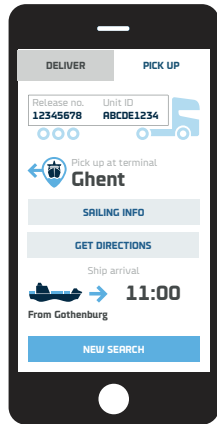


Welcome to DFDS Ghent Smart Gate

We have invested in advanced technology to minimize your time at the gate. Kiosks at each IN and OUT lane will guide you through the process to pick up / drop off your cargo.



Freight Terminal App

The DFDS Freight Terminal app will be your companion for pre-booking your trip and moving through the terminal. Before you arrive, here are a few things you need to know.

See you at Ghent Smart Gate

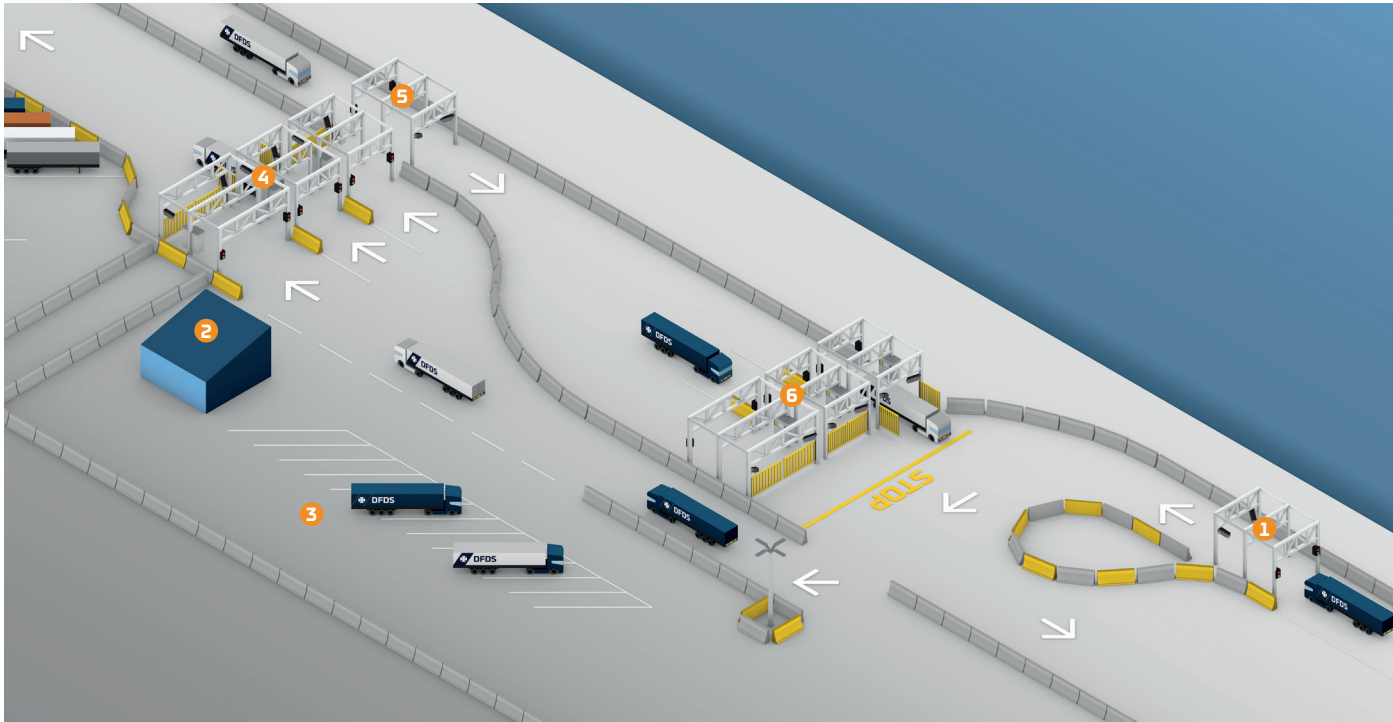
Ghent Smart Gate

A smoother, easier
terminal experience



dfds.com





DFDS Ghent Smart Gate map

- 1 IN Scan Portal
- 2 Gate Office
- 3 Parking
- 4 IN Gate with kiosks
- 5 OUT Scan Portal
- 6 OUT Gates with kiosks

Pre-arrival

Check the status of your cargo in the Freight Terminal app and have your release number and import/export numbers ready.

As always, have your passport or ID on hand.

Scan gate and Gate Office

When you drive through the Scan gate, a camera will record your plate number, allowing DFDS to pre-identify your truck.

Drive through the scan gate as soon as the traffic line is green, at a slow and constant speed. Do not stop while you are passing through the scan gate.

If in the app, your trailer status shows “booked for delivery” or “ready for pick-up”, proceed to the IN gates.

Report to the Gate Office if: one of the following is applicable to you:

- It is your first time at the terminal
- You have not found the cargo in the app or its status does not show “booked for delivery” or “ready for pick-up”
- You have not registered your fingerprint and ID with the gate staff (This only needs to be done once.)
- You are carrying hazardous cargo

- You are travelling with the unit on the vessel
- Your agent requested a seal check
- Your agent requested a temperature check

Once you have been cleared by terminal personnel, proceed to the booking terminal.

IN gate

Use the touch screen to confirm your license number. You can change it if necessary.

Enter your booking number or scan your QR code from the app. If you are delivering and picking up, you will need to enter two booking numbers or scan two QR codes from the app.

Place your finger in the fingerprint reader for authorization. (If it's your first time at the terminal, you will need to check in with terminal personnel first. See Pre-Arrival.) If the fingerprint reader is unable to provide authorization, you can enter your Passport or ID number and search for your driver details.

Upon authorization, the kiosk will print a ticket with your booking details and your drop-off/pick-up position. Please keep the terminal ticket with you until you leave the terminal.

If you experience any problems, you can use the phone on the kiosk to contact personnel for help.

The cargo area

Always use the drop-off and pick-up locations provided by the kiosk. Be sure to verify the unit number of the trailer you are picking up.

OUT gate

Drive through the scan gate as soon as the traffic line is green, at a slow and constant speed. Do not stop while you are passing through the scan gate.

Confirmation terminal

Scan the ticket you received at the booking terminal.

Upon confirmation, the gates will open, and you can enter the roundabout. Please yield to inbound traffic entering from your left.

Thank you for your attention and commitment to safety in the terminal.

