Closure of Manston

Dear freight customer

Please be advised that from **Sunday March 21st** Manston will be closed permanently for border ready and COVID19 checks/tests.

All border ready checks will take place at Sevington M20 Junctions 8/9 [Ashford](#)

To avoid long delays on route to the Port of Dover please ensure that you have the following before arriving in Kent.

- You have completed the Kent Access Pass (KAP)
- You have all the customs import and export declarations required for your crossing
- You are COVID19 compliant for traveling into France.
- You have a valid negative test [Test sites](#)

   OR

- You have a valid ticket to demonstrate that you have not been in the UK longer that 48 hrs (72 hrs from Ireland)
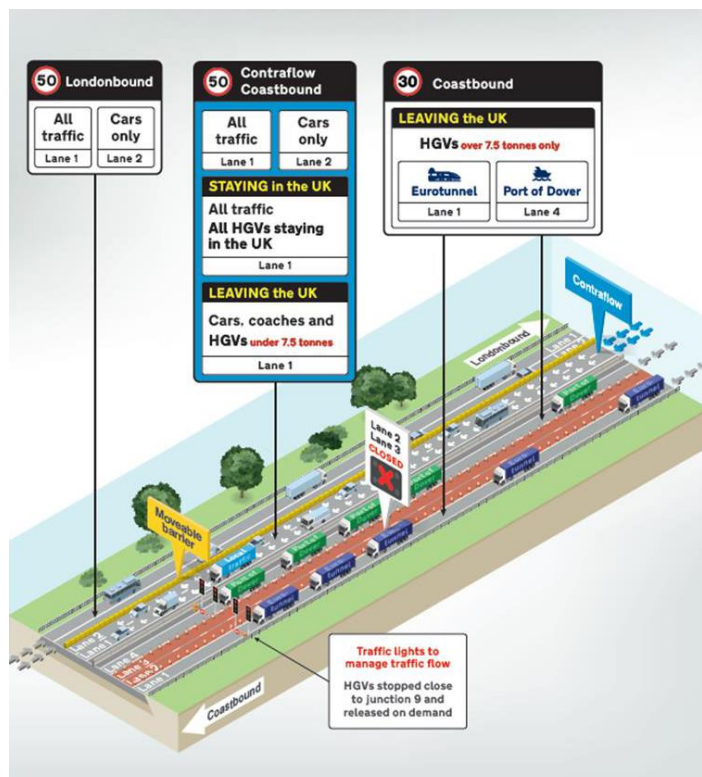
Testing
If a Covid 19 test is required, it is strongly recommended that your test is undertaken before entering Kent, which will avoid delays at the controls.

If you ensure that you are fully compliant with all the above, once you have reached the controls on the M20 Junctions 8/9 is it possible that you could to be fast tracked to arrive quickly at the Port of Dover.

In order to help us at this time we ask that wherever possible, communication with our team is done via email to dover.fbookings@dfds.com, this will allow the department to support your requests and respond within a timely manner.

If you feel it is necessary to call the office, please telephone +441304874001 where calls will be answered however, as we are working with less telephone availability, there may be longer waiting times for calls to be answered. Again, we ask that wherever possible correspondence is communicated by email.

Kind regards,
Freight Reservations/Freight Customer Services

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