



***RENEWING
YOUR LOAN
IN ONLINE
SERVICES***



When it's time to renew your loan, you can now easily do it in Online Services.

Twenty-five days before your renewal date, all borrowers on your loan will receive an FCC email to let you know your renewal is available (add donotreply@fcc-fac.ca to your contacts to ensure it reaches your inbox).


Then follow the steps below, and you're done!

Step 1

Click the **Let's get started** link in your email. Or sign into Online Services and click **Renew**.

It's time to renew your loan through FCC Online Services

Farm Credit Canada <donotreply@fcc-fac.ca>
Aug 13, 2021, 10:05:11 AM
To: [redacted]@gmail.com>
Cc:
Bcc:



Time is of the essence

Hello

You can now complete the following upcoming loan renewal(s) in Online Services.

- XXXXXXXX762001

1. Click **Let's get started** below. Or sign into Online Services and click **Renew**.
2. Select one of the **Loan Renewal Terms Options** (with all other parties if applicable).
3. Read and acknowledge the terms and conditions.
4. Sign and submit the offer. All other parties must also accept and sign the offer.
Guarantors will be notified and must also sign the offer.

All signatures must be received by Aug. 15, 2021; otherwise, the loan(s) will renew automatically into FCC's Variable Rate product.

[Let's get started](#)

Dashboard Print

Loan renewals

Renew by	Loan	
Apr 30, 2020	Skid-Steer Loader	Renew

Step 2

Select one of the loan renewal term options. Review the renewal offer and discuss the interest rate term options with the other parties on the loan (if applicable).

Loan Renewal

Skid-Steer Loader
19589492001

Your loan is coming due and payable on **Apr 30, 2020**. Renew your loan online today.

Loan renewal offer

Step 1 of 2

Borrowers Joe Customer (You) Martha Customer Emma Customer	Guarantor Scotty Customer
Principal balance amount that may be renewed \$128,756.39	Security type Real property
Payment frequency Semi-Annually	Payment type Blended
Term Fixed 5 years	Interest rate 5.00%
Existing maturity date Apr 30, 2020	Remaining amortization period 5 years

Loan renewal term options

Please select one of the following options.

Attention
Once your selection has been submitted, all parties to the loan will be invited via email to accept the loan renewal offer.

Option	Interest rate type / prepayment privilege	Term	Interest rate	Payment amount	New maturity date
Fixed rate terms More info...					
<input type="radio"/>	Fixed	2 year(s)	4.211%	\$1,035.25	Apr 30, 2022
<input type="radio"/>	Fixed	5 year(s)	4.890%	\$1,240.33	Apr 30, 2025
Fixed closed rate terms More info...					
<input type="radio"/>	Fixed closed	5 year(s)	4.553%	\$1,135.25	Apr 30, 2025
Variable rate terms More info...					
<input type="radio"/>	Variable	5 year(s)	5.100%	\$1,135.25	Apr 30, 2025
<input type="radio"/>	Variable open	5 year(s)	5.300%	\$1,435.25	Apr 30, 2025

[Return to dashboard](#) [Review offer and sign](#)

