

Dear customer,

DFDS will introduce some changes on Oslo-Frederikshavn/Copenhagen route that will take place in January until the end of May.

This document is divided into four main sections:

- **Part 1:** sailing schedule adjustments for the Oslo-Frederikshavn/Copenhagen (OFC) route, covering the period from January through March.
- **Part 2:** operational hours of DFDS freight offices and terminals in Norway & Denmark.
- **Part 3:** booking deadlines and check-in times information.

For any further inquiries or information, please don't hesitate to reach out to us at [nodk@dfds.com](mailto:nodk@dfds.com) or [dkno@dfds.com](mailto:dkno@dfds.com).

Kind regards,

DFDS Seaways AS

For further information please contact

T +47 2162 1375

Email: [nodk@dfds.com](mailto:nodk@dfds.com)

## Part 1: Sailing schedule adjustments for the Oslo-Frederikshavn / Copenhagen (OFC) route, covering the period from January through May.

### January 5 – February 1

Our ferry, Crown Seaways, will be in dry dock from January 5 to February 1, meaning that DFDS will have departures between Oslo-Frederikshavn-Copenhagen every other day.

| Date of departure |     | Copenhagen-Oslo |       |      | Oslo-Copenhagen |       |      | Frederikshavn-Oslo |       |      | Oslo-Frederikshavn |       |      |
|-------------------|-----|-----------------|-------|------|-----------------|-------|------|--------------------|-------|------|--------------------|-------|------|
|                   |     | Dep.            | Arr.  | D+   | Dep.            | Arr.  | D+   | Dep.               | Arr.  | D+   | Dep.               | Arr.  | D+   |
| 01.01.2023        | Mon | 15:00           | 10:00 | (+1) | 15:00           | 10:00 | (+1) | 15:00              | 10:00 | (+1) | 15:00              | 10:00 | (+1) |
| 02.01.2023        | Tue | 15:00           | 10:00 | (+1) | 15:00           | 10:00 | (+1) | 15:00              | 10:00 | (+1) | 15:00              | 10:00 | (+1) |
| 03.01.2023        | Wed | 15:00           | 10:00 | (+1) | 15:00           | 10:00 | (+1) | 15:00              | 10:00 | (+1) | 15:00              | 10:00 | (+1) |
| 04.01.2023        | Thu | 15:00           | 10:00 | (+1) | 15:00           | 10:00 | (+1) | 15:00              | 10:00 | (+1) | 15:00              | 10:00 | (+1) |
| 05.01.2023        | Fri |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 06.01.2023        | Sat | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 07.01.2023        | Sun |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 08.01.2023        | Mon | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 09.01.2023        | Tue |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 10.01.2023        | Wed | 15:45           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 11.01.2023        | Thu |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 12.01.2023        | Fri | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 13.01.2023        | Sat |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 14.01.2023        | Sun | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 15.01.2023        | Mon |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 16.01.2023        | Tue | 16:30           | 10:00 | (+1) |                 |       |      |                    |       |      |                    |       |      |
| 17.01.2023        | Wed |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 18.01.2023        | Thu | 15:45           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 19.01.2023        | Fri |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 20.01.2023        | Sat | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 21.01.2023        | Sun |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 22.01.2023        | Mon | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 23.01.2023        | Tue |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 24.01.2023        | Wed | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 25.01.2023        | Thu |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 26.01.2023        | Fri | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 27.01.2023        | Sat |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      | 15:00              | 10:00 | (+1) |
| 28.01.2023        | Sun | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 29.01.2023        | Mon |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      |                    |       |      |
| 30.01.2023        | Tue | 15:45           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 31.01.2023        | Wed |                 |       |      | 15:00           | 10:00 | (+1) |                    |       |      |                    |       |      |
| 01.02.2023        | Thu | 15:00           | 10:00 | (+1) |                 |       |      | 15:00              | 10:00 | (+1) |                    |       |      |
| 02.02.2023        | Fri | 15:00           | 10:00 | (+1) | 15:00           | 10:00 | (+1) | 15:00              | 10:00 | (+1) | 15:00              | 10:00 | (+1) |

For further information please contact

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Email: [nodk@dfds.com](mailto:nodk@dfds.com)

## February 2 – March 24

From February 2 to March 24, DFDS won't sail to and from Frederikshavn every day. Sailings will follow the schedule listed below.

