

TEACHER PACK

As the UK's largest airline and fastest growing package holiday business, career offerings at easyJet and easyJet Holidays range from pilots and cabin crew, to engineering, and every other type of role imaginable behind the scenes of running such a large organisation.

In this pack, we hope to provide you with the information of jobs that we offer to those first starting out their career. We also highlight the key skills and qualifications we look for when you pursue a role.

Common acronyms:

M&A – Management and Administration

E&M – Engineering and Maintenance

HOC – Holiday Operations Centre

GRADUATE SCHEMES



Engineering Graduate Scheme

- A two-year scheme consisting of multiple rotations to understand the Continuous Airworthiness Management Organisation (Part CAMO). You will become part of a team of engineers that ensure the long-term safety, reliability and airworthiness of the entire fleet.
- Requires a degree in any STEM-related subject (not specifically engineering but an interest and desire to learn is key).
- Key qualities include a logical, problem-solving mindset; open-mindedness to experience multiple areas of E&M; and thoroughness and care (safety is our top priority and this must be considered in everything we do).
- To consider – this graduate scheme is not for those looking to be hands-on with the plane itself, this requires a specific license which is obtained through our Aeronautical Engineering Apprenticeship (see below).



Holidays Graduate Scheme

- A two year scheme that rotates you through teams in Digital, Commercial, and Customer & Operations, giving you a comprehensive understanding of the growing business.
- Although a 2:1 degree is preferred, we welcome applications from any academic background. A passion for travel, curiosity and willingness to learn are paramount.



Finance Graduate Scheme

- A three year scheme combining hands-on finance experience with study towards CIMA professional accounting qualification.
- A minimum 2:1 degree in any subject is required.
- Skills that are sought in this role include: communication, commercial awareness, problem solving, adaptability, strategic thinking.

APPRENTICESHIPS



Level 3 Aeronautical Engineering Apprenticeship

- A two-year apprenticeship divided into two phases: theoretical learning and practical training.
- Learning takes part in a classroom environment (with accommodation provided and sustenance allowance for those who require it).
- Practical training takes place in hangars across England where apprentices perform practical tasks on our aircraft. These activities are supervised by licensed engineers and all apprentices have the support of a mentor.
- Assessments take place throughout both classroom and practical learning. Exams in classroom learning must be passed before moving to practical learning. In practical learning, activities must be completed under a licensed engineer's supervision to pass the practical stage.
- The formal assessment period is conducted by the Royal Aeronautical Society. The two assessment methods are: a professional discussion based on a portfolio of evidence, and an observation of a task being completed.
- Minimum qualifications are:
 - > GCSE grade 4 or above in Maths and English (or local equivalent).
 - > Minimum age 17 and 3 months at time of application.
 - > Residency in the UK or specified territories for the past 3 years (or qualifying immigration status).



Level 3 Engineering Technical Support Apprenticeship

- A two-year programme blending study alongside supporting our Engineering Technical Support team. You play a crucial role in ensuring our maintenance teams have the parts, plans and information they need to keep our aircraft safe to fly.
- Rotations through Base Maintenance/Modification Planning, Supply Chain Part & Vendor Administration and Maintenance Operations Control.
- Throughout this time, you have one day a week for studying, and attend apprenticeship study days once every two weeks which include an online tutor session, workshops etc.
- Apprentices are assessed through a portfolio based interview (an interview based on self-reflection, performance and a demonstration of knowledge) and a project presentation (an apprentice picks from a selection of projects they can carry out, integrated with their work).
- Minimum qualifications are:
 - > Minimum GCSE Grade 4 Maths and English (or local equivalent).
 - > Age 16 or above.
 - > Residency in the UK or specified territories for the past 3 years (or qualifying immigration status).

