

Terms and Conditions of Entry

Introduction to Blacksmithing Workshop

These Terms and Conditions apply to all visitors attending a workshop in the Forge. The Forge is a working facility open to the public.

By booking and/or attending a workshop, you agree to comply with these Terms and Conditions and with all instructions given by staff.

1. Access and Admission

1.1 Access inside the forge is permitted only to visitors who have pre-booked online and hold a valid ticket for the specific workshop.

1.2 Proof of booking will be required upon arrival.

1.3 Entry is permitted only to visitors 16-years-old and over as advertised and stated at point of purchase. Proof of age may be required upon arrival.

1.4 The workshop will commence promptly at 10:30am. Participants arriving after the start time are welcome to join the session; however, it will not be possible to revisit material or practical activities that have already been covered.

2. Nature of the Facility

2.1 The forge is a purpose-built workshop where metal is heated to high temperatures so it can be shaped using hand tools and specialist equipment. The environment includes a working forge, anvils, hammers, tongs, vices and other metalworking tools. During the forging process, heat, noise, sparks, scale (small flakes of oxidised metal) and soot are naturally produced. Surfaces and equipment may become hot, and participants will be working near heat sources.

3. Health and Safety

3.1 Visitors must follow all instructions provided by museum staff relating to safety, object handling, and operational requirements.

3.2 Appropriate personal protective equipment (PPE) is provided. MOTAT will take no responsibility to damage to personal items during this workshop.

3.3 Appropriate clothing must be worn. Participants wearing inappropriate clothing may be refused entry for safety reasons.

3.3 Closed-toe footwear must be worn. Participants wearing open-toe shoes, sandals, or similar footwear may be refused entry for safety reasons.

3.4 Participants must take reasonable care for their own safety and the safety of others while on the premises.



3.5 MOTAT reserves the right to ask participants to leave if health and safety expectations are not met.

4. Prohibited Items

4.1 No food may be taken into the forge. Bottled water is allowed.

4.2 Unsecured space will be provided for storage of bags and personal items. MOTAT takes no responsibility for loss of items from this space.

5. Photography, Filming and Recording

5.1 Photography may be undertaken during the workshop from outside the forge.

5.2 Participation in the workshop is taken as consent for images or footage containing participants to be used by MOTAT for promotional, educational, and archival purposes.

6. Security and Compliance

6.1 The museum reserves the right to refuse entry or remove any visitor who does not comply with these Terms and Conditions or staff instructions.

7. Refunds and Cancellations

7.1 All tickets are non-refundable.

7.2 Due to the limited nature of this experience, date exchanges cannot be given.

7.3 In the event of cancellation by MOTAT, full refunds will be provided for all purchased tickets. You will be notified by the email address you have provided.

8. General

8.1 Visitors enter the Forge at their own risk, except where liability cannot be excluded by law.

8.2 The museum reserves the right to amend these Terms and Conditions at any time.