

Published December 2020

# End of Transition Period



# Immingham, Felixstowe and Newcastle Ports



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Immingham, Felixstowe and Newcastle are Phase II Ports and electronically manifested into HMRC via the inventory system, Destin8.

All bookings made with DFDS are automatically registered in Destin8, and clearances are linked from here into DFDS system and vice versa.



Exporting from the UK  
(excl transit docs)

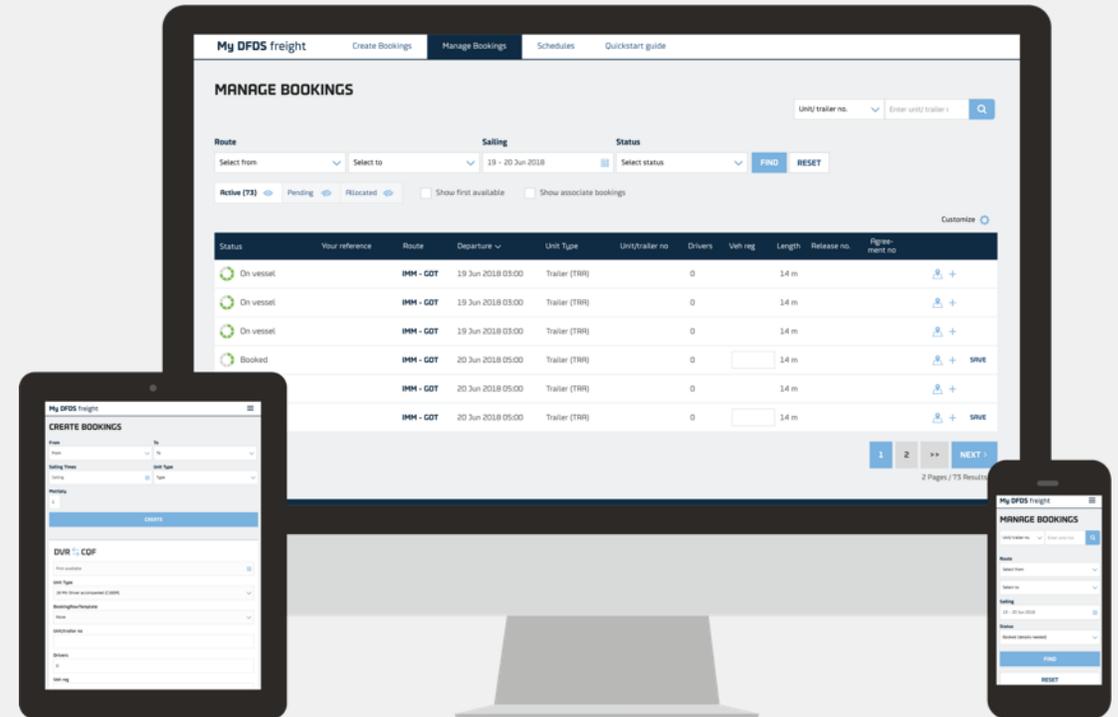
# Booking process



**We will need the following mandatory information when you make your booking with DFDS**

- Packaging type
- Number of packages
- Full Commodity Description ("Groupage or "Full load" can not be accepted)
- Gross Weight
- Unit Equipment Number
- Customs Status (see next slide)
- Export Clearance reference (UCR)\*- Loaded Units

\*One per unit, can be added after booking, but **before** arrival to port



**This information is required for each consignment, and can be done via My DFDS Freight by adding multiple cargo lines.**

# Customs Status Application with DFDS

## Customer role:

When booking, you must ensure one of the three following community code is applied

