

Terms and Conditions

Product Description:

The **SILVER PACKAGE** includes either 4 single trips or 2 return trips in 2-berth inside cabins with a car (<1.85 m height, < 5m length), priced at 480 €.

The **GOLD PACKAGE** includes either 8 single trips or 4 return trips in 2-berth inside cabins with a car (<1.85 m height, < 5m length), priced at 920 €.

Customers have the option to upgrade to a 4-berth inside cabin for an additional 75 EUR (Silver) and 72 Eur (Gold) or to a 4-berth seaview cabin for an additional 90 EUR (Silver) and 86 Eur (Gold).

Tickets are valid for travel for 12 months from the date of purchase. All outward crossings must be completed within their 12-month validity. After 12 months DFDS reserves the right to retain unused credit.

Payment:

Customers are required to pay for the full package at the time of booking.

Redemption:

Voucher codes will be provided to customers via email within 72 hours of booking, along with a web page link for redemption.

When booking a round trip, customers need to make two separate bookings and redeem two voucher codes.

Customers must redeem the voucher code during the booking process in the designated "Offer code" field on the "Passengers" page.

Tickets purchased must be redeemed for the same route and are non-transferable to any other routes.

An Emission Surcharge (ETS) is applied as an extra charge for each single or return journey and is applied upon redemption of journeys, not at the time of package purchase.

Amendments:

Customers can make online amendments to their booking, including adding meals, adding third parties, or upgrading the cabin.

Cabin upgrades to B4 or A4 cabins are available online for an additional fee as specified in the product description.

Travel date amendments can be made without a fee and up to 24 hours before departure. Amendments made later than this period are not possible.

Cancellation:

Multi Trip Tickets are non-refundable if cancelled for any reason.

Limitations:

The product is available only for up to 2 people and 1 car with dimensions less than 1.85m in height and less than 5m in length.

We are unable to offer multi trip tickets for other measurements of vehicles, as well as motorbikes, motorhomes and caravans at this time.

Bookings are not transferable, and the lead booker's name cannot be changed. Any attempt to change the lead booker's name will result in the cancellation of the ticket without a refund.

Multi trips cannot be used in conjunction with any other offer.

Availability:

The product is available year-round at a fixed price but is subject to availability. Restrictions may apply during high seasons and special dates.

Other Terms & Conditions:

[Booking terms and conditions apply](#)

By proceeding with the booking, customers agree to abide by these terms and conditions.