



# THE CHALLENGES AND SOLUTIONS OF UK CUSTOMS CLEARANCE

## Challenged by UK Customs? We'll Keep Your Business Moving

The complications and challenges of Brexit are still with us. For companies with a hectic schedule of UK imports and exports, finding the right logistics partner is vital.

Understanding the post-Brexit customs regulations can be confusing to say the least. Then comes potential IT investments, getting to grips with IT systems, and the time constraints on submitting customs declarations – subject to ever-changing legislation. Furthermore, being familiar with all the different port operating systems within the UK is another near impossible task.

Thankfully DFDS has the **infrastructure**, **knowledge**, and **ability** to address your specific customs clearance needs. In this white paper we'll outline the challenges you're facing and how DFDS can solve them to keep your business moving.



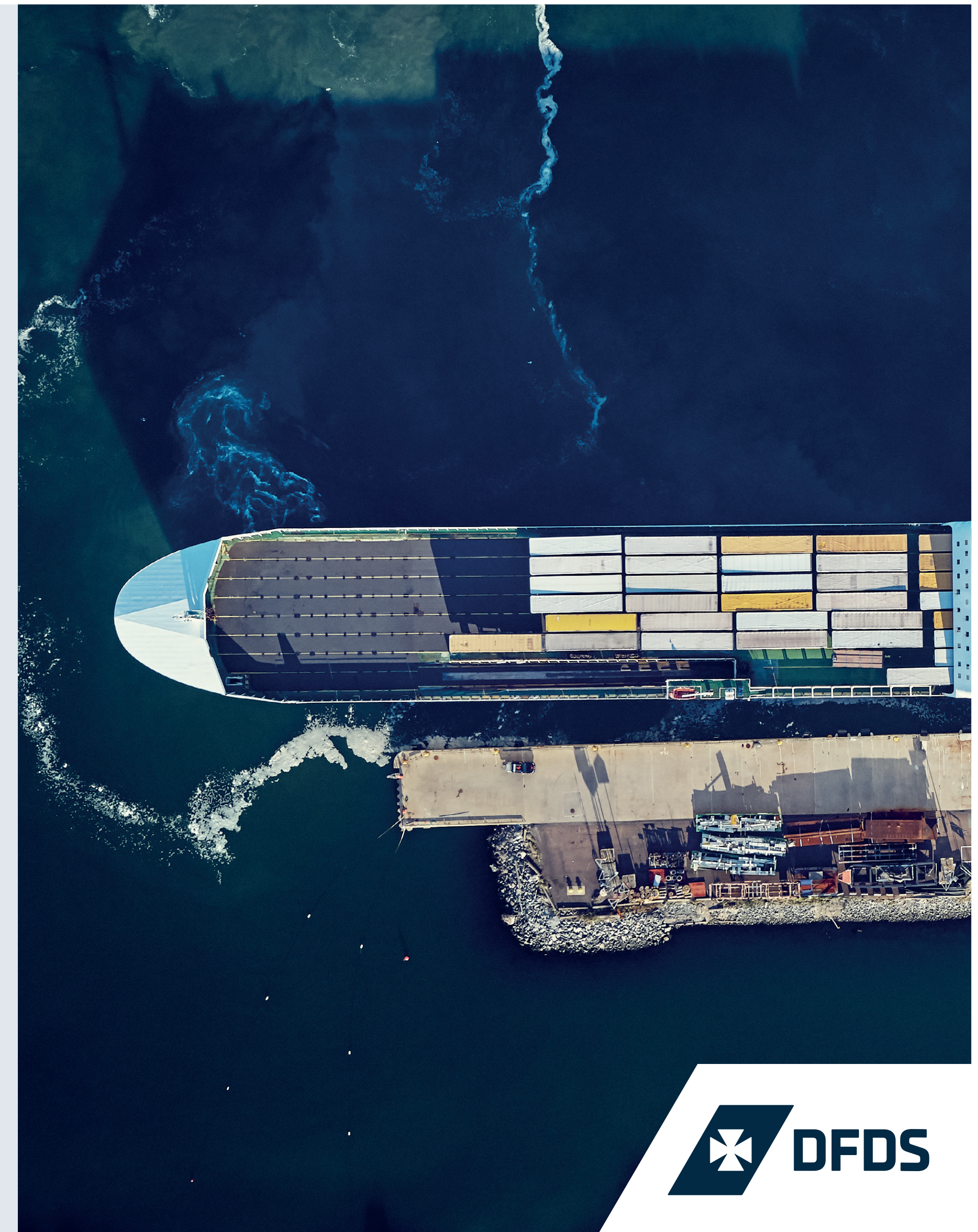


# What Are the Challenges?

The challenges of UK customs clearance are numerous for all companies, particularly for those businesses dealing with more than 10 customs declarations per week. The following key challenges you may already be familiar with:

- 1 Up front IT investment**  
Importers must invest in authorized IT systems that connect with UK customs computer systems. These systems must then be populated with data which can often be complex and time consuming.
- 2 Lack of know-how**  
There is a lack of detailed knowledge about the UK customs clearance process within the industry. The different types of imports all require different documentation, and specific processes and certification – this demands expertise.
- 3 24/7 company operation**  
From January 1st, 2022, the option to use the deferred declaration scheme after goods are imported expires. Declarations must be submitted in real time, which means 24/7 customs operations is critical. Many customs providers just don't have the resources for this.
- 4 Understanding port operation**  
Customs providers must connect with a range of port operating systems from ports all over the UK. As not all ports operate in the same way, many customs providers are often ill-equipped to cope with these differences.

Read more about submitting customs declarations after January 1st 2022:  
[dfds.com/en/logistics-solutions/customs-services](https://dfds.com/en/logistics-solutions/customs-services)