- For units Standard loaded export = N/EX
- T1 Transit = T1
- T2 Transit = T2

**Cargo**  This unit has cargo  This unit is empty

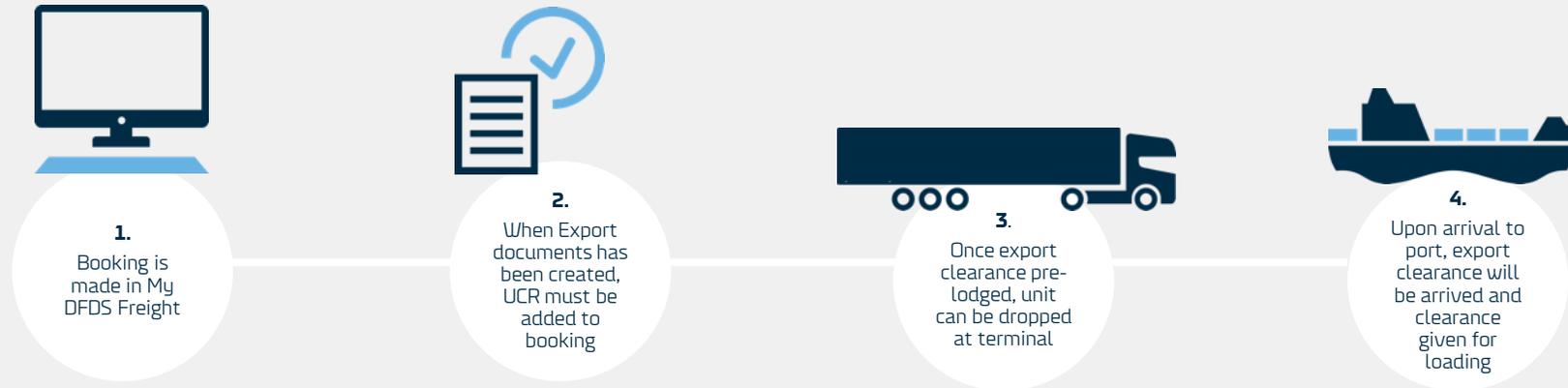
Type	Quantity	Weight	Community code	Description
Select Package Type <span>▼</span>		kg	C <span>▼</span>	

+ ADD MORE CARGO

VGM ⓘ Should i add this?  
 kg

UCR

# Exporting from the UK from January 1<sup>st</sup> 2021



## For Exporting units, you are required to

1. Make a booking in DFDS online booking tool [My DFDS Freight](#) - booking will be automatically placed on customs hold with DFDS.
2. Once the export clearance documents are produced, the UCR reference needs to be updated in [My DFDS Freight](#) or directly into Destin8 by an appointed Customs Agent with relevant local Destin8 access.  
**\*Note: only one clearance can be set against UK export units. For units carrying multiple consignments (i.e Groupage) it will require all customs to be grouped together and a master clearance number (MUCR) to be created by an appointed Customs Agent. This MUCR is then added to your booking within the UCR field**
3. Once customs clearance is pre-logged, unit can be dropped at terminal for Export (Without clearance logged no terminal access for driver)
4. The automatic links with HMRC via Destin8 means that once your unit arrives on quay, the customs entry will be “arrived” and its clearance status provided back to DFDS.  
Note: At this point, HMRC will provide routing advise – should further exams/information be required, unit will not customs clear and contact is to be made with UK Border Force/ HMRC  
Once goods cleared for shipment the customs hold will be removed from your booking and unit loaded to vessel.  
Both loaded and departed messages for your customs entry are also relayed back to HMRC.

Importing into UK  
(excl transit docs)



