premium of £50.00 per hour Min. 1 hour labour charged

### SECTION 7 - CONDITIONS FOR TERMINAL OPERATORS

All services and charges provided to vessel operators are subject to DFDS Seaways PLC Standard Terminal Operators and Stevedores Conditions, details of which are available on request. Handling and storage services provided, and directly connected with the shipping function, are rendered under UKWA terms, details of which are also available on request. For all other Terminals, local Terms and Conditions are applicable.

#### DFDS SEAWAYS PLC

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