



Return Notification

Name: _____

Order number: _____

Note! Please remember to fill in your name and order number on the above lines. Otherwise, the return handling process may be delayed.

Art. Nr.	Product	Delivered qty.	Return qty.	Return code

Return instructions

- 1. Fill out 2. Pack 3. Send 4. Inform us**

At Outnorth.com you always get a 30-day money back guarantee on nearly all our products (does not apply to underwear, swimwear, or assembled products).

- 1. Fill out** – Fill out this return form and pack it together with the product(s) you want to return.
- 2. Pack** – Pack your product(s) carefully. Please, do not use the original product packaging, e.g., a shoebox or plastic wrapper, as the outer packaging. When you return a product, it should be returned in unused condition and in undamaged product packaging, with all labels and manuals included.
- 3. Send** – Return your parcel to our return address given below. It is important that you write the address exactly in this format, not adding or removing anything. You'll have to cover the shipping cost yourself, and it is your responsibility that the item(s) arrive in good condition. Save the shipping receipt and tracking number until your return has been confirmed.
- 4. Inform us** - Send a mail to our customer service at info@outnorth.com with the following information about your return: Order number, shipping company, tracking number and - if available - tracking link.

Do you want to change color or size of a product? Return your product according to these instructions and place a new order at www.outnorth.com. Contact us afterwards if the price of your exchange product has increased in the meantime. We'll help you adjust your new order according to our exchange conditions.

Do you have any questions? Please see our FAQ on our website or contact our customer service via phone +46 (0) 480 94000 or via email info@outnorth.com.

Outdoor greetings, Your team at Outnorth

Return Codes - Enter in the "Return code field" above.

- | | | | |
|---------------------------|------------------------------|--------------------------------|----------------------|
| 1 - Product was too big | 3 - Not happy with the fit | 5 - Does not meet requirements | 7 - Delayed delivery |
| 2 - Product was too small | 4 - Not happy with the color | 6 - Wrong product | 8 - Broken/damaged* |

*If option 8, please specify in the comments section below

Further comments

Return Address
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 Sweden

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