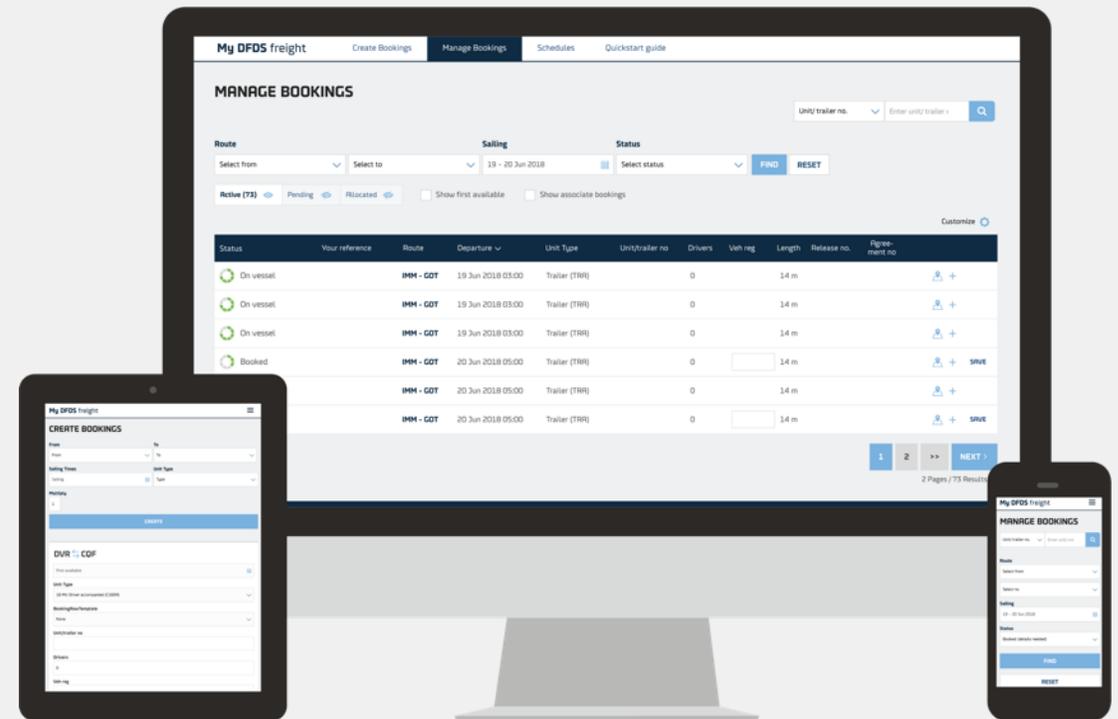
# Booking process



**We will need the following mandatory information when you make your booking with DFDS**

- Packaging type
- Number of packages
- Full Commodity Description  
"Groupage or "Full load" can not be accepted
- Gross Weight
- Unit Equipment Number
- (EU export information in line with countries requirements)
- **Customs Status\*** (this is important for UK Import clearances during the 6 month deferment period 1st Jan – 1st July)

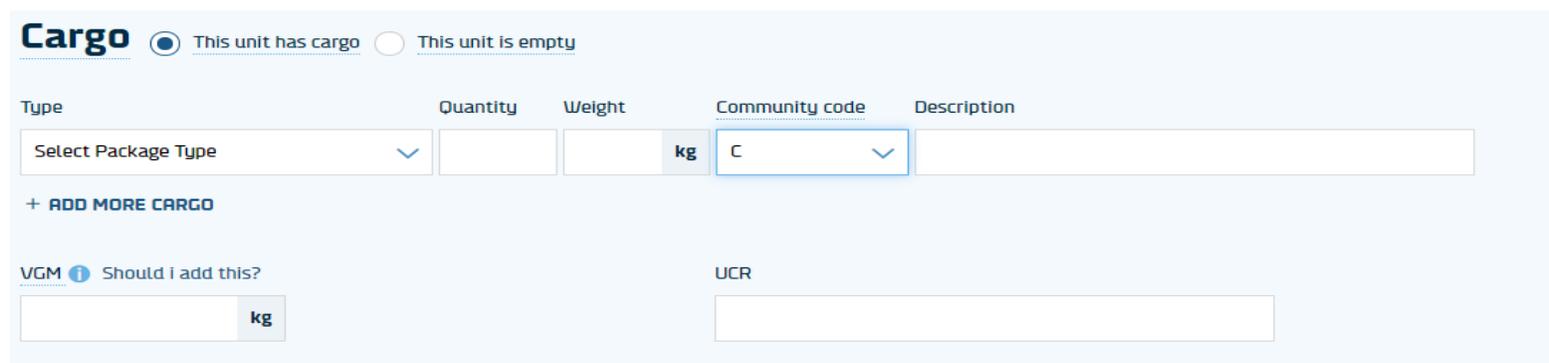
**This information is required for each consignment, and can be done via My DFDS Freight by adding multiple cargo lines.**



# Customs Status Application with DFDS

## Customer role:

- Makes booking in MyFreight, or by EDI
- Shows customs status as follows\*
  - For units carrying cargo using deferred declaration = C
  - For units carrying cargo to be cleared on arrival = N or EX
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
  - For empty units = None



**Cargo**  This unit has cargo  This unit is empty

Type	Quantity	Weight	Community code	Description
Select Package Type <span>▼</span>		kg	C <span>▼</span>	

[+ ADD MORE CARGO](#)

