

Dear customer,

DFDS will introduce some changes on Oslo-Copenhagen/Frederikshavn route on weeks 13-17:

- New departure/arrival times
- Late departures from Oslo/Copenhagen on Mondays and Wednesdays by skipping sailings from/to Frederikshavn.

From week 17 (Sunday 1 May), DFDS will recommence its daily departures from/to Frederikshavn.

This document consists of 4 parts that will help you familiarize yourself with our changes:

- **Part 1:** changes in sailing schedule on weeks 13-17 and weeks 18-26.
- **Part 2:** detailed sailing schedule on Oslo-Copenhagen/Frederikshavn route covering the period 28 March 2022 – 30 June 2022.
- **Part 3:** Opening hours of our freight offices and terminals in Norway/Denmark.
- **Part 4:** booking deadline and latest check-in.

If you require any further information, feel free to contact us.

Kind regards,

DFDS A/S (Oslo-Copenhagen/Frederikshavn)

For further information please contact

T +47 2162 1375 / 74 / 76

Email: nodk@dfds.com

Part 1: changes in sailing schedule on weeks 13-17 and weeks 18-26.

Below is the new departure time valid from 28 March to 1 May.

Copenhagen-Oslo				Oslo-Copenhagen				Frederikshavn-Oslo				Oslo-Frederikshavn			
OLD		NEW		OLD		NEW		OLD		NEW		OLD		NEW	
Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
14:15	09:15	15:00*	10:00	14:15	09:15	15:00*	10:00	23:45	09:15	00:30*	10:00	14:15	00:15	15:00	01:00

*Please note that from 28 March to 1 May, DFDS will skip sailings to/from Frederikshavn every Monday and Wednesday. Instead, our vessels will sail directly between Oslo to Copenhagen with a departure time at 17:00

Day of the week	Direction/Route (valid for weeks 13-17)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	17:00	10:00	17:00	10:00	NONE		NONE	
Tuesday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Wednesday	17:00	10:00	17:00	10:00	NONE		NONE	
Thursday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Friday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Saturday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Sunday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00

From 1 May, DFDS will recommence its daily sailings to/from Frederikshavn.

Day of the week	Direction/Route (valid from 01.05.2022)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Tuesday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Wednesday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Thursday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Friday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Saturday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00
Sunday	15:00	10:00	15:00	10:00	00:30	10:00	15:00	01:00

For further information please contact

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Email: nodk@dfds.com

Part 2: sailing schedule on Oslo-Copenhagen/Frederikshavn route covering the period
28 March 2022 – 30 June 2022.

March / April

Week no.	Date	Copenhagen - Oslo			Oslo - Copenhagen			Frederikshavn - Oslo			Oslo-Frederikshavn		
		FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.
13	28-03-22 Mon	CR	17:00	10:00	PE	17:00	10:00	-	-	-	-	-	
	29-03-22 Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	30-03-22 Wed	CR	17:00	10:00	PE	17:00	10:00	-	-	-	-	-	
	31-03-22 Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	01-04-22 Fri	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	02-04-22 Sat	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	03-04-22 Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
14	04-04-22 Mon	PE	17:00	10:00	CR	17:00	10:00	-	-	-	-	-	
	05-04-22 Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	06-04-22 Wed	PE	17:00	10:00	CR	17:00	10:00	-	-	-	-	-	
	07-04-22 Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	08-04-22 Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	09-04-22 Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	10-04-22 Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
15	11-04-22 Mon	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	12-04-22 Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	13-04-22 Wed	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	14-04-22 Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	15-04-22 Fri	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	16-04-22 Sat	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	17-04-22 Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
16	18-04-22 Mon	PE	17:00	10:00	CR	17:00	10:00	-	-	-	-	-	
	19-04-22 Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	20-04-22 Wed	PE	17:00	10:00	CR	17:00	10:00	-	-	-	-	-	
	21-04-22 Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	22-04-22 Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	23-04-22 Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00 01:00	
	24-04-22 Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
17	25-04-22 Mon	CR	17:00	10:00	PE	17:00	10:00	-	-	-	-	-	
	26-04-22 Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00 01:00	
	27-04-22 Wed	CR	17:00	10:00	PE	17:00	10:00	-	-	-	-	-	

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28-04-22	Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
29-04-22	Fri	CR	15:00	10:00	PE	16:30	09:30	CR	00.30*	10:00	NONE		
30-04-22	Sat	PE	16:30	09:30	CR	15:00	10:00	NONE			CR	15:00	01:00

