

Terms & Conditions – Spring Offer 2025

Reservation

Can be purchased online or via our call centre up to 24 hours before departure.

A £5 booking fee will apply for all bookings made via our call centre.

A £10 per way passenger fee will apply to each additional passenger for bookings of 5 passengers or more.

Validity

Premium Lounge**

Premium lounge offer price of £9 per person applies for all new bookings made between 4 April 2025 – 6 June 2025. Offer only applicable to new bookings and applies to all vehicle types. Offer and spaces in the Premium Lounge are subject to availability.

Kids Eat Free***

Book by 25th May 2025 , travel from 4th April 2025 to 26th May 2025.

1 free kids' meal or kids' breakfast in the 7 Seas restaurant per 1 paying adult, during both your outbound and return crossing.

Up to a maximum of 4 kids' meals or kids' breakfasts free per booking, per crossing.

The value of an adult meal starts from £12.95 and the value of a child's meal is £5.95. All onboard meal prices on our Dover-France routes are quoted in pounds sterling, and conversion to euros will depend on the exchange rate at the time of purchase.

Only passengers booked as 'Children' (i.e. aged 15 or under) will qualify for a kids' meal or kids' breakfast.

Offer only valid on Dover–Calais and Dover-Dunkirk routes.

Promotion applies to all standard vehicles only.

Reserved place on the booked departure.

Valid on all available departures 4 hours before/4 hours after initial booked departure time, subject to availability.

Check-in at the port no later than 1 hour before departure, or 2 hours in busy periods.

Offer subject to availability.

Dates and sailings are subject to availability.

Change / cancellation

Amendment / Rebooking is possible for a fee of £20 each way and you will need to pay the difference in fare.

Amendment / Rebooking must be done by telephone via our call centre no later than 1 day before the booked departure.

Reservations are non-refundable if you choose to cancel.

No alternative or compensation will be provided if you choose not to redeem the offer.