VGM ⓘ Should I add this?  
kg

UCR

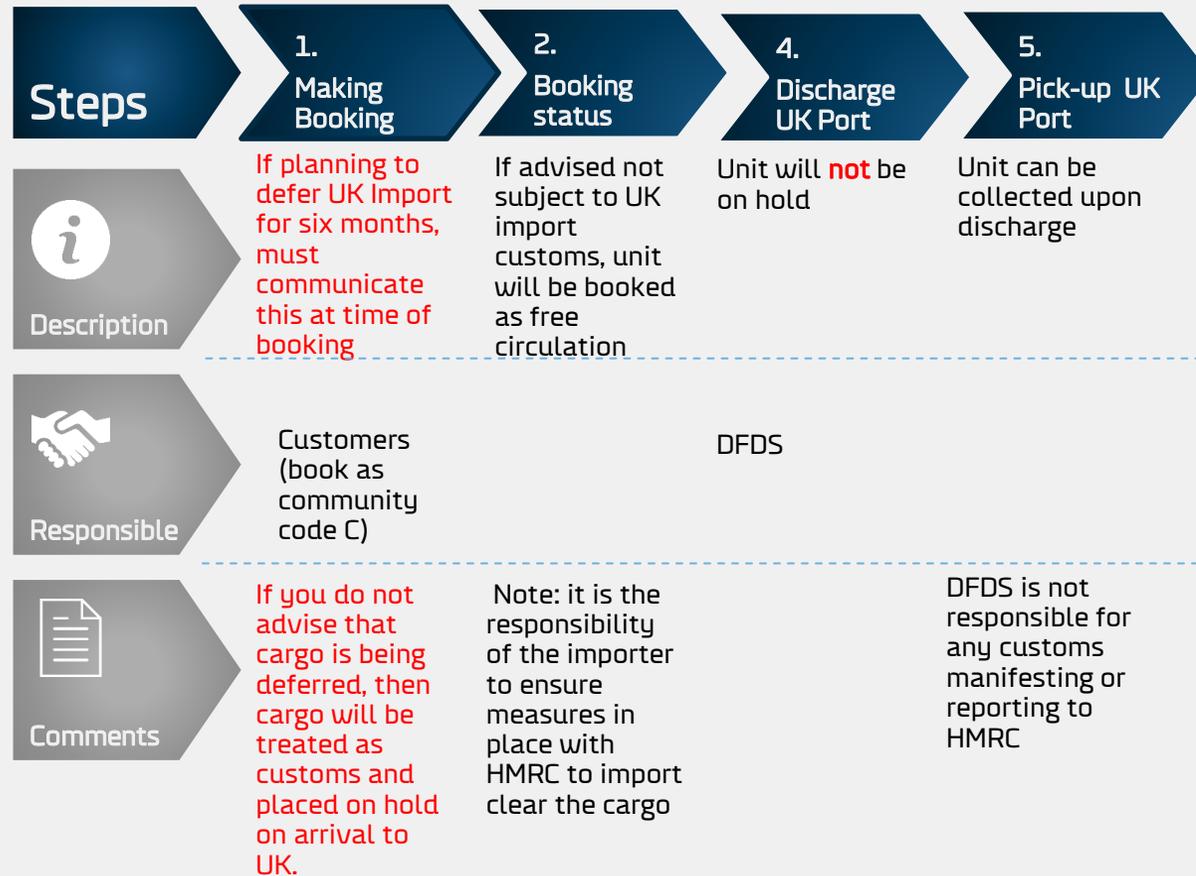
*\*Default customs status is N.*

# Importing to UK – Import declaration – \*NON DEFERMENT\*

Steps	1. Departure EU	2. Declaration Submission	3. Vessel arrival	4. Discharge UK Port	5. Pick-up UK Port
 Description	Shipped and manifested in <b>Destin8</b>	UCN is available in <b>Destin8</b> once vessel departed allowing border formalities to be undertaken	Arrival message sent to <b>Destin8</b> which will process import clearance.	Unit on hold in Terminal system	Once unit off hold, unit to be collected as soon as possible
 Responsible	DFDS	Customs Agent must link the declaration with UCN - <u>this cannot be done by shipping line</u>	DFDS	DFDS	DFDS / Customer
 Comments	Customs Clearing Agent to claim UCN within <b>Destin8</b>	<b>Customs agent requires registration with Destin8 and badge code for relevant port.</b>		Once cargo given Import Clearance through <b>Destin8</b> , unit will be released and available for collection	

# Importing to UK – \*Using deferment process\*

(must be pre-approved by HMRC)



November 2020



Cargo moving under the Common  
Transit Convention (Transit Cargo)



**Keep your  
business  
moving**



# Transit Cargo – Office of Departure at Authorised Consignor

## Customer role:

- Follows booking process as for standard export including advising UCR
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Sends copy of TAD to DFDS
- Enters the Transit MRN into MyFreight