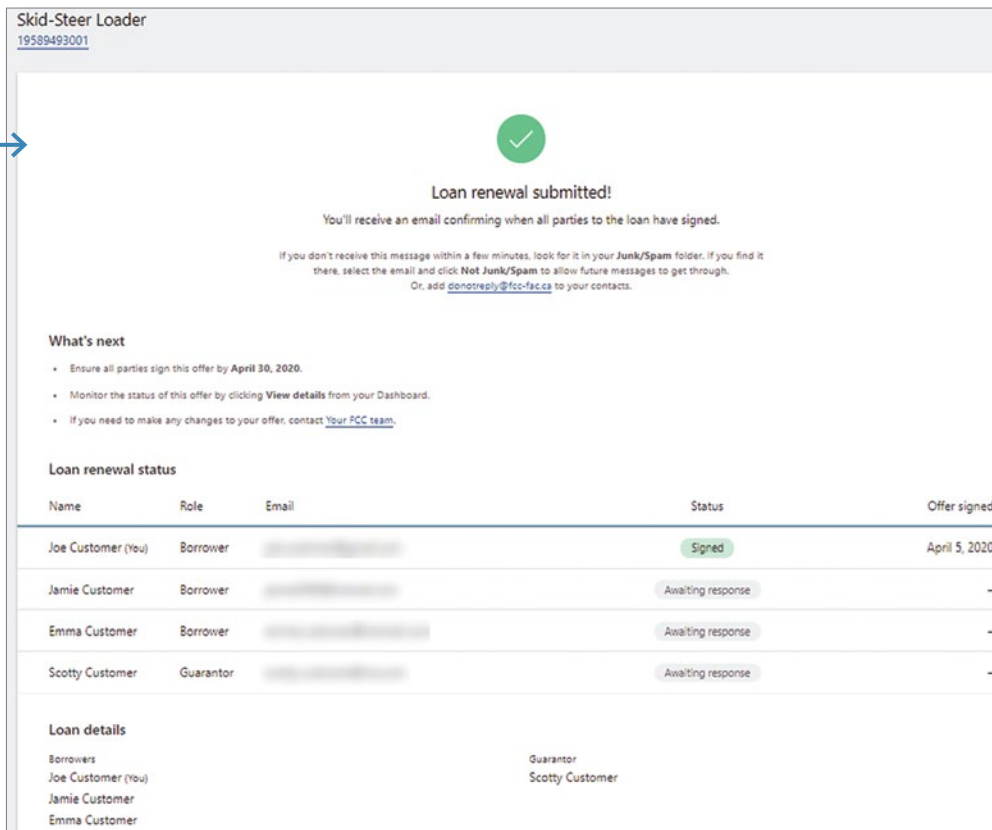
Step 3

Review the offer. Read and accept the terms and conditions. Once the rate is selected, it's locked in. To change it, contact your FCC office, and they'll cancel your online renewal and continue with the paper process. We will notify all parties to the loan of this change by email.


The screenshot displays a DocuSign document review interface. At the top, it says "Please Review & Act on These Documents" and "DocuSign Farm Credit Canada". A blue banner at the top of the document area contains the text "Please read the Electronic Record and Signature Disclosure." and "I agree to use electronic records and signatures." with a checked checkbox. To the right of this banner are "CONTINUE" and "OTHER ACTIONS" buttons. The main document content is titled "Loan Renewal Offer (CAD)" and contains several paragraphs of text, including a "Please Read" section. A blue arrow points to the left margin of the document preview. The footer of the document area includes "Powered by DocuSign" and "Copyright © 2021 DocuSign Inc., VPR".

Step 4

Sign and submit. We will notify all parties to the loan by email that they need to accept the offer. You'll be able to see the signing status on the renewal confirmation page.



Skid-Steer Loader
19589493001



Loan renewal submitted!

You'll receive an email confirming when all parties to the loan have signed.

If you don't receive this message within a few minutes, look for it in your Junk/Spam folder. If you find it there, select the email and click **Not Junk/Spam** to allow future messages to get through.
Or, add donoreply@fcc-fac.ca to your contacts.

What's next

- Ensure all parties sign this offer by **April 30, 2020**.
- Monitor the status of this offer by clicking **View details** from your Dashboard.
- If you need to make any changes to your offer, contact [Your FCC team](#).

Loan renewal status

Name	Role	Email	Status	Offer signed
Joe Customer (you)	Borrower	[redacted]	Signed	April 5, 2020
Jamie Customer	Borrower	[redacted]	Awaiting response	-
Emma Customer	Borrower	[redacted]	Awaiting response	-
Scotty Customer	Guarantor	[redacted]	Awaiting response	-

Loan details

Borrowers	Guarantor
Joe Customer (you)	Scotty Customer
Jamie Customer	
Emma Customer	

After you submit

- You'll receive courtesy reminders 10 and 3 days before the maturity date if all signatures are not received.
- Once all signatures are received, the completed loan document will be available in Online Services for 30 days to view and print.
- If all signatures are not received by the maturity date, your loan will renew to a five-year variable rate.
- For questions, reach out to your FCC team at any time.