| Day of the week | Direction/Route (valid for 02.02.2024 - 24.03.2024) |       |                 |       |                    |       |                    |       |
|-----------------|---|-------|-----------------|-------|--------------------|-------|--------------------|-------|
|                 | Copenhagen-Oslo                                     |       | Oslo-Copenhagen |       | Frederikshavn-Oslo |       | Oslo-Frederikshavn |       |
|                 | Dep.  | Arr.  | Dep.            | Arr.  | Dep.               | Arr.  | Dep.               | Arr.  |
| Monday          | 16:30   | 10:00 | 15:00           | 10:00 | -                  | -     | -                  | -     |
| Tuesday         | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | -                  | -     |
| Wednesday       | 16:30   | 10:00 | 15:00           | 10:00 | -                  | -     | -                  | -     |
| Thursday        | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | -                  | -     |
| Friday          | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Saturday        | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Sunday          | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |

## Special departures

09.02.2024 – no sailing:

- from Frederikshavn to Oslo. Departure from Copenhagen will be at 16:30.

10.02.2024 – no sailing:

- from Frederikshavn to Oslo. Departure from Copenhagen will be at 16:30.

## March 24 – March 31. Easter holidays

During Easter holidays, DFDS will have daily departures to and from Frederikshavn.

| Day of the week | Direction/Route (valid for 25.03.2024 - 31.03.2024) |       |                 |       |                    |       |                    |       |
|-----------------|---|-------|-----------------|-------|--------------------|-------|--------------------|-------|
|                 | Copenhagen-Oslo                                     |       | Oslo-Copenhagen |       | Frederikshavn-Oslo |       | Oslo-Frederikshavn |       |
|                 | Dep.  | Arr.  | Dep.            | Arr.  | Dep.               | Arr.  | Dep.               | Arr.  |
| Monday          | 15:00   | 11:00 | 15:00           | 11:00 | 23:55              | 11:00 | 15:00              | 01:00 |
| Tuesday         | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Wednesday       | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Thursday        | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Friday          | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Saturday        | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |
| Sunday          | 15:00   | 10:00 | 15:00           | 10:00 | 23:55              | 10:00 | 15:00              | 01:00 |

For further information please contact

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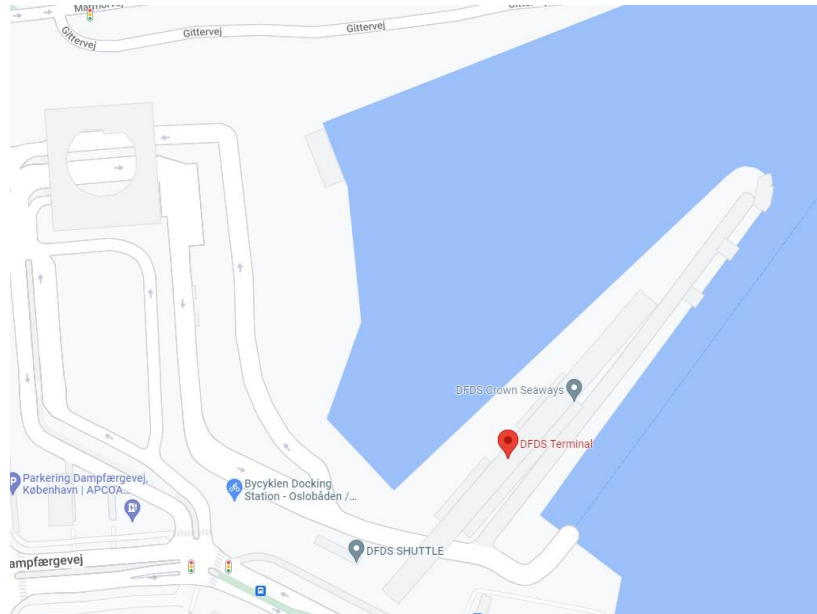
Email: [nodk@dfds.com](mailto:nodk@dfds.com)

**Part 2:** operational hours of DFDS freight offices and terminals in Norway & Denmark.

## Copenhagen

**Copenhagen Terminal / Gate:**

|                  |             |
|------------------|-------------|
| Monday:          | 09:30-15:30 |
| Tuesday:         | 09:30-15:30 |
| Wednesday:       | 09:30-15:30 |
| Thursday:        | 09:30-15:30 |
| Friday:          | 09:30-15:30 |
| Saturday:        | 09:30-15:30 |
| Sunday/holidays: | 09:30-15:30 |



For days featuring alternative departure times, the terminal gate will close immediately following departure.

**Copenhagen Freight Office:**

|                 |             |
|-----------------|-------------|
| Monday – Sunday | 09:00-16:00 |
|-----------------|-------------|

During days when there are late departures, the office will remain open until all drivers have completed the check-in process.

