

Dear customer,

The Oslo-Frederikshavn-Copenhagen shipping route has been acquired by another company, Gotlandsbolaget. Starting from 1st November, the new company will take over the operations. Rest assured, we are working closely with them to ensure a smooth transition and to maintain the quality of service you expect.

We will update you about new booking procedures as soon as this information becomes available. Please find below a guide that provides an overview of DFDS's preliminary (proforma) sailing schedule for the Oslo-Frederikshavn-Copenhagen route, along with the operational hours of our freight offices and terminals in Norway and Denmark, and detailed booking and check-in deadlines.

This document is divided into three main sections:

- **Part 1:** preliminary sailing schedule September-December.
- **Part 2:** operational hours for DFDS freight offices and terminals in Norway and Denmark.
- **Part 3:** booking deadlines and check-in times information.

For any further inquiries or information, please don't hesitate to reach out to us at nodk@dfds.com or dkno@dfds.com.

Kind regards,

DFDS Seaways AS

For further information please contact

T +47 2162 1375

Email: nodk@dfds.com

Part 1: Preliminary Sailing Schedule September-December.

Dear customer, for the most up-to-date sailing schedule, please use our online booking portal, MyFreight. The schedule provided below is preliminary and should be used as a guide only.

September 2 – September 29

Day of the week	Direction/Route (valid for 02.09.2024 - 29.09.2024)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	16:30	10:00	16:00	10:00	-	-	-	-
Tuesday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Wednesday	16:30	10:00	16:00	10:00	-	-	-	-
Thursday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00
Friday	15:00	10:00	16:00	10:00	-	-	-	-
Saturday	16:30	10:00	16:00	10:00	-	-	-	-
Sunday	15:00	10:00	15:00	10:00	23:55	10:00	15:00	01:00

Special Departure(s): from Copenhagen to Oslo on 11.09.2024 at 17:00. Check-in deadline: 16:30.

September 30 – December 14

Day of the week	Direction/Route (valid for 30.09.2024 - 14.12.2024)							
	Copenhagen-Oslo		Oslo-Copenhagen		Frederikshavn-Oslo		Oslo-Frederikshavn	
	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.	Dep.	Arr.
Monday	16:30	10:00	16:00	10:00	-	-	-	-
Tuesday	16:30	10:00	16:00	10:00	-	-	-	-
Wednesday	16:30	10:00	16:00	10:00	-	-	-	-
Thursday	16:30	10:00	16:00	10:00	-	-	-	-
Friday	16:30	10:00	16:00	10:00	-	-	-	-
Saturday	16:30	10:00	16:00	10:00	-	-	-	-

Special Departure(s):

From Copenhagen:	From Oslo:
25.10.2024 at 15:00 (Check-in deadline: 14:30)	26.10.2024 at 15:00 (Check-in deadline: 14:30)
08.11.2024 at 15:00 (Check-in deadline: 14:30)	09.11.2024 at 15:00 (Check-in deadline: 14:30)

The above sailing schedule serves for proforma purpose. You will find our up-to-date sailing schedule on our booking portal, MyFreight. Alternatively, you can reach our customer service team at nodk@dfds.com / dkno@dfds.com

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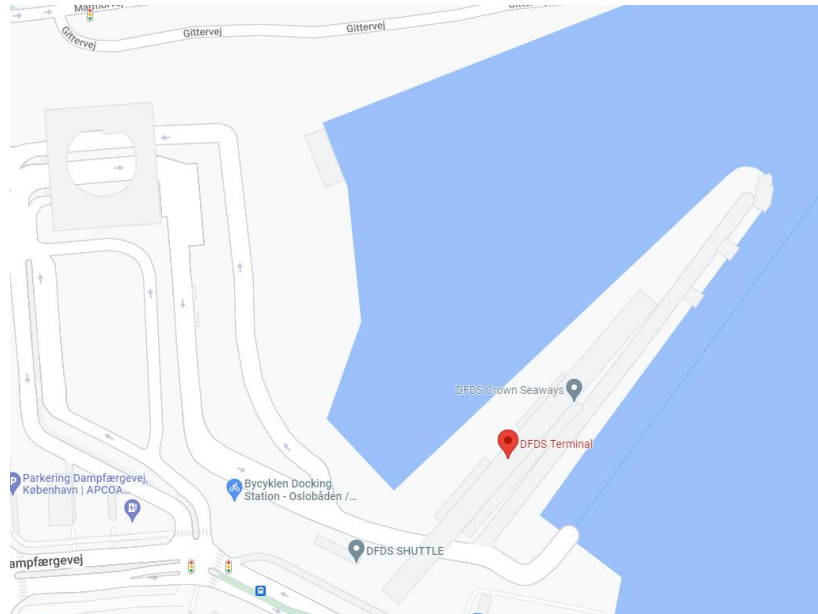
Email: nodk@dfds.com

Part 2: operational hours of DFDS freight offices and terminals in Norway & Denmark.