May 2022

Week no.	Date	Copenhagen - Oslo			Oslo - Copenhagen			Frederikshavn - Oslo			Oslo-Frederikshavn			
		FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.	
18	01-05-22	Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	02-05-22	Mon	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	03-05-22	Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	04-05-22	Wed	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	05-05-22	Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	06-05-22	Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	07-05-22	Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	08-05-22	Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	09-05-22	Mon	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	10-05-22	Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	11-05-22	Wed	CR	15:00	10:00	PE	16:15	09:15	CR	00.30*	10:00	NONE		
	12-05-22	Thu	PE	16:15	09:15	CR	15:00	10:00	NONE			CR	15:00	01:00
	13-05-22	Fri	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	14-05-22	Sat	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	15-05-22	Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	16-05-22	Mon	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	17-05-22	Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	18-05-22	Wed	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
19-05-22	Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00	
20-05-22	Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00	
21-05-22	Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00	
22-05-22	Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00	
21	23-05-22	Mon	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	24-05-22	Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	25-05-22	Wed	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	26-05-22	Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	27-05-22	Fri	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	28-05-22	Sat	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	29-05-22	Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	30-05-22	Mon	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	31-05-22	Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00

For further information please contact

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Email: nodk@dfds.com

June 2022

Week no.	Date	Copenhagen - Oslo			Oslo - Copenhagen			Frederikshavn - Oslo			Oslo-Frederikshavn			
		FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.	FC.	Dept.	Arr.	
22	01-06-22	Wed	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	02-06-22	Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	03-06-22	Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	04-06-22	Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	05-06-22	Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	06-06-22	Mon	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	07-06-22	Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	08-06-22	Wed	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	09-06-22	Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	10-06-22	Fri	CR	16:15	11:15	PE	15:00	10:00	-			PE	15:00	01:00
	11-06-22	Sat	-			-			CR	01:45	11:15	-		
24	12-06-22	Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	13-06-22	Mon	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	14-06-22	Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	15-06-22	Wed	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	16-06-22	Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	17-06-22	Fri	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	18-06-22	Sat	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	19-06-22	Sun	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
25	20-06-22	Mon	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	21-06-22	Tue	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	22-06-22	Wed	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	23-06-22	Thu	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	24-06-22	Fri	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	25-06-22	Sat	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
26	26-06-22	Sun	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	27-06-22	Mon	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	28-06-22	Tue	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00
	29-06-22	Wed	PE	15:00	10:00	CR	15:00	10:00	PE	00.30*	10:00	CR	15:00	01:00
	30-06-22	Thu	CR	15:00	10:00	PE	15:00	10:00	CR	00.30*	10:00	PE	15:00	01:00

For further information please contact

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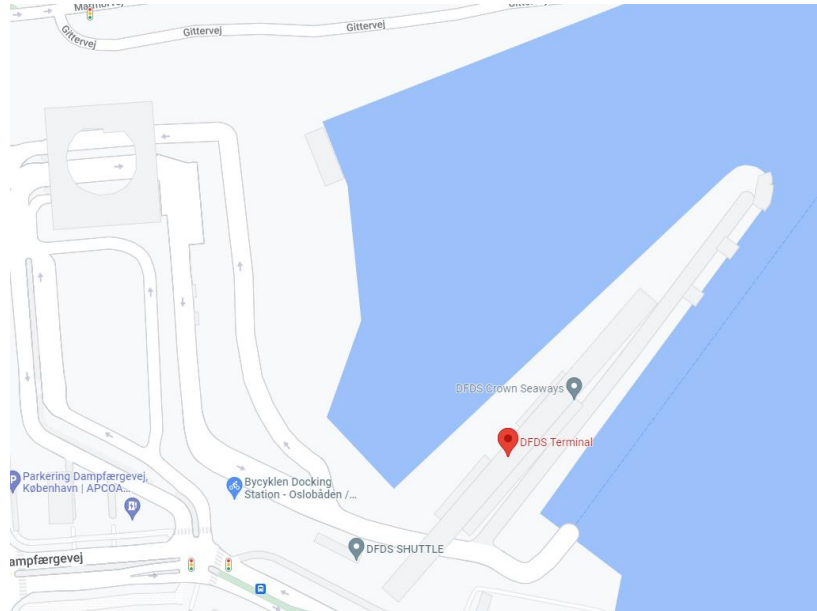
Email: nodk@dfds.com

Part 3: Opening hours of our freight offices and terminals in Norway/Denmark.

