

Dear customer,

DFDS will introduce some changes on Oslo-Frederikshavn/Copenhagen route that will take place during autumn and for the rest of 2023.

DFDS is planning to introduce several changes to the Oslo-Frederikshavn/Copenhagen route for both the autumn and the remainder of 2023. This comprehensive document is divided into four main sections:

- **Part 1:** sailing schedule adjustments for the Oslo-Frederikshavn/Copenhagen route covering the months of September through December 2023.
- **Part 2:** detailed sailing schedule specifically for the Oslo-Copenhagen/Frederikshavn route, outlining the period from September 1 to December 31.
- **Part 3:** operational hours of DFDS freight offices and terminals in Norway & Denmark.
- **Part 4:** booking deadlines and check-in times information.

For any further inquiries or information, please don't hesitate to reach out to us.

Kind regards,

DFDS Seaways AS

For further information please contact

T +47 2162 1375 / 74 / 76

Email: nodk@dfds.com

Part 1: sailing schedule adjustments for the Oslo-Frederikshavn/Copenhagen route covering the months of September through December 2023.

September-December 2023.

From September 4 until October 1, DFDS will skip sailings to/from Frederikshavn every Monday, Wednesday, and Saturday:

Day of the week	Direction/Route (valid for 04.09.2023 - 01.10.2023)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	16:30	10:00	16:30	10:00	-	-	-	-
Tuesday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Wednesday	16:30	10:00	16:30	10:00	-	-	-	-
Thursday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Friday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Saturday	16:30	10:00	16:30	10:00	-	-	-	-
Sunday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00

In October DFDS will skip sailings to/from Frederikshavn every Monday and Wednesday:

Day of the week	Direction/Route (valid for 02.10.2023 - 22.10.2023)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	16:30	10:00	16:30	10:00	-	-	-	-
Tuesday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Wednesday	16:30	10:00	16:30	10:00	-	-	-	-
Thursday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Friday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Saturday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Sunday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00

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From October 23 until December 17, DFDS will skip sailings to/from Frederikshavn every Monday, Wednesday, Friday, and Saturday.

Day of the week	Direction/Route (valid for 23.10.2023 - 17.12.2023)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	16:30	10:00	16:30	10:00	-	-	-	-
Tuesday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Wednesday	16:30	10:00	16:30	10:00	-	-	-	-
Thursday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Friday	16:30	10:00	16:30	10:00	-	-	-	-
Saturday	16:30	10:00	16:30	10:00	-	-	-	-
Sunday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00

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Part 2: detailed sailing schedule specifically for the Oslo-Copenhagen/Frederikshavn route, outlining the period from September 1 to December 31.

September 1 – December 31

Week no.	Date	FC.	CHOS			OSCH			FHOS			OSFH		
			Departure	Arrival	FC.	Departure	Arrival	FC.	Departure	Arrival	FC.	Departure	Arrival	
36	01-09-23	fre	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	02-09-23	lør	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	03-09-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	04-09-23	man	PE	16:30	10:00	CR	16:30	10:00						
	05-09-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	06-09-23	ons	PE	16:30	10:00	CR	16:30	10:00						
	07-09-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	08-09-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
37	09-09-23	lør	CR	15:00	10:00	PE	16:30	10:00						
	10-09-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	11-09-23	man	CR	16:30	10:00	PE	16:30	10:00						
	12-09-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	13-09-23	ons	CR	16:30	10:00	PE	16:30	10:00						
	14-09-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	15-09-23	fre	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	16-09-23	lør	PE	16:30	10:00	CR	16:30	10:00						
38	17-09-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	18-09-23	man	PE	16:30	10:00	CR	16:30	10:00						
	19-09-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	20-09-23	ons	PE	16:30	10:00	CR	16:30	10:00						
	21-09-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	22-09-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	23-09-23	lør	CR	16:30	10:00	PE	16:30	10:00						
	24-09-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
39	25-09-23	man	CR	16:30	10:00	PE	16:30	10:00						
	26-09-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	27-09-23	ons	CR	16:30	10:00	PE	16:30	10:00						
	28-09-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	29-09-23	fre	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	30-09-23	lør	PE	16:30	10:00	CR	16:30	10:00						
	01-10-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	02-10-23	man	PE	16:30	10:00	CR	16:30	10:00						
40	03-10-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00

