

Terms & Conditions

Customer Website – 5 day short break

Reservation

Can be purchased online or via our call centre up to 24 hours before departure.

Cannot be purchased for same day travel.

Price based on return fare for a standard car carrying up to 4 passengers on France-Dover routes, returning 120 hours post-departure, including [ETS](#) charge.

Validity

Book by **26 December 2026**, travel by **31 December 2026**.

Prices from €165 are subject to availability.

Reserved place on the booked departure.

The ticket is valid for up to a maximum of 120 hours from the scheduled time of departure of the outward journey.

Outward and return journey are mandatory.

Check-in at the port no later than 1 hour before departure, or 2 hours in busy periods.

The ticket is valid for standard cars and motorcycles (with or without sidecar). Please see our [Vehicle Types information page](#) for size restrictions.

Change / cancellation

Amendment / Rebooking is possible for a fee of €25 and you will need to pay the difference in fare.

Amendment / Rebooking must be done by telephone via our call centre no later than 1 day before the booked departure.

No cancellations allowed.