# Transit Cargo – Office of Departure at Immingham & Newcastle

## Customer role:

- Follows booking process as for standard export including advising UCR
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Advises DFDS that Office of Departure is through UKBF at Port of Loading and advises LRN

## DFDS Role:-

- Sends LRN and unit details to UKBF
- Receives TAD from UKBF and forwards to customer and Port of Destination

# Transit Cargo – Office of Departure at Felixstowe

## Customer role:

- Follows booking process as for standard export including advising UCR
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Advises DFDS that Office of Departure is through UKBF at Port of Loading
- Driver reports to customs house to have TAD produced prior to arrival at gate
- Driver produces TAD at DFDS office to confirm Office of Departure formalities are complete
- Driver places TAD in trailer pocket

# Transit Cargo – TAD originating in Ireland

## Customer role:

- Follows booking process as for standard export however UCR is not required
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Advises DFDS that TAD originated in Ireland
- Sends copy of TAD to DFDS
- Enters the Transit MRN into MyFreight

# Transit Cargo – Office of Transit at UK Port

## Unaccompanied Traffic 1 January to 31 March 2021



### Customer role:

- Customer makes booking with DFDS advising cargo moving under Transit
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Sends email copy of TAD to DFDS booking office
- Ensures original TAD accompanies the unit

DFDS will send details of units under Transit to UKBF who will the perform necessary checks and release accordingly.

# Transit Cargo – Office of Transit at UK Port Accompanied Traffic



## Customer role:

- Customer makes booking with DFDS advising that cargo is moving under Transit
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Sends email copy of TAD to DFDS booking office
- Ensures original TAD accompanies the unit
- Driver presents TAD to UKBF at port of arrival

# Transit Cargo – Office of Destination at Immingham & Newcastle

## Customer role:

- Customer makes booking with DFDS advising that cargo is moving under Transit
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Sends email copy of TAD to DFDS booking office
- Ensures original TAD accompanies the unit
- Advises DFDS that Office of Destination is at UK Port
- Completes full import declaration linking to Destin8

DFDS will send details of units under Transit to UKBF who will the perform necessary checks.

# Transit Cargo – Office of Destination at Felixstowe

## Customer role:

- Customer makes booking with DFDS advising that cargo is moving under Transit
- Shows customs status as follows
  - For units carrying cargo moving under T1 transit = T1
  - For units carrying cargo moving under T2 transit = T2
- Sends email copy of TAD to DFDS booking office
- Ensures original TAD accompanies the unit
- Advises DFDS that Office of Destination is at UK Port
- Collecting driver applies at DFDS for manual terminal pass
- Driver accesses terminal, retrieves TAD and takes trailer to Customs shed 94 for processing and to have TAD stamped
- Completes full import declaration linking to Destin8

# Update: Safety & Security Declaration (ENS & EXS)

The UK has waived the mandatory submission of ENS information upon entry to the UK until 1<sup>st</sup> July 2021. We will therefore not ask you to provide this information for Imports to the UK during this period.