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41	04-10-23	ons	PE	16:30	10:00	CR	16:30	10:00					
	05-10-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	06-10-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	07-10-23	lør	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	08-10-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	09-10-23	man	CR	16:30	10:00	PE	16:30	10:00					
	10-10-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	11-10-23	ons	CR	16:30	10:00	PE	16:30	10:00					
	12-10-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	13-10-23	fre	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
42	14-10-23	lør	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	15-10-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	16-10-23	man	PE	16:30	10:00	CR	16:30	10:00					
	17-10-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	18-10-23	ons	PE	16:30	10:00	CR	16:30	10:00					
	19-10-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	20-10-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	21-10-23	lør	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	22-10-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	23-10-23	man	CR	16:30	10:00	PE	16:30	10:00					
43	24-10-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	25-10-23	ons	CR	16:30	10:00	PE	16:30	10:00					
	26-10-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	27-10-23	fre	CR	15:00	10:00	PE	16:30	10:00					
	28-10-23	lør	PE	16:30	10:00	CR	15:00	10:00					
	29-10-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	30-10-23	man	PE	16:30	10:00	CR	16:30	10:00					
	31-10-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
	01-11-23	ons	PE	16:30	10:00	CR	16:30	10:00					
	02-11-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00
44	03-11-23	fre	PE	16:30	10:00	CR	16:30	10:00					
	04-11-23	lør	CR	16:30	10:00	PE	16:30	10:00					
	05-11-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	06-11-23	man	CR	16:30	10:00	PE	16:30	10:00					
	07-11-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	08-11-23	ons	CR	16:30	10:00	PE	16:30	10:00					
	09-11-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00 01:00
	10-11-23	fre	CR	16:30	10:00	PE	16:30	10:00					
	11-11-23	lør	PE	16:30	10:00	CR	16:30	10:00					
	12-11-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00 01:00

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46	13-11-23	man	PE	16:30	10:00	CR	16:30	10:00						
	14-11-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	15-11-23	ons	PE	16:30	10:00	CR	16:30	10:00						
	16-11-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	17-11-23	fre	PE	16:30	10:00	CR	16:30	10:00						
	18-11-23	lør	CR	16:30	10:00	PE	16:30	10:00						
	19-11-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
47	20-11-23	man	CR	16:30	10:00	PE	16:30	10:00						
	21-11-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	22-11-23	ons	CR	16:30	10:00	PE	16:30	10:00						
	23-11-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	24-11-23	fre	CR	16:30	10:00	PE	16:30	10:00						
	25-11-23	lør	PE	16:30	10:00	CR	16:30	10:00						
	26-11-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
48	27-11-23	man	PE	16:30	10:00	CR	16:30	10:00						
	28-11-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	29-11-23	ons	PE	16:30	10:00	CR	16:30	10:00						
	30-11-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	01-12-23	fre	PE	16:30	10:00	CR	16:30	10:00						
	02-12-23	lør	CR	16:30	10:00	PE	16:30	10:00						
	03-12-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
49	04-12-23	man	CR	16:30	10:00	PE	16:30	10:00						
	05-12-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	06-12-23	ons	CR	16:30	10:00	PE	16:30	10:00						
	07-12-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	08-12-23	fre	CR	16:30	10:00	PE	16:30	10:00						
	09-12-23	lør	PE	16:30	10:00	CR	16:30	10:00						
	10-12-23	søn	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
50	11-12-23	man	PE	16:30	10:00	CR	16:30	10:00						
	12-12-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	13-12-23	ons	PE	16:30	10:00	CR	16:30	10:00						
	14-12-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	15-12-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	16-12-23	lør	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	17-12-23	søn	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
51	18-12-23	man	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	19-12-23	tir	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	20-12-23	ons	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	21-12-23	tor	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	22-12-23	fre	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00

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52	23-12-23	lør	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	24-12-23	søn		-		PE	15:00	10:00		-			-	
	25-12-23	man	PE	15:00	10:00		-		PE	23.55*	10:00		-	
	26-12-23	tir	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	27-12-23	ons	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	28-12-23	tor	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	29-12-23	fre	PE	15:00	10:00	CR	15:00	10:00	PE	23.55*	10:00	CR	15:00	01:00
	30-12-23	lør	CR	15:00	10:00	PE	15:00	10:00	CR	23.55*	10:00	PE	15:00	01:00
	31-12-23	søn	PE	16:30	11:00	CR	16:30	11:00		-			-	

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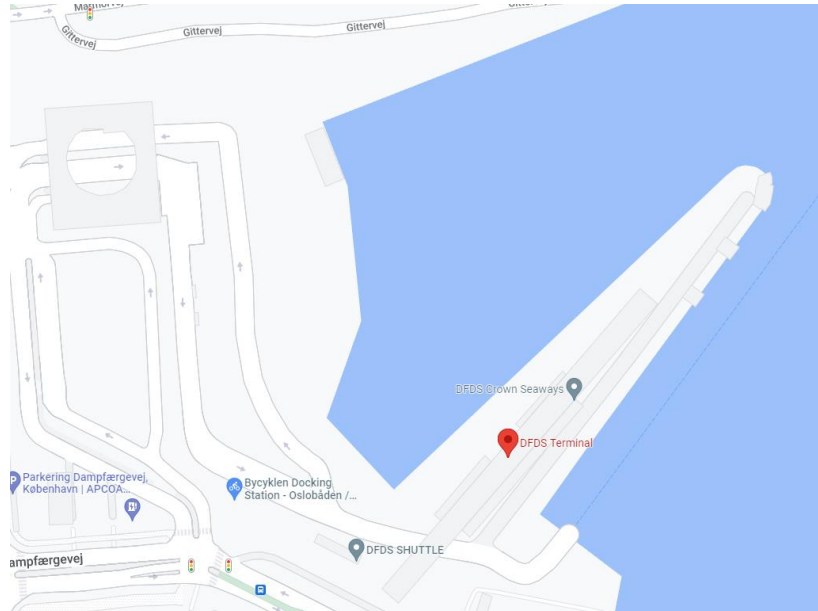
Email: nodk@dfds.com

Part 3: operational hours of DFDS freight offices and terminals in Norway & Denmark.

