NAVIGATING DESIGN SYSTEM MATURITY IN TECH ORGANISATIONS

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HELLO, FRONTMANIA

Front Mania LIEKE

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JUMB

HELLO JUMBO TECH CAMPUS 👋

We're the department where digital magic happens 👉

We do:

- E-commerce
- App development
- Big Data

We are:

- 350+ individuals
- 50+ nationalities
- Multi disciplinary teams



WHAT'S A DESIGN SYSTEM



"A DESIGN SYSTEM IS A STRUCTURED COLLECTION OF REUSABLE DESIGN ELEMENTS AND GUIDELINES THAT HELP MAINTAIN VISUAL AND FUNCTIONAL CONSISTENCY ACROSS DIGITAL PRODUCTS AND SERVICES...



...IT SERVES AS A CENTRALIZED RESOURCE FOR DESIGN AND DEVELOPMENT TEAMS, PROVIDING A SET OF STANDARDIZED COMPONENTS, PATTERNS, AND PRINCIPLES THAT ENSURE A COHESIVE AND USER-FRIENDLY EXPERIENCE FOR BOTH DESIGNERS, DEVELOPERS AND END-USERS."



DESIGN SYSTEM MATURITY MODELS



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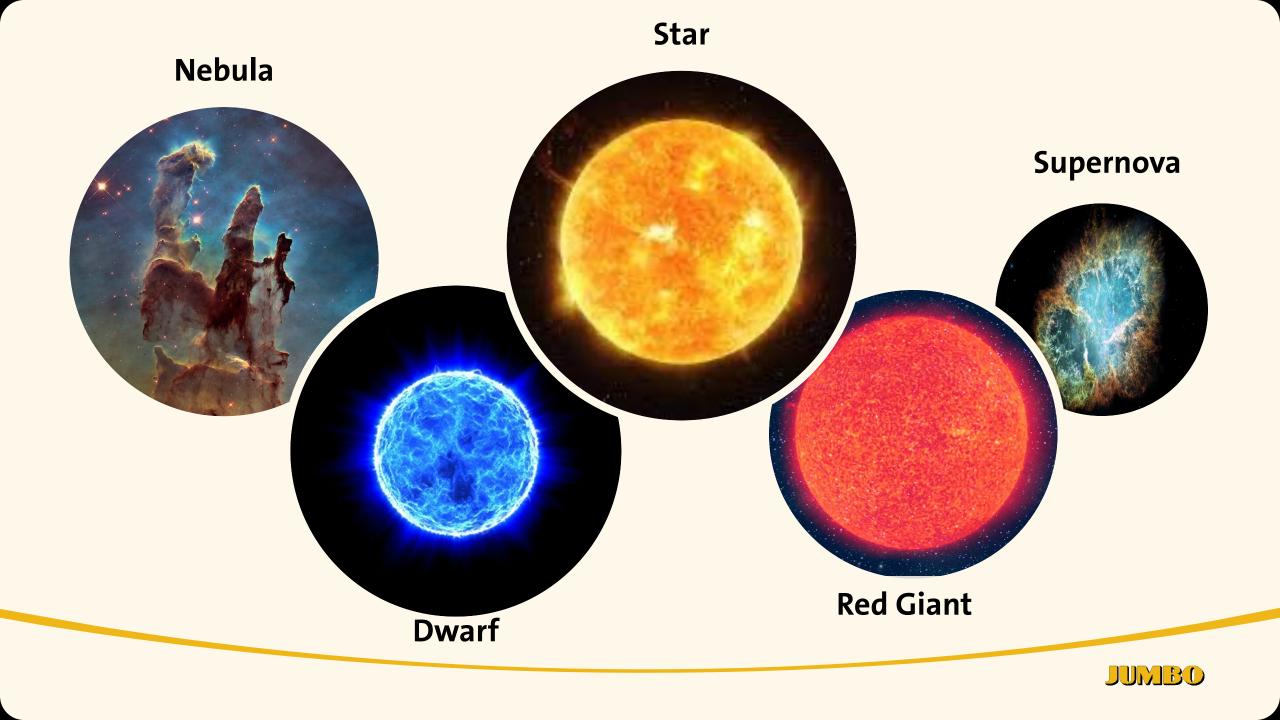
AIBCO

Why would you be interested?