For further information please contact

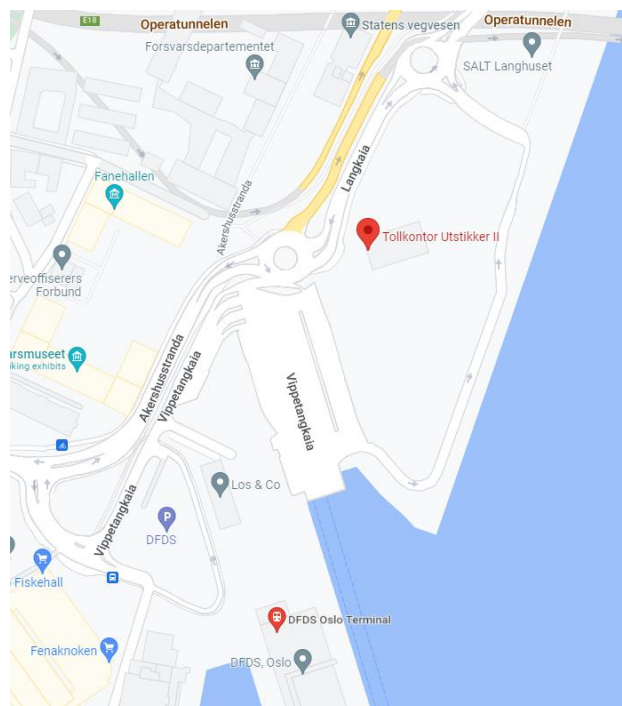
T +47 2162 1375

Email: [nodk@dfds.com](mailto:nodk@dfds.com)

## Oslo

### Oslo Terminal / Gate / Check-in\*:

|                  |             |
|------------------|-------------|
| Monday:          | 08:00-15:30 |
| Tuesday:         | 08:00-15:30 |
| Wednesday:       | 08:00-15:30 |
| Thursday:        | 08:00-15:30 |
| Friday:          | 08:00-15:30 |
| Saturday:        | 09:00-15:30 |
| Sunday/holidays: | 09:00-15:30 |



\* Please note that the terminal gate in Oslo is closed between 15:30 – 08:00.

- For days featuring departures at different times, the terminal gate will be closed immediately after the departure.
- Oslo freight office for **Customer Service, Bookings & Customs** is open:
  - Mon – Fri 08:00 – 16:00
  - Sat – Sun 09:00 – 16:00
 (On days with late departure, freight office will close 15 mins after departure)

## Frederikshavn

### Frederikshavn Terminal / Freight Office / Check-in:

Monday – Sunday\* 20:00-23:30

*Should you wish to provide your drivers with customs documents, update DFDS on the status of your booking, or have any other questions regarding departures from Frederikshavn, please reach out to our check-in office at [Freight.Frederikshavn@dfds.com](mailto:Freight.Frederikshavn@dfds.com)*

\*Please note that when DFDS omits sailings to or from Frederikshavn, the terminal in Frederikshavn will remain closed.

For further information please contact

T +47 2162 1375

Email: [nodk@dfds.com](mailto:nodk@dfds.com)

**Part 3: Booking deadline and latest check-in.****Booking deadline and latest check-in****COPENHAGEN**

Booking deadline: 12:00  
Latest check-in: 14:30 (16:00)<sup>1,2</sup>  
IMO deadline: 13:00<sup>3</sup>

**Address Copenhagen:**

Dampfærgevej 30  
2100 Copenhagen  
Denmark

**OSLO**

Booking deadline: 12:00  
Latest check-in: 14:00 (16:00)<sup>1,2</sup>  
IMO deadline: 13:00<sup>3</sup>

**Address Oslo:**

Vippetangen Skur 44  
0150 Oslo  
Norway

**FREDERIKSHAVN**

Booking deadline: 12:00  
Latest check-in: 23:00<sup>1</sup>  
IMO deadline: 22:30<sup>3</sup>

**Address Frederikshavn:**

Færgehavnsvej 31  
9900 Frederikshavn  
Denmark

*1. The latest check-in time corresponds to freight units having all the necessary customs clearance documents and being prepared to drive onboard the vessel.*

*2. The deadline for check-in will be 16:00 in both Oslo and Copenhagen on days when there are no scheduled sailings to or from Frederikshavn*

*3. IMO deadline = entails presenting signed IMO documents. In Frederikshavn, drivers must submit the signed documents at the freight office by 22:30.*

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