

Terms and conditions:

Bookings are fully amendable and transferable dependent on number of tickets purchased as below. Multi Trip Tickets are non-refundable if cancelled for any reason.

Amendments must be made by the lead passenger.

Multi-Trip offers are subject to availability and are valid for both single and return bookings. Fares quoted are valid for travel on any available off-peak sailing, for high season supplements will apply.

Multi-Trip fares are valid for car (under 2.35m high and less than 6m in length) + 4 people and motorbikes and motorbike + trailer/sidecar combinations + 2 people.

Supplements apply for additional passengers during high season dates. Supplements will apply if you amend to a high season date/time, no amendment fee will be charged. Bookings are non-refundable. DFDS Seaways – English Channel terms and conditions apply (see website for full details).

Multi trips are not bookable for Motorhomes, trailers, or caravans

Number of tickets purchased

Subject to the number of tickets purchased a limited number of tickets can be transferred to friends and family for an additional fee of £10 (€12) per ticket.

Tickets cannot be transferred at the port any transfers must be made prior to travel.

- a. 3-4 returns: 0 transferable
- b. 5-8 returns: up to 2 transferable
- c. 9-11 returns: up to 3 transferable
- d. 12-19 returns: up to 5 transferable

Length of time

Tickets are valid for travel for 12 months from the date of purchase. All outward crossings must be completed within their 12 month validity. After 12 months DFDS reserves the right to retain unused credit.

Price

The published prices are available for cars only and do not apply to any vehicle carrying commercial goods or for commercial purposes.

Peak supplements

Peak supplements will apply to Multitrips on selected dates throughout the year on all routes. This supplement will vary according to the route and vehicle type.

Payment

Full payment is required at the time of booking. On the Dover – Calais route, VIP Lounge seats, Priority Boarding and Pets may be added at the time of booking. All subject to availability.

Restrictions

Multitrips are subject to restricted space and availability. It is not possible to redeem multitrip online, within 1 week of departure.

Refunds

Refunds, either in part or full, will not be permitted under any circumstances.

Upgrading your ticket

Tickets purchased for restricted durations may be upgraded to the standard return fare upon payment of the applicable supplement.

Routes

Tickets purchased must be redeemed for the same route and are non-transferable to any other routes.

Other offers

Multitrips cannot be used in conjunction with any other offer.

Other Terms & Conditions

English Channel terms and conditions apply (see website for full details)