Copenhagen

Copenhagen Terminal / Gate:

Monday:	09:30-15:30
Tuesday:	09:30-15:30
Wednesday:	09:30-15:30
Thursday:	09:30-15:30
Friday:	09:30-15:30
Saturday:	09:30-15:30
Sunday/holidays:	09:30-15:30



For days featuring alternative departure times, the terminal gate will close immediately following departure.

Copenhagen Freight Office:

Monday – Sunday	09:00-16:00
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During days when there are late departures, the office will remain open until all drivers have completed the check-in process.

For further information please contact

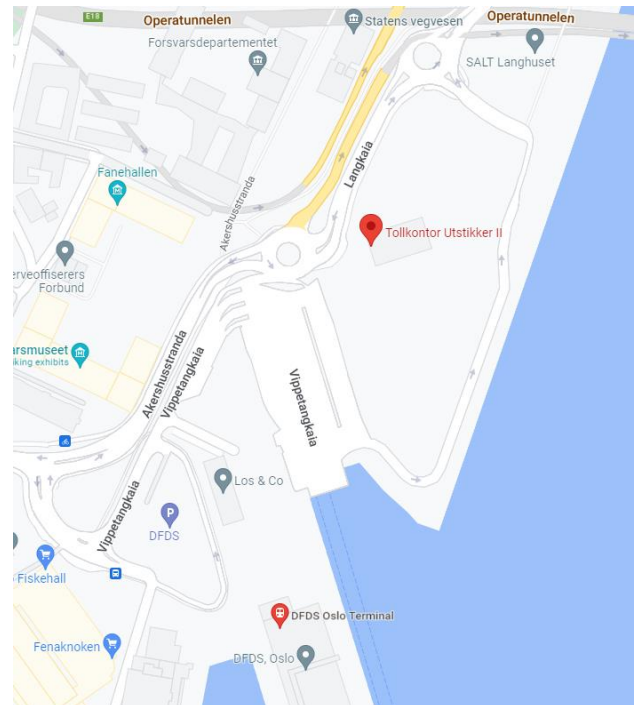
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Oslo

Oslo Terminal / Gate / Check-in*:

Monday:	08:00-15:30
Tuesday:	08:00-15:30
Wednesday:	08:00-15:30
Thursday:	08:00-15:30
Friday:	08:00-15:30
Saturday:	09:00-15:30
Sunday/holidays:	09:00-15:30



* Please note that the terminal gate in Oslo is closed between 15:30 – 08:00.

- For days featuring departures at different times, the terminal gate will be closed immediately after the departure.
- Oslo freight office for **Customer Service, Bookings & Customs** is open:
 - Mon – Fri 08:00 – 16:00
 - Sat – Sun 09:00 – 16:00
 (On days with late departure, freight office will close 15 mins after departure)

Frederikshavn

Frederikshavn Terminal / Freight Office / Check-in:

Monday – Sunday* 20:00-23:30

Should you wish to provide your drivers with customs documents, update DFDS on the status of your booking, or have any other questions regarding departures from Frederikshavn, please reach out to our check-in office at Freight.Frederikshavn@dfds.com

*Please note that when DFDS omits sailings to or from Frederikshavn, the terminal in Frederikshavn will remain closed.

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Part 4: Booking deadline and latest check-in.**Booking deadline and latest check-in****COPENHAGEN**

Booking deadline: 12:00
Latest check-in: 14:30 (16:00)^{1,2}
IMO deadline: 13:00³

Address Copenhagen:

Dampfærgevej 30
2100 Copenhagen
Denmark

OSLO

Booking deadline: 12:00
Latest check-in: 14:00 (16:00)^{1,2}
IMO deadline: 13:00³

Address Oslo:

Vippetangen Skur 44
0150 Oslo
Norway

FREDERIKSHAVN

Booking deadline: 12:00
Latest check-in: 23:00¹
IMO deadline: 22:30³

Address Frederikshavn:

Færgehavsvej 31
9900 Frederikshavn
Denmark

1. The latest check-in time corresponds to freight units having all the necessary customs clearance documents and being prepared to drive onboard the vessel.

2. The deadline for check-in will be 16:00 in both Oslo and Copenhagen on days when there are no scheduled sailings to or from Frederikshavn

3. IMO deadline = entails presenting signed IMO documents. In Frederikshavn, drivers must submit the signed documents at the freight office by 22:30.

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