Terms & Conditions – Summer Travel Perks - Summer 2025

Reservation

Can be purchased online or via our call centre up to 24 hours before departure.

If you do wish to book on the same day as your planned departure, an automatic supplement will apply.

A £5 booking fee will apply for all bookings made via our call centre.

A £10 per way passenger fee will apply to each additional passenger for bookings of 5 passengers or more.

Validity

Book by 18 August 2025, travel by 30 September 2025.

This offer is only valid for return bookings.

Dates and sailings are subject to availability.

Valid on all available departures 6 hours before/4 hours after initial booked departure time, subject to availability.

Reserved place on the booked departure.

Check-in at the port no later than 60 minutes before departure or 120 minutes in busy periods.

Promotion applies to standard vehicles only, excluding bicycles.

Travel treats offers only valid on Dover–Calais and Dover-Dunkirk routes.

DFDS reserves the right to withdraw any of the available offers at any time.

Kids eat free

1 free kids' meal or kids' breakfast in the 7 Seas Restaurant, Horizon Restaurant or Lighthouse Café per 1 paying adult, during both your outbound and return crossing.

Up to a maximum of 4 kids' meals or kids' breakfasts free per booking, per crossing.

Only passengers booked as 'Children' (i.e. aged 15 or under) will qualify for a kids' meal or kids' breakfast.

Kids Eat Free offer valid until 30/09/25.

Offer subject to availability and usual DFDS Terms and Conditions apply.

£20 voucher to spend onboard

£20 off in the onboard Sea Shop, 7 Seas Restaurant, Lighthouse Café or Horizon Restaurant.

£20 retail voucher can be redeemed as £10 voucher onboard your outbound and £10 voucher on your return sailing in the onboard Sea Shop, 7 Seas Restaurant, Lighthouse Café or Horizon Restaurant.

£10 voucher can be redeemed onboard a DFDS vessel each way on your outbound and inbound sailing to/from Dover-Calais or Dover-Dunkirk.

One £20 'voucher' per booking - show printed offer text on bottom of booking confirmation PDF (attached to booking confirmation email) to redeem at till point.

The voucher must be redeemed in a single onboard outlet and in a single transaction.

£20 voucher cannot be redeemed against tobacco or cigarettes.

'Voucher' has no monetary value or cash alternative.

'Voucher' is non-transferable and non-refundable and no change will be given.

£20 voucher valid until 30/09/25.

Offer subject to availability and usual DFDS Terms and Conditions apply.

Spend €150 in the Calais or Dunkirk Duty Free Port Shop to get a free Day Trip

€150 or more must be spent in a single transaction to receive the free Day Trip.

Instructions on how to redeem your free Day Trip will be given at the time of purchase.

Free Day Trip voucher cannot be redeemed against existing bookings.

Free Day Trip voucher valid for one Day Trip for up to 4 people + a standard car on the Dover-Calais or Dover-Dunkirk route.

Free Day Trip voucher is not transferable and no cash alternative will be offered.

Free Day Trip voucher valid for travel before 21 December 2025.

Additional fees apply for 5 or more passengers. A supplement of £110 will be added for free Day Trip bookings made less than 24 hours prior to departure.

Free Day Trips are subject to availability and additional terms and conditions apply.

Offer excludes cigarettes and tobacco products and these will not count towards the €150 spend.

Only available on purchases made in the Calais and Dunkirk Duty Free Port Shops.

Offer and Day Trips subject to availability and usual DFDS Terms and Conditions apply.

Spend £150 in the onboard Duty Free Shop to get a free Day Trip

£150 or more must be spent in a single transaction to receive the free Day Trip.

Instructions on how to redeem your free Day Trip will be given at the time of purchase.

Free Day Trip voucher cannot be redeemed against existing bookings.

Free Day Trip voucher valid for one Day Trip for up to 4 people + a standard car on the Dover-Calais or Dover-Dunkirk route.

Free Day Trip voucher is not transferable and no cash alternative will be offered.

Free Day Trip voucher valid for travel before 21 December 2025.

Additional fees apply for 5 or more passengers. A supplement of £110 will be added for free Day Trip bookings made less than 24 hours prior to departure.

Offer excludes cigarettes and tobacco products and these will not count towards the £150 spend.

Only available on purchases made in the onboard Duty Free Sea Shops.

Offer ends 30.09.2025

Offer and Day Trips subject to availability and usual DFDS Terms and Conditions apply.

50% off Premium Lounge

Premium lounge offer price of £9 per person applies for all new bookings made between 16 May 2025 – 18 August 2025.

Offer only applicable to new bookings and applies to all vehicle types.

Offer and spaces in the Premium Lounge are subject to availability.

Change / cancellation

Amendment / Rebooking is possible for a fee of £20 each way and you will need to pay the difference in fare.

Amendment / Rebooking must be done by telephone via our call centre no later than 1 day before the booked departure.

Reservations are non-refundable if you choose to cancel.

No alternative or compensation will be provided if you choose not to redeem the offers.