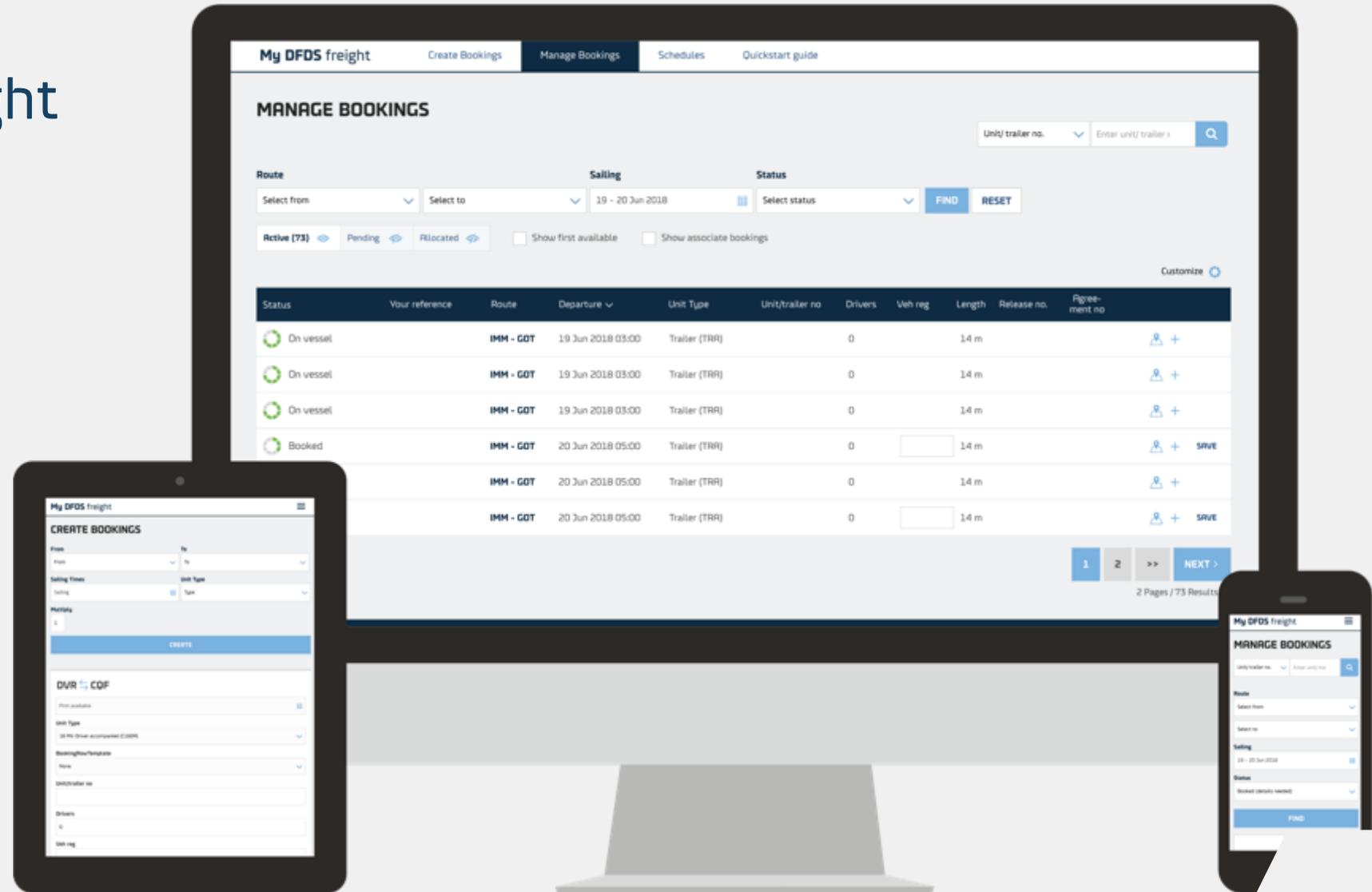
As we move closer to July 1<sup>st</sup> and processes are in place we will look to update all customers on the requirements and procedures to be put in place

Since our initial presentation, the UK has waived the mandatory submission of Exit Summary Declarations (EXS) until 1<sup>st</sup> April 2021. We will therefore not ask you to provide this information for some exports during this period including empty units and units carrying empty packaging.

<https://www.gov.uk/guidance/find-out-when-to-make-an-exit-summary-declaration#who-must-submit>



# My DFDS Freight



# Snapshot My DFDS Freight update.

As you will be required to provide booking information in our online tool [My DFDS Freight](#) please make sure you have the relevant access. If you need access please contact relevant DFDS Customer Services Route Office

Sections to add cargo lines will be added to My DFDS Freight in the next launch planned mid/early December (sections also visible on all bookings for EU MRN customs requirements, but these are not required for UK Clearances)

UCR box for exports will still be available for each booking **\*note only one per booking\***

Data tick boxes relating to Customs and Veterinary info will also need to be applied if any of the following apply:

- Fisheries if any certificates and special handling by Authorities
- Health certificate if goods needing any inspections and/or notifications for Authorities

**Cargo**  This unit has cargo  This unit is empty  This unit contains empty packages

Type	Quantity	Weight	Community code	H/S code <sup>i</sup>	Description
Select Package Type <span style="float: right;">v</span>	1	kg	C <span style="float: right;">v</span>		

**MRN unsaved-1**

Export Declaration	Exit Summary Declaration	Export Transit
<input type="text"/>	<input type="text"/>	<input type="text"/>
Position <span style="float: right;">v</span>	Position <span style="float: right;">v</span>	Position <span style="float: right;">v</span>
Import Declaration	Entry Summary Declaration	Import Transit
<input type="text"/>	<input type="text"/>	<input type="text"/>
Position <span style="float: right;">v</span>	Position <span style="float: right;">v</span>	Position <span style="float: right;">v</span>

+ ADD MRN <sup>i</sup>

+ ADD MORE CARGO

VGM <sup>i</sup> Should I add this? UCR

<input style="width: 95%;" type="text"/>	kg	<input style="width: 95%;" type="text"/>
--	----	--

Cargo contains health certificate  
 Cargo contains fisheries  
 Cargo cleared by carnet  
 Cargo is hazardous <sup>i</sup> Need to edit hazardous cargo?