CREW AND PILOTS



Cabin Crew

- The frontline face of the airline. Crew play a vital role in ensuring every customer safely enjoys their experience from the moment they board to the moment they arrive at their destination.
- Before the flight, crew carry out essential safety and equipment checks, attend a briefing with the Cabin Manager and pilots to discuss safety topics and any operational details for the flight. Once passengers are welcomed onboard, crew manage boarding, deliver safety demonstrations, secure the cabin for both take-off and landing, provide in-flight services including refreshments and onboard retail products, assist with disembarkation, and prepare the cabin for the return flight.
- Minimum qualifications are:
 - > Aged 18 or over.
 - > Height between 5'2" – 6'3" (157.5cm-190cm) without shoes.
 - > Continuing ability to fit into an aircraft jump seat.
 - > Fluent in English, both spoken and written. Fluent in the language of the base you are applying to work in.
 - > Able to swim 25m without assistance and climb into a life raft from the water.
 - > Right to live and work in the country you are based with unrestricted access across the UK, EEA & easyJet network.
 - > Acknowledge that easyJet operates flights 24 hours per day, 365 days of the year and be willing to work any day whilst being able to accept legal changes to your roster at short notice.
 - > Live a maximum of 90 minutes from the airport you are based at.
 - > Confident in a customer facing role.
 - > Have no visible tattoos on head, face and neck or any tattoos that are deemed offensive or inappropriate that can't be covered discreetly.



Pilots

- Pilots play a central role in delivering safe, efficient and enjoyable journeys for millions of easyJet customers every year.
- As well as the flight, pilots are responsible for reviewing weather conditions, runway information and operational updates. They also conduct full walk-arounds of the aircraft before every flight.
- As Captain and First Officer, you are first and second in command on the aircraft, working closely with cabin crew and ground teams to ensure a safe and successful flight.
- easyJet offers two different pilot training programmes to obtain a pilot licence. The Generation easyJet Pilot Training Programme in partnership with CAE, or the easyJet FlightCrew Futures Programme with Skyborne Airline Academy.
- Minimum qualifications are:
 - > Age 18 or over.
 - > Have the right to live and work with unrestricted access across UK, EEA, EU, Switzerland or Morocco (depending on your base).
 - > A minimum of GCSE Grade 4 in Maths and English (or local equivalent).
 - > Be fluent in English (verbal and written).
 - > Minimum height 5'2" (157cm).

easyJet HOLIDAYS



Holiday Operations Centre (HOC)

- The HOC is the hub of customer care at easyJet Holidays.
- As a first point of contact, working in the HOC means you come face to face with customer queries, incidents and questions and as a team you work to resolve these for our customers.
- Our On Holidays Support Advisors support via phone, chat and email, speaking to customers at any stage of their holiday to resolve issues as they arise.
- As you gain experience, you can join our Customer Care Advisors (CCAs) who look after the welfare of our customers while on holiday. Responsibilities of CCAs include regular check-ins, liaising with hotels, investigating issues and ensuring our customers feel supported.
- Key skills include:
 - > Strong telephone and communication skills.
 - > Organisation skills.
 - > Teamwork.
 - > Ability to work under pressure.
 - > Problem-solving and decision-making skills.

RELEVANT LINKS AND QR CODES

Here are all links that you may find relevant to explore more about each of the early career paths at easyJet.

easyJet Careers website

<https://careers.easyjet.com/en>



easyJet airline Graduate schemes (excluding easyJet Holidays)

<https://careers.easyjet.com/en/career-areas/early-careers/graduate-programmes>



easyJet Apprenticeships website

<https://careers.easyjet.com/en/career-areas/early-careers/apprenticeships>



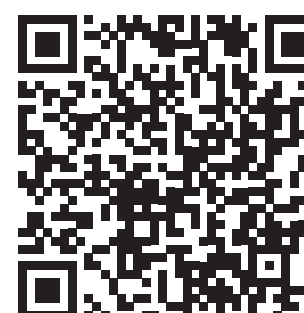
The Launch Group easyJet Apprenticeship

<https://thelaunchgroup.co.uk/easyjet-apprenticeship-apply/>



easyJet – Become a Pilot

<https://careers.easyjet.com/en/career-areas/pilots/become-a-pilot>



Generation easyJet Pilot Training Programme

<https://www.cae.com/civil-aviation/become-a-pilot/our-pilot-training-programmes/generation-easyjet-pilot-training-programme/>



easyJet FlightCrew Futures Programme

<https://skyborne.com/uk/easyjet/>



easyJet Cabin Crew website

<https://careers.easyjet.com/en/career-areas/cabin-crew>



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