

## SASB Index

The following SASB standards are included in the index: Commercial Banks and Consumer Finance.



SASB Topic	Code	Accounting metric	Response	Omissions
Customer Privacy	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	FN-CF-220a.1	Pages 55-56 in the 2022-23 ESG Report.	
Data Security	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of account holders affected	FN-CB-230a.1 FN-CF-230a.1	Pages 55-56 in the 2022-23 ESG Report.	
	Description of approach to identifying and addressing data security risks	FN-CB-230a.2 FN-CF-230a.3	Pages 55-56 in the 2022-23 ESG Report.	
Financial Inclusion & Capacity Building	(1) Number and (2) amount of loans outstanding qualified to programs designed to promote small business and community development	FN-CB-240a.1	Pages 34-35 in the 2022-23 Annual Report.	Information on number of loans is a future consideration.
	(1) Number and (2) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development	FN-CB-240a.2	Pages 36-38 in the 2022-23 Annual Report.	Information on amount of past due loans is a future consideration.
	Number of participants in financial literacy initiatives for unbanked, underbanked or underserved customers	FN-CB-240a.4	Pages 24-26 in the 2022-23 Annual Report.	
Business Ethics	Description of whistleblower policies and procedures	FN-CB-510a.2	Pages 51-54 in the 2022-23 ESG Report.	
Systemic Risk Management	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities	FN-CB-550a.2	Pages 47-51 in the 2022-23 Annual Report.	Information on areas where stress-testing is used is a future consideration.