Class number	UN number
<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

# Snapshot My DFDS Freight update.

## Customs Status / Hold\*

In the 'Manage bookings' tab you can see if your booking has not been cleared for customs.

If there is a red warning icon, this means that your booking has not been cleared for customs – please check your provided customs information to see what is missing.

*\*Currently unavailable for cargo moving through Felixstowe*

## Which information do I have to fill out?

Finally, it is important to mention that none of these fields are mandatory to fill out and that it is your own responsibility to make sure that the fields that are relevant for the booking are filled out. Please check with your local customs authority or DFDS booking office to clarify which information is required. You should be able to find the relevant information on your customs documents.

Status	Your reference	Route	Departure	Unit Type
 Booked	<input type="text"/>	CQF - DVR 	16 Sep 2020 01:05	16 Mtr Dr accompar (C16DA)
 Booked	<input type="text"/>	KEL - KJL	16 Sep 2020 01:05	16 Mtr Dr accompar (C16DA)

**GET SUPPORT** [Booking FAQ](#)

**EXPLORE DFDS** [dfds.com](#)

# Contact Information – UK Exports – DFDS Seaways

For all bookings enquires please direct to the following;

## UK Exports

Immingham - Rotterdam	<a href="mailto:imm-rtmbookings@dfds.com">imm-rtmbookings@dfds.com</a>	0044 (0) 1394 603766
Immingham - Gothenburg	<a href="mailto:imm-gotbookings@dfd.com">imm-gotbookings@dfd.com</a>	0044 (0) 1469 552616
Immingham - Esbjerg	<a href="mailto:imm-ebjbookings@dfds.com">imm-ebjbookings@dfds.com</a>	0044 (0) 1469 552617
Immingham - Cuxhaven	<a href="mailto:imm-cuxbookings@dfds.com">imm-cuxbookings@dfds.com</a>	0044 (0) 1469 552615
Immingham - Brevik	<a href="mailto:imm-norbookings@dfds.com">imm-norbookings@dfds.com</a>	0044 (0) 1469 552616
Newcastle - Ijmuiden	<a href="mailto:ncl-ijmbookings@dfds.com">ncl-ijmbookings@dfds.com</a>	0031 102084991
Felixstowe - Rotterdam	<a href="mailto:ferry.felix@dfds.com">ferry.felix@dfds.com</a>	0044 (0) 1394 603766

UK Border Compliance / Customs status enquiries

[imm-bordercomp@dfds.com](mailto:imm-bordercomp@dfds.com) - 0044 (0) 1469 562623

# Contact Information – UK Imports – DFDS Seaways

For all bookings enquires please direct to the following;

Rotterdam - Immingham/ Felixstowe	<a href="mailto:ferryvlaardingen@dfds.com">ferryvlaardingen@dfds.com</a>	0031 102084991
Gothenbrug - Immingham	<a href="mailto:got-ukbookings@dfds.com">got-ukbookings@dfds.com</a>	0046 31650810
Esbjerg - Immingham	<a href="mailto:dkuk@dfds.com">dkuk@dfds.com</a>	0045 76206710
Cuxhaven - Immingham	<a href="mailto:booking.cuxhaven@dfds.com">booking.cuxhaven@dfds.com</a>	0049 4721 79600
Norway - Immingham	<a href="mailto:bobre@dfds.com">bobre@dfds.com</a>	0046 31650810
Ijmuiden - Immingham	<a href="mailto:ferryvlaardingen@dfds.com">ferryvlaardingen@dfds.com</a>	0031 102084991

UK Border Compliance / Customs status enquiries

[imm-bordercomp@dfds.com](mailto:imm-bordercomp@dfds.com) - 0044 (0) 1469 562623



THANK  
YOU



Keep your  
business  
moving