- A Design System is an accelerator for development
- Design Systems are **inevitable**
- Models help you understand and explain
- Compare where you stand and where to improve

STAGES OF





STAGE 1: NEBULA

This is where a star is born

- Little to no maturity
- Cohesive brand or brand guides not specifically for digital
- Hand crafted elements
- Maybe third party library with branded theme
- Little adoption or recognition

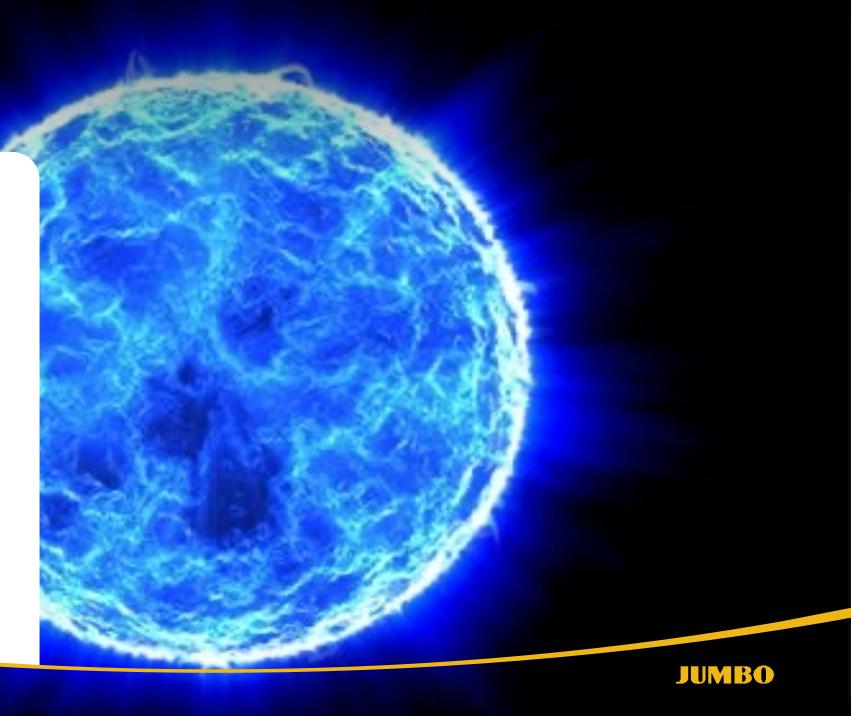


STAGE 2: DWARF

A small star with little ambition

- Design tailored to **digital** products
- Fragmented development that follows design*
- Any third party library is customised to squeeze into brand
- Loosely coupled collection of development patterns next to UI patterns
- Driven by necessity, raising adoption