Copenhagen

Copenhagen Terminal / Gate:

Monday:	09:30-15:30
Tuesday:	09:30-15:30
Wednesday:	09:30-15:30
Thursday:	09:30-15:30
Friday:	09:30-16:00
Saturday:	09:30-15:30
Sunday/holidays:	09:30-15:30



On days with other departure times, the terminal gate will close right after departure.

Copenhagen Customs Office & Check-in:

Monday – Sunday 09:00-16:00

On days with late departures, the office will be open until all drivers are checked in.

For further information please contact

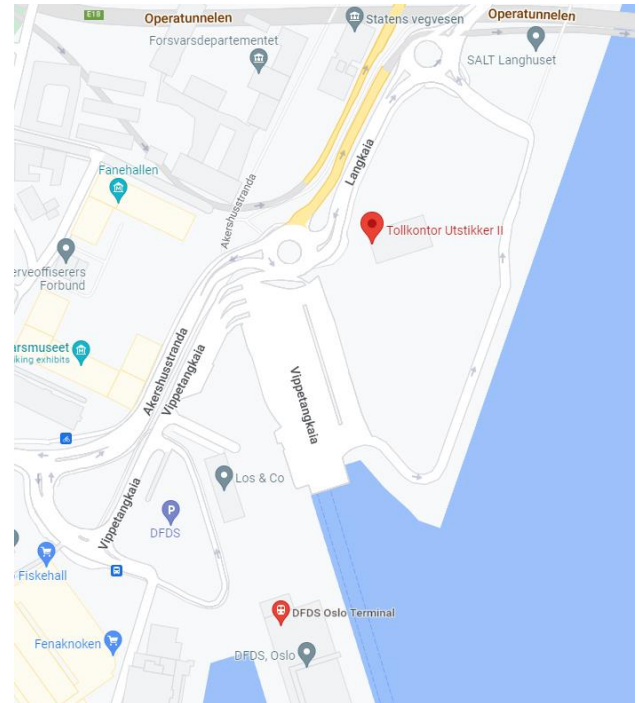
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Email: nodk@dfds.com

Oslo

Oslo Terminal / Gate / Check-in*:

Monday:	08:00-15:30
Tuesday:	08:00-15:30
Wednesday:	08:00-15:30
Thursday:	08:00-15:30
Friday:	08:00-15:30
Saturday:	09:00-15:30
Sunday/holidays:	09:00-15:30



* Please note that the terminal gate in Oslo is closed between 15:30 – 08:00.

- On days with other departure times, the terminal gate will close right after departure.
- Oslo freight office for **Customer Service, Bookings & Customs** is open:
 - Mon – Fri 08:00 – 16:00
 - Sat – Sun 09:00 – 16:00(On days with late departure, freight office will close 15 mins after departure)

Frederikshavn

Frederikshavn Terminal / Freight Office / Check-in:

Monday – Sunday 19:45-23:30

If you would like to hand over customs documents to your drivers or update DFDS regarding status of your booking or have other relevant questions regarding departures from Frederikshavn, please contact our check-in office:

Freight.Frederikshavn@dfds.com

For further information please contact

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Email: nodk@dfds.com

Part 4: booking deadline and latest check-in.**Booking deadline and latest check-in****COPENHAGEN**

Booking deadline: 12:00
Latest check-in: 14:15 / (Mon/Wed 16:15)
IMO deadline: 13:00³

Address Copenhagen:

Dampfærgevej 30
2100 Copenhagen
Denmark

OSLO

Booking deadline: 12:00
Latest check-in: 14:30 / (Mon/Wed 16:30)²
IMO deadline: 13:00³

Address Oslo:

Vippetangen Skur 42
0150 Oslo
Norway

FREDERIKSHAVN

Booking deadline: 12:00
Latest check-in: 23:30¹
IMO deadline: 22:30²

Address Frederikshavn:

Færgehavnsvej 31
9900 Frederikshavn
Denmark

1. Latest check-in = Customs cleared and ready to ship

2. Latest check-in for Frederikshavn is 50 mins before departure.

3. IMO deadline = Signed IMO documents. For Frederikshavn, driver need to present signed document at freight office before 22:30.