For information for the driver accompanied service please read below:

Booking process

All bookings for a driver accompanied shipment on this route must be requested via email to tilbury.fbookings@dfds.com 24 hours in advance (not bookable via Myfreight).

*Note: There is a limit of 12 slots per departure.

When shipping hazardous, the details **must** be pre-advised at least **24 hours in advance.**

Check- in process.

Check-in must be completed adhering to the following close down times.

Departure from Calais (22:30)

Drivers should enter the port Calais via DFDS freight check-in booths. Non-hazardous: Fully checked-in and customs ready by **19:30**. Hazardous: Fully checked-in and customs ready by **17:30**.

Departure from Tilbury (10:00)

Drivers should enter the port of Tilbury via the check-in plaza. (Check-in between 03:00 - 08:45)

Non-hazardous: Fully checked-in and customs ready by **08:45**. Hazardous: Fully checked-in and customs ready by **06:00**.

Loading Process

Last on (drive on)

Discharge Process

First off (reverse off)

On Board facilities

Shared Cabins (2 people per cabin) with showers.

Light meal and refreshments.

11:00 – Lunch and refreshments

23:59 – Light snacks and refreshments

04:00 - Breakfast

For additional information please contact your sales manager or send an email to tilbury.fbookings@dfds.com.