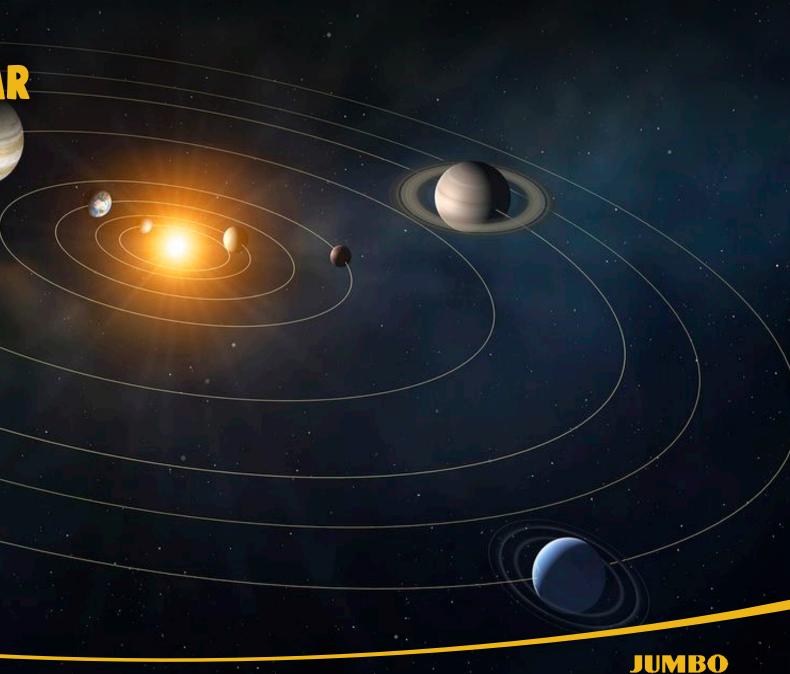
* Pixel perfectness is a lie



STAGE 3: SOL OR STAR

Here comes the sun

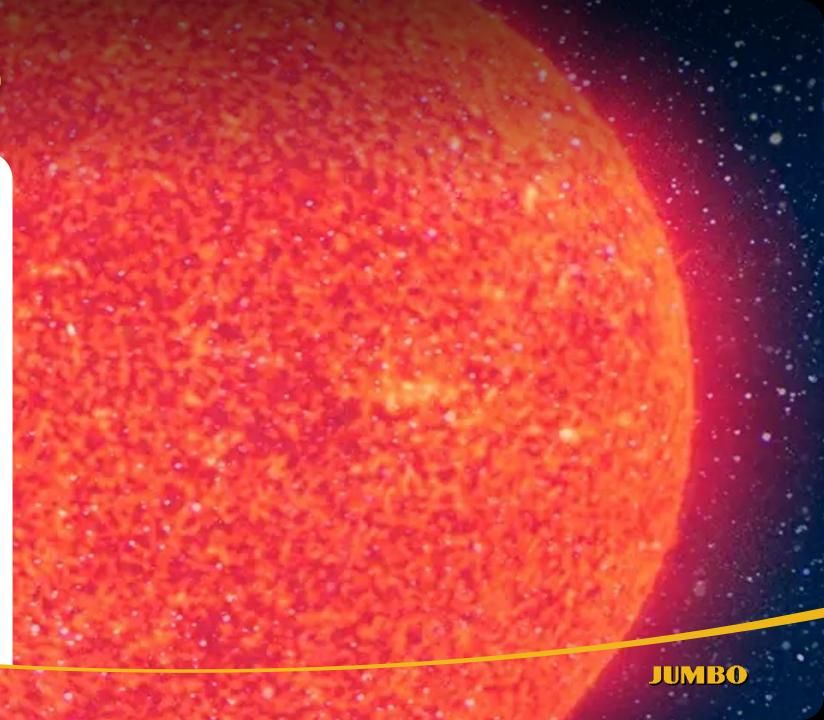
- Designs align with development components & patterns
- Documentation on usage and implementation of patterns
- Culture change: Focussed effort and encouragement on contribution
- High adoption rate



STAGE 4: RED GIANT

The Big Friendly Giant

- Closer alignment between design & development
- Extensive documentation, including an interactive playground of patterns
- Allocated resources on the system
- Goals and KPIs attached to success measurement



STAGE 5: SUPERNOVA

Because it's super!

- Platform agnostic
- Cross platform alignment between design & development
- DX makes it **default** development system
- Design System is a strategic asset
- Strong governance
- Layered or **Tiered collections** of patterns





PROPERTIES & CAPABILITIES



I18N STYLEGUIDE LINTING GUIDELINES & GOVERNANCE CODE TESTING VISUAL TESTING AUTOMATION TOKENS DESIGN VERSIONING CODE VERSIONING PACKAGING & PUBLISHING A11Y SPECIALISED PACKAGES THIRD PARTY SUPPORT PLATFORM AGNOSTIC PUBLICLY AVAILABLE THEMING



PRACTICAL TIPS



PRACTICAL TIPS

- Initial innovation **driven by necessity**, not strategic
- Systems reflect culture:
 - Culture **compatibility** matters
 - You can facilitate culture change
- Not every change is equally important or value adding
- You are constantly surrounded by stakeholders: train & gain!



SOFTWARE, SYSTEMS & CULTURE ARE EVER CHANGING, AS DO DESIGN SYSTEMS



HAVING A CLEAR ROADMAP HELPS MAKING INFORMED DECISIONS



LOWER MATURITY IS NOT A BAD THING!



THANK YOU For your Time!

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