# How Can DFDS Help?

Throughout the establishment of a new trading relationship between the UK and the EU, we've made it our business to stay up to date with the latest developments. And there are several reasons why DFDS enables a seamless customs clearance process for our partners.

## **An experienced partner**

We have the knowledge and understanding to execute on a range of different customs clearance documents. Whatever it is that you are importing we can consult with you about the specific requirements for each shipment, including goods under Sanitary / Phytosanitary (SPS) control.

## **More than IT**

It's a given that we have the necessary IT systems in place, but the way DFDS populates these systems with a constant stream of data is unique.

## **Broad UK port coverage**

Our port network up and down the UK spans from Dover to Immingham, Grimsby, Aberdeen and beyond – all with the operational requirements demanded by UK customs in place. Our people on the ground are there to make your life easier.

## **24/7 coverage**

Combined with our port coverage, we have the muscle to keep your business moving 24/7 so that you don't experience delays or any negative impact on your trading. This will be particularly important after January 1st, 2022, when the deferred declaration scheme after goods are imported expires.

**Sign up to clear your customs with DFDS:**

[dfds.com/en/logistics-solutions/customs-services/sign-up](https://dfds.com/en/logistics-solutions/customs-services/sign-up)





# More than 10 customs declarations per week?

Let DFDS streamline your customs clearance

## **DFDS Direct**

More than 10 customs declarations per week is a hefty task. DFDS Direct is our IT system that can streamline your administrative customs clearance work making the process quicker and easier.

## **Customs help for everyone**

Whether it's DFDS that transports your goods or not, we can still deal with your customs clearance and ensure a seamless process crossing the UK border.

## **AEO Status**

DFDS is an AEO certified customs handling partner. All importers to the UK need AEO status which authorises you for the customs declaration process and ensures your job gets done seamlessly.

**Find out more about DFDS Direct here:**

[dfds.com/en/logistics-solutions/book-and-track-online/direct](https://dfds.com/en/logistics-solutions/book-and-track-online/direct)

**Want a Partner with the Know-How and Infrastructure to Keep Your Business Moving?**

**Sign up to clear your customs with DFDS:**

[dfds.com/en/logistics-solutions/customs-services/sign-up](https://dfds.com/en/logistics-solutions/customs-services/sign-up)