Copenhagen

Copenhagen Terminal / Gate:

Monday:	09:30-15:30
Tuesday:	09:30-15:30
Wednesday:	09:30-15:30
Thursday:	09:30-15:30
Friday:	09:30-15:30
Saturday:	09:30-15:30
Sunday/holidays:	09:30-15:30



For days featuring alternative departure times, the terminal gate will close immediately following departure.

Copenhagen Freight Office:

Monday – Sunday 09:00-16:00

During days when there are late departures, the office will remain open until all drivers have completed the check-in process.

For further information please contact

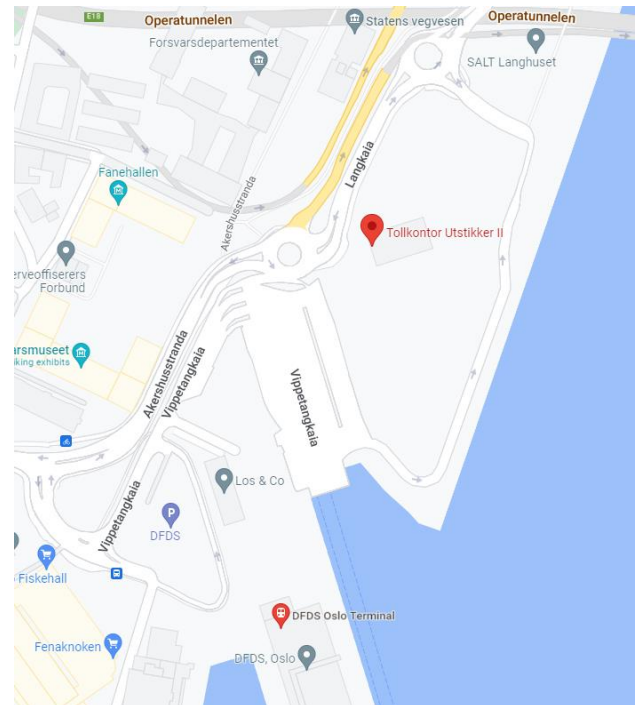
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Oslo

Oslo Terminal / Gate / Check-in*:

Monday:	08:00-15:30
Tuesday:	08:00-15:30
Wednesday:	08:00-15:30
Thursday:	08:00-15:30
Friday:	08:00-15:30
Saturday:	09:00-15:30
Sunday/holidays:	09:00-15:30



* Please note that the terminal gate in Oslo is closed between 15:30 – 08:00.

- For days featuring departures at different times, the terminal gate will be closed immediately after the departure.
- Oslo freight office for **Customer Service, Bookings & Customs** is open:
 - Mon – Fri 08:00 – 16:00
 - Sat – Sun 09:00 – 16:00
 (On days with late departure, freight office will close 15 mins after departure)

Frederikshavn

Frederikshavn Terminal / Freight Office / Check-in:

Monday – Sunday* 20:00-23:30

Should you wish to provide your drivers with customs documents, update DFDS on the status of your booking, or have any other questions regarding departures from Frederikshavn, please reach out to our check-in office at Freight.Frederikshavn@dfds.com

*Please note that when DFDS omits sailings to or from Frederikshavn, the terminal in Frederikshavn will remain closed.

For further information please contact

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Part 3: Booking deadline and latest check-in.**Booking deadline and latest check-in****COPENHAGEN**

Booking deadline: 12:00
Latest check-in: 14:30 (16:00)^{1,2}
IMO deadline: 13:00³

Address Copenhagen:

Dampfærgevej 30
2100 Copenhagen
Denmark

OSLO

Booking deadline: 12:00
Latest check-in: 14:30 to CPH (14:00 to FDH)^{1,2}
IMO deadline: 13:00³

Address Oslo:

Vippetangen Skur 44
0150 Oslo
Norway

FREDERIKSHAVN

Booking deadline: 12:00
Latest check-in: 23:00¹
IMO deadline: 22:30³

Address Frederikshavn:

Færgehavsvej 31
9900 Frederikshavn
Denmark

- 1. The latest check-in time corresponds to freight units having all the necessary customs clearance documents and being prepared to drive onboard the vessel.*
- 2. The deadline for check-in will be 16:00 in both Oslo and Copenhagen on days when there are no scheduled sailings to or from Frederikshavn*
- 3. IMO deadline = entails presenting signed IMO documents. In Frederikshavn, drivers must submit the signed documents at the freight office by 22:30.*

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